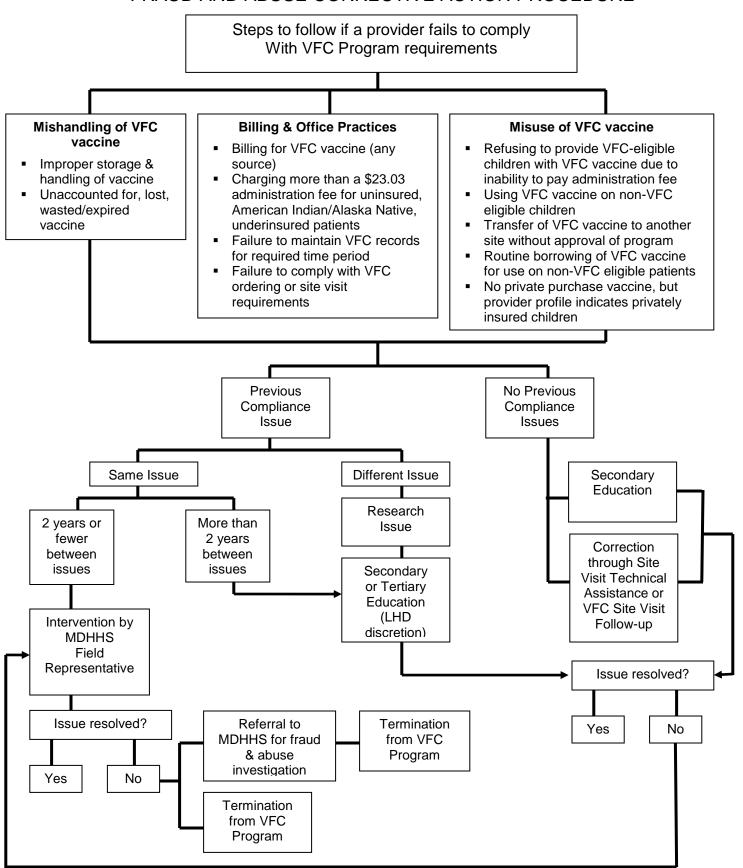
FRAUD AND ABUSE CORRECTIVE ACTION PROCEDURE



See next page for outline of requirements of Secondary and Tertiary Education.

Secondary Education

- Provider is educated regarding VFC Program requirements
- Provider submits written corrective action (CA) plan to LHD
- LHD conducts 1-2 Follow-ups (e-mail, phone or in-person) post identification of the issue
- At LHD discretion, provider completes VFC and/or Storage and Handling INE training

Tertiary Education

- Provider is educated regarding VFC Program requirements
- LHD develops specific corrective action (CA) plan and sends written notification
- LHD conducts 2-3 Follow-ups (e-mail, phone or in-person) post notification to ensure CA plan is being followed
- Provider completes VFC and/or Storage and Handling INE training
- LHD conducts in-person visit 3-6 months after implementation of CA plan to assess provider compliance