

IN THIS ISSUE

- Initiative Announcements
- Upcoming Events
- Shared Resources
- Monthly Calendar

UPCOMING WEBINARS – AUGUST

- SIM PCMH Billing and Coding Q&A Hours | August 1st | 11:30AM – 1:00PM
[REGISTER HERE](#)
- SIM PCMH Initiative Adult Affinity Group – Care Manager & Care Coordinator Visit Documentation: What & How? | August 2 | 2:00PM – 3:00PM | [REGISTER HERE](#)
- SIM PCMH Initiative Adult Affinity Group – Care Manager & Care Coordinator Shared Care Planning: What & How? | August 3 | 2:00PM – 3:00PM | [REGISTER HERE](#)
- MiCMRC Educational Webinar: Colorectal Screening | August 9 | 2:00PM – 3:00PM | [REGISTER HERE](#)
- SIM PCMH Initiative Care Manager & Care Coordinator Pediatric Affinity Group | August 10 | 2:00PM– 3:00PM | [REGISTER HERE](#)
- Practice Transformation Collaborative: Action Period Call | August 10 | 4:00 – 5:00 PM | [REGISTER HERE](#)
- MiCMRC Educational Webinar: The Power of Prevention – Helping Your Patients Reduce Their Cancer Risk | August 23 | 2:00PM – 3:00PM | [REGISTER HERE](#)

Initiative Announcements

Welcome

Welcome to the 2017 Patient Centered Medical Home Initiative, and the seventh release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location.

Measure Patient Experience of Care through Opportunity with MiPEC

On July 12th, the PCMH Initiative hosted an informational session to invite Participants to join the Michigan Patient Experience of Care Initiative through a partnership between MDHHS and the Greater Detroit Area Health Council (GDAHC). Through this partnership PCMH Initiative participants have the opportunity to take advantage of a cost sharing arrangement to support the implementation of the standardized Patient Experience of Care survey tool, the Clinician and Group -Consumer Assessment of Healthcare Providers and Systems (CG-CAHPS). For more information on how to take advantage of this opportunity, please view the [recorded webinar](#), and reach out to our MiPEC partners [Lisa Mason](#) and [Bob Parrish](#).

Note, this is a limited time opportunity, and a commitment must be made by **July 31, 2017!**

PCMH Initiative Quarter 2 Payments

The second quarter of the Initiative has come to a close and payments are at the top of mind for many participants. There are a few key points to keep in mind about the upcoming payments:

- Payments for the second quarter will include the Care Management and Coordination PMPM and the Practice Transformation PMPMs for April, May, and June 2017
 - Care Management and Coordination PMPMs range:
 - \$3.00 for General Low Income Beneficiaries (TANF)
 - \$5.00 for Healthy Michigan Plan Beneficiaries (HMP)
 - \$8.00 for Aged, Blind and Disabled Beneficiaries (ABD)
 - Practice Transformation PMPM is \$1.25 PMPM
- Payments will come directly from each MHP (that you have member assignments for) through Electronic Funds Transfer, or an alternatively communicated process
- Payment will be sent to the billing address on record with the PCMH Initiative for the Participant (the organization that signed the Participation Agreement with MDHHS)
- The PCMH Patient Lists (available through the Michigan Data Collaborative SIM PCMH project site, on the MDC secure portal) can be used to estimate the anticipated payment, the Quarter 2 Aggregate Patient List will be posted July 28, 2017.
- Payments should be received within 3 business days of August 18, 2017, but may come any time between now and then.

Practice Transformation Collaborative: August and September 2017 Activities

Action Period Calls and Peer Coaching Calls have been added to the Practice Transformation Collaborative calendar of events for the months of August and September. For more about the Practice Transformation Collaborative and these virtual activities, see the [flyer](#) on our webpage. Links to register for these activities are located within the flyer (mentioned above), on the PCMH Initiative [webpage](#), and within the [monthly events calendar!](#)

SAVE THE DATES

- Summit West – Grand Rapids, MI Tuesday, October 10, 2017
- Summit Southeast – Ann Arbor, MI Tuesday, October 17, 2017
- Summit North – Thompsonville, MI Tuesday, October 24, 2017

ABOUT THE INITIATIVE

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out [our webpage](#).

CONTACT US

General questions can be sent to: SIMPCMH@mail.mihealth.org

Visit the SIM website at: www.michigan.gov/sim

Questions regarding PCMH Initiative dashboards and portal access can be sent to: MichiganDataCollaborative@med.umich.edu

Questions regarding Care Manager and Care Coordinator training can be sent to: micmrc-requests@med.umich.edu

NOW LIVE: PCMH Initiative Initial Required Training – Social Determinants of Health Online Modules: [Available July 27th, 2017](#)

All Care Managers and Care Coordinators supporting PCMH Initiative Participants and attributed patients, are required to complete the Social Determinants of Health online initial training, now available on the CMRC website. Note: Care Managers who took the Complex Care Management course **after June 19th, 2017** do not need to complete the SDOH online training.

This online training includes two recorded webinars and two interactive eLearning web based modules available on demand. Upon completion, the learner completes an online evaluation and receives a certificate of completion.

- Introduction to Social Determinants of Health Recorded Webinar
- The Role of Care Managers & Care Coordinators in Developing and Maintaining Community Linkages Recorded Webinar
- Social Determinants of Health and the Implications for Care Management eLearning Module
- Social Determinants of Health Case Study eLearning Module

*Care Managers and Coordinators who are currently working in their practice must complete the training within 6 months of its release (i.e. to be completed by 1/31/18), newly Care Managers and Coordinators must complete within 6 months of hire.

Access the SDOH online required training [here](#).

Please submit questions to micmrc-requests@med.umich.edu.

Michigan Data Collaborative

Michigan Data Collaborative (MDC) is the data analysis and visualization partner for the PCMH Initiative. This section includes key participant information that we will update each month.

PCMH Patient Lists (PPLs):

- May PPL: Released on July 6, 2017
- June PPL: Released on July 18, 2017
- April PPL: Released on July 21, 2017

PCMH Aggregated Patient Reports: The 2Q17 reports will be available on July 28, 2017. The reports provide counts of patients attributed to a provider for each practice. Depending on your level of access, you will either download an Excel (.xls) file including all applicable practices or an individual practice-level report.

SIM PCMH Dashboard: The first Dashboard release is planned for August. The Dashboard will contain quality and utilization measures as well as chronic conditions. For details, please see the PCMH Initiative Performance Monitoring and Compliance Section of the [PCMH Initiative Participation Guide](#).

New Access Method: MDC has successfully tested and implemented a new connection method to access the SIM PCMH Dashboard. We recommend that all Dashboard users use this method. Additional information and detailed instructions can be found in the [Accessing the SIM PCMH Dashboard guide](#).

Deliverables Calendar: MDC is maintaining a list of upcoming deliverables, which you can find on the [SIM PCMH page](#) of the MDC website.

Upcoming Events

MiCMRC Complex Care Management Courses

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients.

The training format for the MiCMRC CCM course consists of: a one-hour introductory live webinar, two days for recorded webinar self-study (approximately 6 hours of self-study) and two days of in person classroom instruction. To learn more about the CCM course click [here](#).

Upcoming course dates and course registration:

September 11-14 | Lansing, MI | [Register here](#) | Registration deadline: September 7th, 2017
October 2-5 | Lansing, MI | [Register here](#) | Registration deadline: September 28th, 2017

Note: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu

SIM PCMH Billing & Coding Webinar / Office Hour

Topic: Webinar – Accurate Diagnosis Capture and Coding
Date: August 24, 2017
Time: 11:30am - 12:30pm
Registration: [Click Here](#)

Topic: Q&A Office Hour – Accurate Diagnosis Capture and Coding
Date: August 31, 2017
Time: 11:30am - 12:30pm
Registration: [Click Here](#)

MiCMRC Approved Self-Management Support Courses and Resources

To access the list of the MiCMRC approved Self-Management Support courses, [click here](#). The list contains a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at-a-glance list and summary of these resources, along with descriptions and website links for quick access. For "Self-Management Support Tools and Resources" [click here](#).

Both of these documents can also be accessed on the MiCMRC website home page <http://micmrc.org/>

MiCMRC 2017 Care Management Educational Webinars

Date and Time: Wednesday August 9th 2-3 pm
Title: Colorectal Screening
Presenter: Abby Moler, American Cancer Society
Register [here](#)

Date and Time: Wednesday August 23rd 2-3 pm
Title: The Power of Prevention- Helping Your Patients Reduce Their Cancer Risk
Presenter: Danielle Karsies, MS, RD, CSO, Michigan Medicine Cancer Center
Register [here](#)

Date and Time: Wednesday September 20th 2-3 pm
Title: HPV Vaccine
Presenter: Abby Moler, American Cancer Society
Register [here](#)

Date and Time: Wednesday October 11th 2-3 pm
Title: Breast Cancer Screening
Presenter: Abby Moler, American Cancer Society
Register [here](#)

Mi-CCSI Self-Management Training Updates

The demand for self-management training continues and our ability to meet this demand has just expanded! We are excited to announce the ability to offer training on a live virtual platform. If attendees have access to a camera or have a computer with a camera, have a location where they will not be interrupted, and commit to fully attending the live virtual training, they can now attend a live group session without the burden of traveling long distance or battling increment weather. If this is something that you are interested in, contact Amy Wales at 616-551-0795 Ext. 11

Upcoming Training Dates:

July 31 & August 1 | Ann Arbor, MI
August 3 - 4 | Southfield, MI
August 10 -11 | Grand Rapids, MI

For registration and details: <http://www.miccsi.org/training/upcoming-events/>

Additional dates and locations: Participants interested in a training session during August or September in the Northern, Southeast, or other regions, contact Amy Wales at amy.wales@miccsi.org or 616-551-0795 ext. 11.

2017 SAVE THE DATES! SIM PCMH Regional Summits

Summit West – Grand Rapids, MI

Tuesday, October 10, 2017
Frederik Meijer Gardens and Sculpture Park
1000 E Beltline Ave NE
Grand Rapids, MI 49525

Registration to Open Mid-August

Summit Southeast – Ann Arbor, MI

Tuesday, October 17, 2017
University of Michigan North Campus Research Center (NCRC)
2800 Plymouth Road, Building 18
Ann Arbor, MI 48105

Registration to Open Mid-August

Summit North – Thompsonville, MI

Tuesday, October 24, 2017
Crystal Mountain Resort & Conference Center
12500 Crystal Mountain Drive
Thompsonville, Michigan 49683

Registration to Open Mid-August

Shared Resources

Participant Sharing: Clinical-Community Linkage Resource

During recent Practice Transformation Collaborative events, PCMH Initiative participants shared the work they have been doing to support Clinical-Community Linkage (CCL) design and development within their organizations. Many shared examples of how they are testing workflow, data collection, and other design elements of their CCL plan. During these events participants engaged in active dialogue with one another, to exchange ideas and share resources related to their required practice transformation objective. A participant has shared the “No Kid Hungry” campaign as a resource that may be useful for linkage identification and development related to food insecurity. As a part of this campaign, an individual can find out more about free summer meals for kids in their neighborhood by sending the text “food” to 877-877 (or “comida” for a reply in Spanish). Try it out in your practice to identify resources that could be useful for patients experiencing food insecurity, and check out <https://www.nokidhungry.org/> for more information about the campaign.


MiCHWA Webinar

The Michigan Community Health Workers Alliance (MiCHWA), is hosting a webinar “Depression and Chronic Conditions: Why Does This Matter?” on Tuesday, August 8, 2017, 12:00pm-1:00pm. The webinar offers strategies to identify and address depression in patients with chronic diseases such as depression and hypertension. For more information and to register, click [here](#).

1.0 continuing education credits will be offered for registered nurses and social workers in Michigan who participate in this webinar.

Monthly Calendar

August 2017 SIM PCMH CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 SIM PCMH Billing and Coding Q&A Hours 11:30-1:00pm REGISTER HERE	2 SIM PCMH Initiative Adult Affinity Group - Care Manager & Care Coordinator Visit Documentation: What & How? 2:00-3:00pm REGISTER HERE	3 SIM PCMH Initiative Adult Affinity Group - Care Manager & Care Coordinator Shared Care Planning: What & How? 2:00-3:00pm REGISTER HERE		
6	7	8	9 MICHRC Educational Webinar: Colorectal Screening 2:00-3:00pm REGISTER HERE	10 SIM PCMH Initiative Care Manager & Care Affinity Group 2:00-3:00pm REGISTER HERE PCMH Initiative Action Pinned Coaching Call 4:00- REGISTER HERE	11	12
13	14 PCMH Initiative Live Office Hour REGISTER HERE	15	16	17	18	19
20	21	22 MICHRC Educational Webinar: The Power of Patient/Reduce Their Cancer Risk 2:00-3:00pm REGISTER HERE	23	24 Billing & Coding Collaborative: Accurate Diagnosis Capture & Coding 11:30 - 12:30PM REGISTER HERE	25	26
23	28	29 PCMH Newsletter Publication	30	31 Billing & Coding Collaborative: Accurate Diagnosis Capture & Coding 11:30 - 12:30PM REGISTER HERE		

