

RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

# Nursing Facility Billing and Level of Care Determination Tool (LOCD)

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

### Agenda

- Introduction
- Other Insurance
- LOC 02/Provider ID
- PPA
- HMO Disenrollment
- Granting LOCD Access
- 7 Doors
- Inquiry Capabilities
- New LOCD Edits

## Reporting Other Insurance (OI)

- When billing Medicaid for beneficiaries who have Medicare or any commercial insurance, the appropriate insurance information must be reported on the claim.
- Medicaid is only considered the primary payer when there is no Medicare or other insurance present on the third party liability (TPL) coverage file located in CHAMPS. If a beneficiary has active Medicare insurance in CHAMPS, the nursing facility must always report it, along with the appropriate value codes and claim adjustment reason codes (CARC).

III INSURANCE DETAILS										
All	Active [	<b>▼</b>								
POLICY DETAILS	GROUP DETAILS	PAYER NAME		COVERAGE TYPE	GROUP NUMBER	POLICY NUMBER	POLICY HOLDER ID	DATE LAST UPDATED	BEGIN DATE	END DATE
		MEDICARE-ENROLLED IN PART A	33333333	AA				07/27/2015	06/01/1977	12/31/2999
	Ⅲ	MEDICARE-ENROLLED IN MEDICARE PART D	6666666	DD				07/27/2015	01/01/2012	12/31/2999
		MEDICARE-ENROLLED IN PART B	4444444	ВВ				07/27/2015	06/01/1977	12/31/2999
	Ⅲ	MEDICARE-ENROLLED IN MEDICARE PART D	6666666	DD				07/27/2015	01/01/2011	12/31/2011
	Ⅲ	MEDICARE-ENROLLED IN MEDICARE PART D	6666666	DD				07/27/2015	01/01/2008	12/31/2010
■	⊞	MEDICARE-ENROLLED IN MEDICARE PART D	66666666	DD				07/27/2015	01/01/2007	12/31/2007
⊞	⊞	MEDICARE-ENROLLED IN MEDICARE PART D	66666666	DD				07/27/2015	01/01/2006	12/31/2006

### Patient-Pay Amount (PPA)

- When a beneficiary has a monthly PPA and a level of care (LOC) for nursing facility (02) and hospice (16) on file, the PPA will be deducted from the first claim received in CHAMPS. This will occur regardless of whether the PPA is located on the eligibility segment for LOC 02 or LOC 16, and the higher PPA amount will be deducted.
- The nursing facility and hospice or the nursing facility and other nursing facility must bill in sequenential order according to the level of care the beneficiary was at on the first of the month. This will prevent the PPA from being deducted from the wrong claim.

#### HMO Disenrollment

- The Medicaid Health Plan (MHP) is responsible for the first 45 days in a rolling 12-month period.
- After 45 days, the MHP may begin the disenrollment by submitting the Request for Disenrollment Long Term Care form (MSA-2007)
- If the member is enrolled in a MHP due to an administrative error the Nursing Facility can submit a <u>Nursing Facility Request to Disenroll from Medicaid Health</u> <u>Plan from (DCH-1185)</u> along with a copy of the <u>Facility</u> <u>Admission Form (MSA-2565-C)</u>
  - If the MHP or Nursing Facility cannot complete the disenrollment, contact Mozell McKellar at <a href="mailto:mckellarm@michigan.gov">mckellarm@michigan.gov</a>

## **Granting LOCD Access**

Domain Administrator Granting Access to Users to the LOCD Profile within CHAMPS

Login to your account

User ID

Password

Password

LOGIN

SIGN UP

Forgot your User ID?

Need Help?

Copyright 2015-2017 State of Michigan

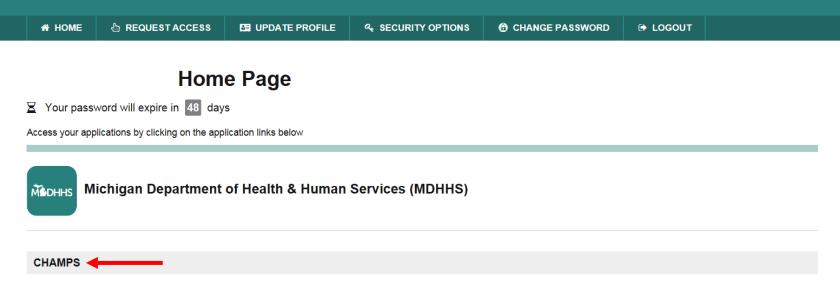
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <a href="https://milogintp.Michigan.gov">https://milogintp.Michigan.gov</a> into the search bar
- Enter your User ID and Password
- Click Login



Forgot your password?





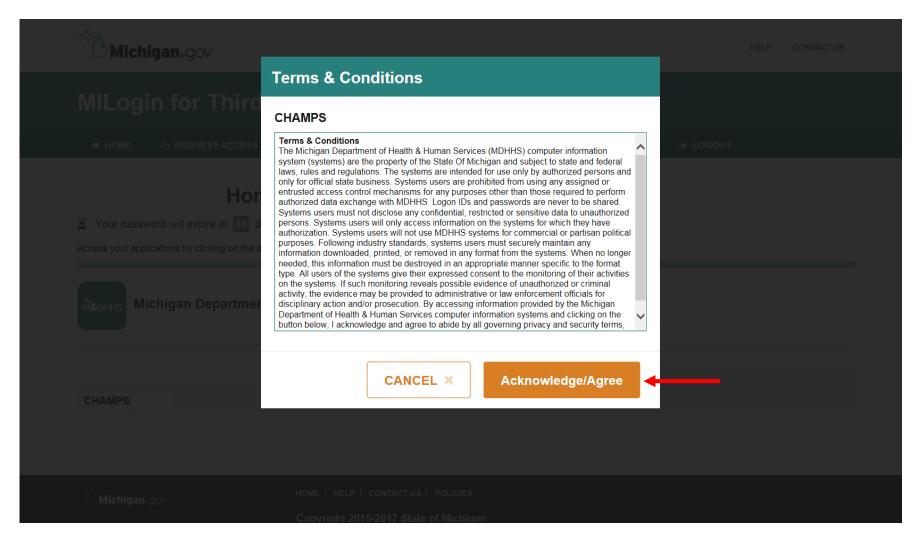




- You will be directed to your MILogin Home Page
- Click the CHAMPS hyperlink

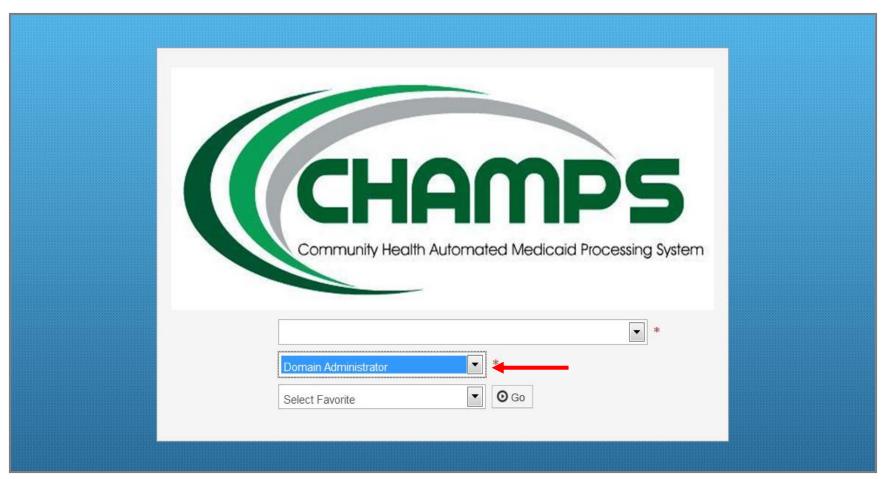
\*MILogin resource links are listed at the bottom of the page





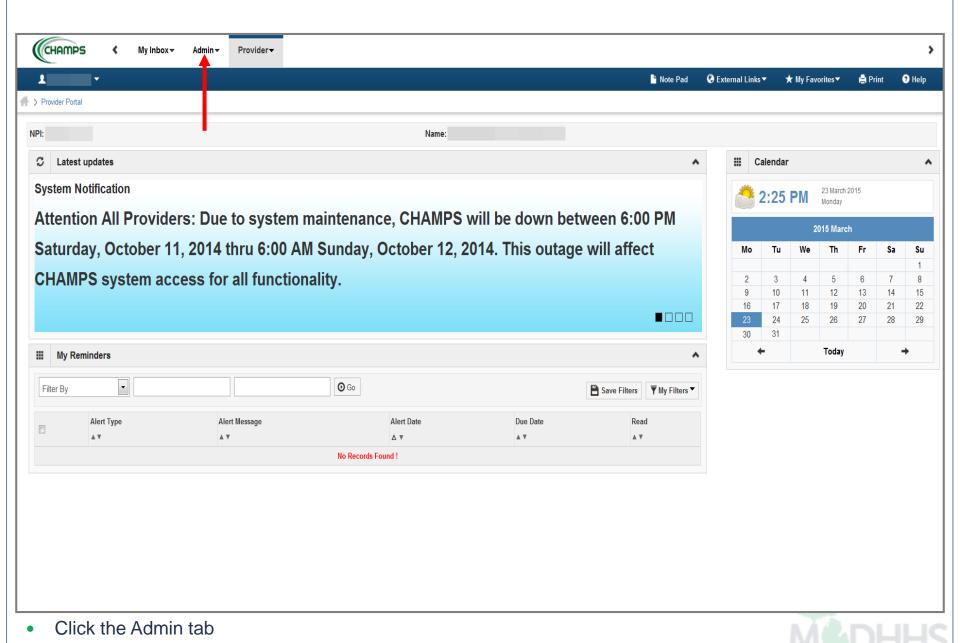
Click Acknowledge/Agree to accept the Terms & Conditions to get into CHAMPS

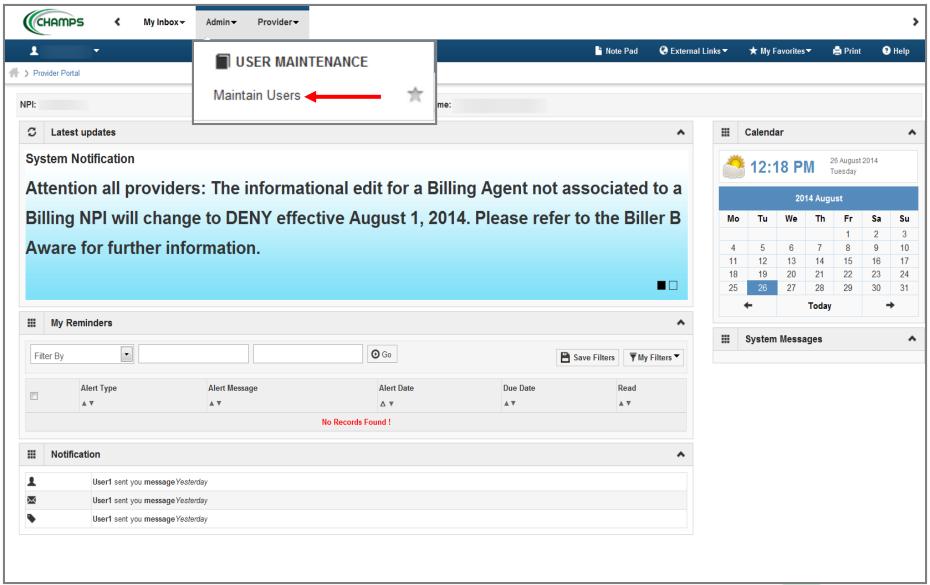




Login to CHAMPS with the Domain Administrator Profile

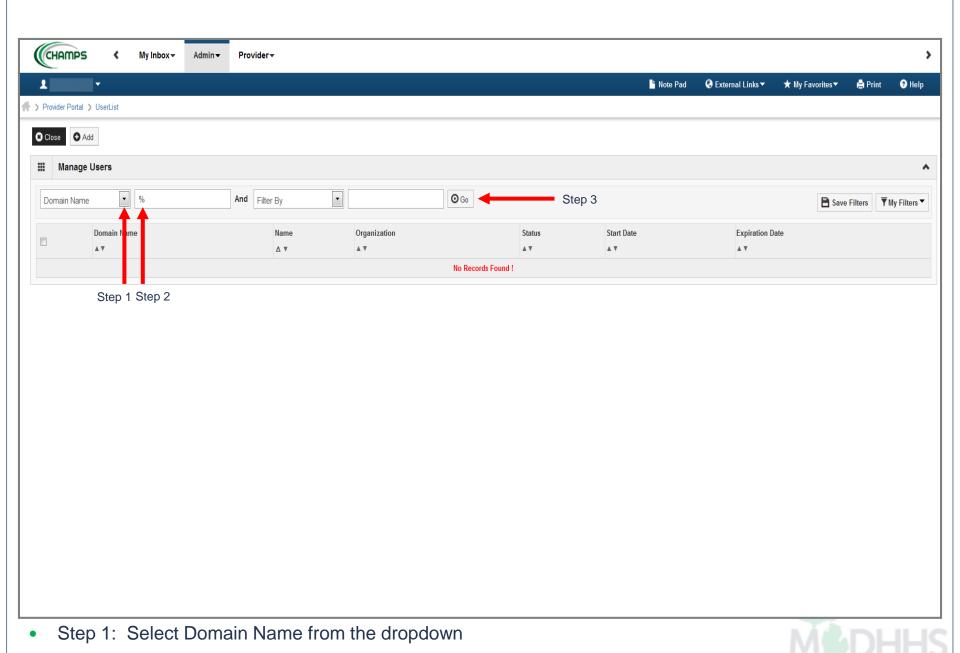




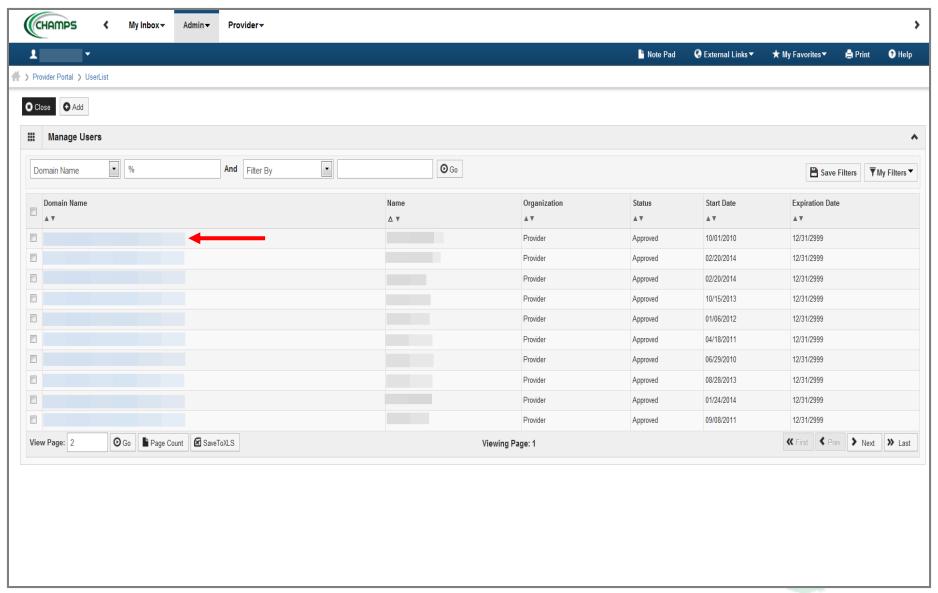


Select the Maintain Users option

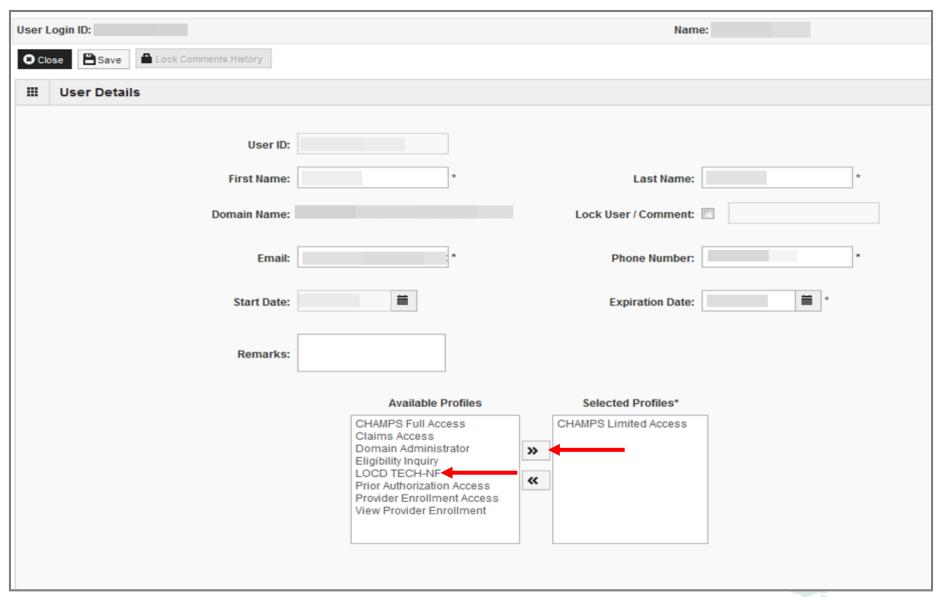




Step 2: Enter the wildcard % and click Go



Click the domain name hyperlink that needs to be updated to have access to the LOCD tool



- Select the LOCD TECH-NF from the list of Available Profiles
- Click the arrows to the right to add it to the list of Selected Profiles for the user

User Login ID:		Name:
<b>© Close</b> ■ Save ■ Lock Comments History		
III User Details		
User ID:		
First Name:	*	Last Name: *
Domain Name:		Lock User / Comment:
Email:	*	Phone Number:
Start Date:	in the second se	Expiration Date: *
Remarks:		
	Available Profiles	Selected Profiles*
	CHAMPS Full Access Claims Access Domain Administrator Eligibility Inquiry Prior Authorization Access Provider Enrollment Access View Provider Enrollment	CHAMPS Limited Access LOCD TECH-NF

• The LOCD TECH-NF will now show under the list of Selected Profiles



### Logging in with LOCD Profile

How to Login into CHAMPS using the LOCD Profile

Login to your account

User ID

Password

Password

LOGIN

SIGN UP

Forgot your User ID?

Need Help?

Copyright 2015-2017 State of Michigan

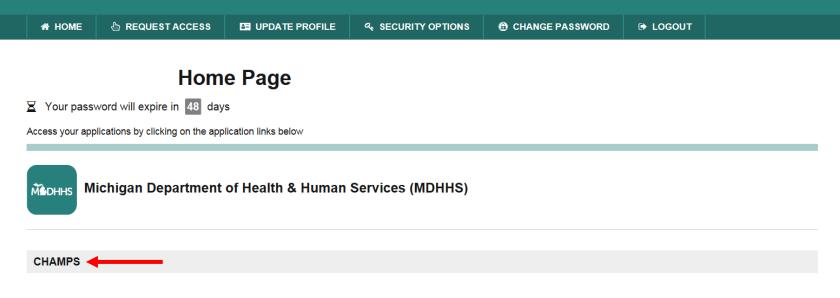
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter <a href="https://milogintp.Michigan.gov">https://milogintp.Michigan.gov</a> into the search bar
- Enter your User ID and Password
- Click Login



Forgot your password?





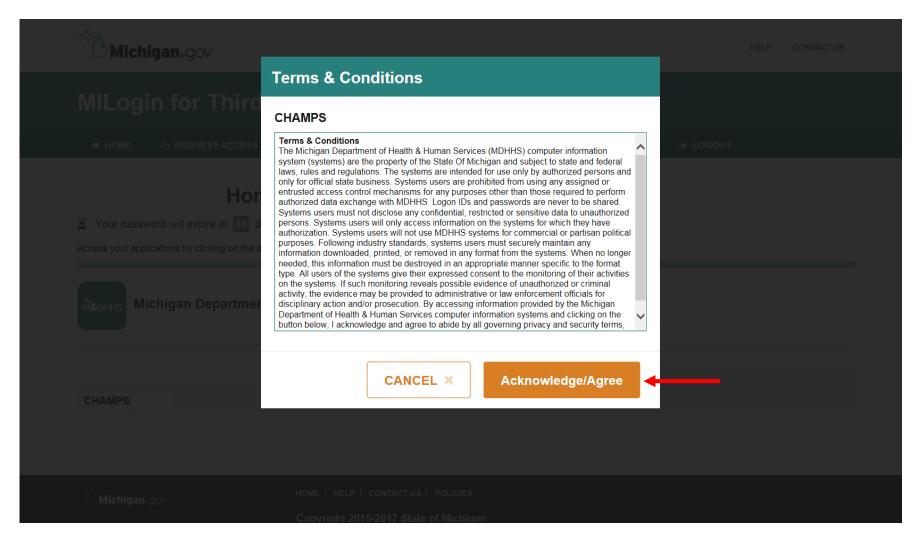




- You will be directed to your MILogin Home Page
- Click the CHAMPS hyperlink

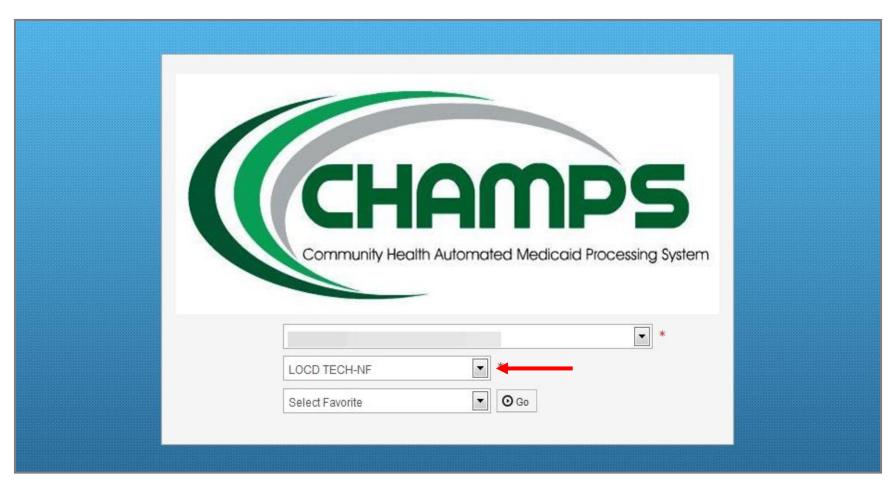
\*MILogin resource links are listed at the bottom of the page



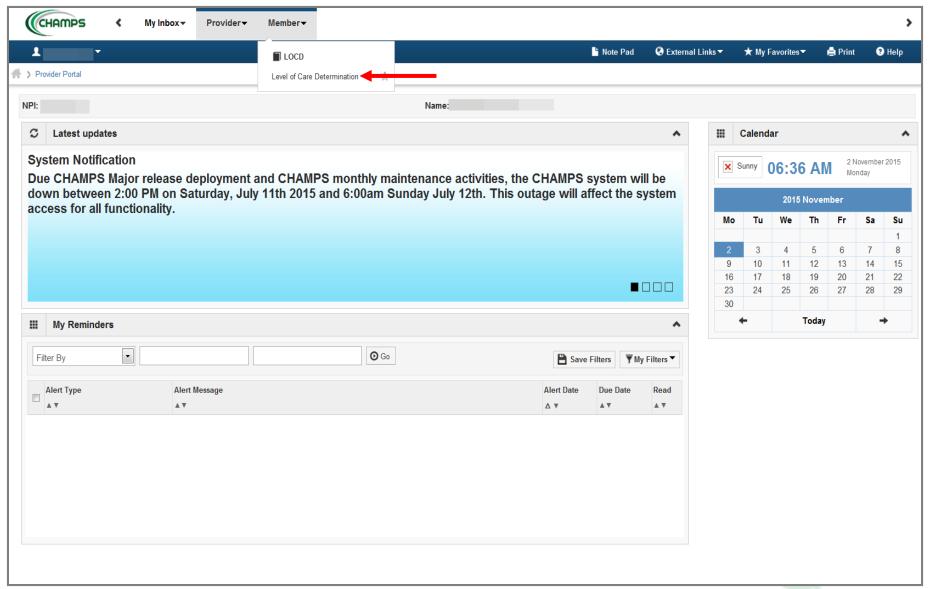


Click Acknowledge/Agree to accept the Terms & Conditions to get into CHAMPS



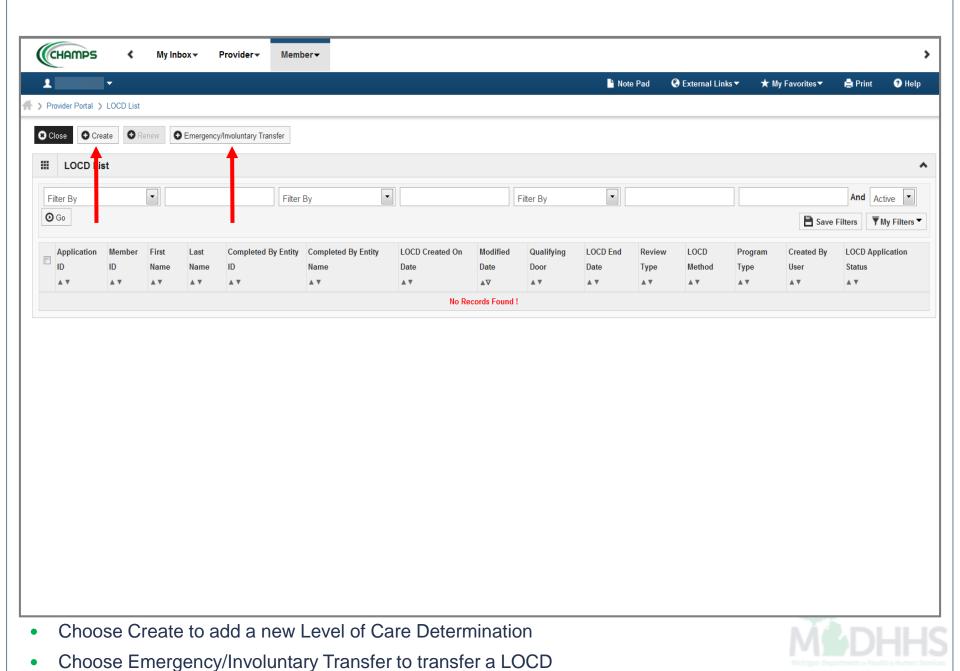


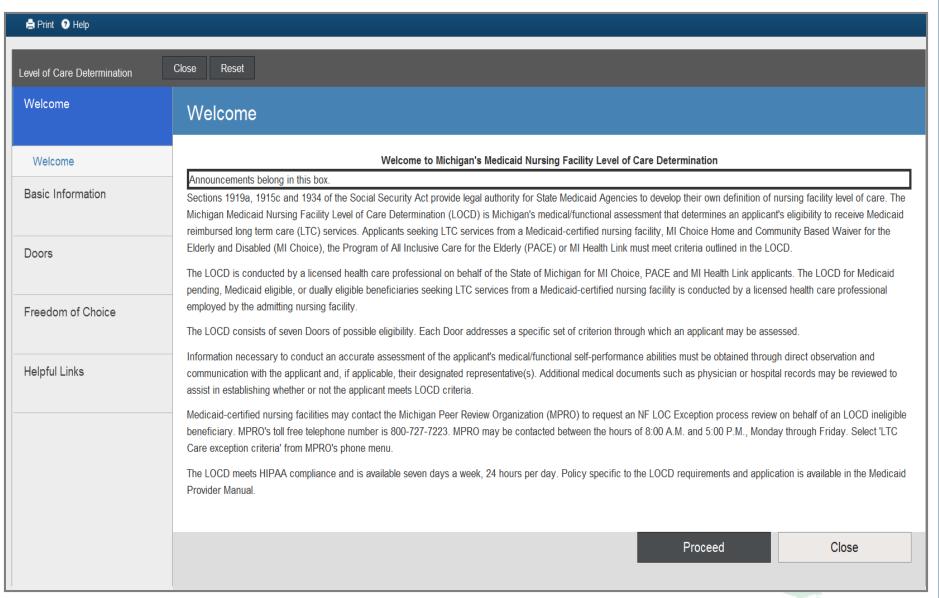
- Select the Domain and then choose the LOCD TECH-NF from the list of available profiles
- If you do not have the LOCD TECH-NF listed under your available profiles, please contact your Domain Administrator



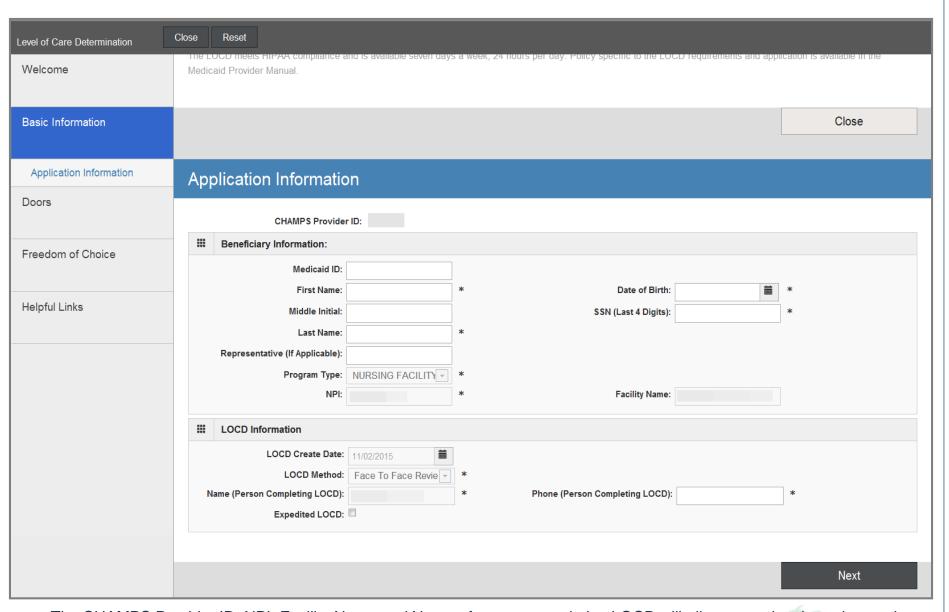
- Click the Member tab
- Select the Level of Care Determination option







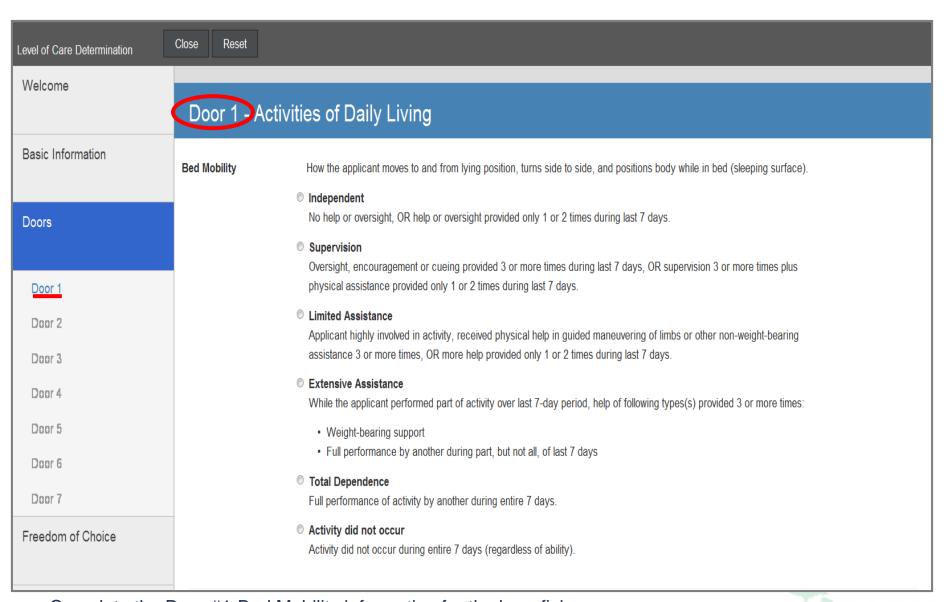
- The Level of Care determination tool will then open in a new internet window separate from CHAMPS
- Review the Acknowledge/Agree screen and click Proceed



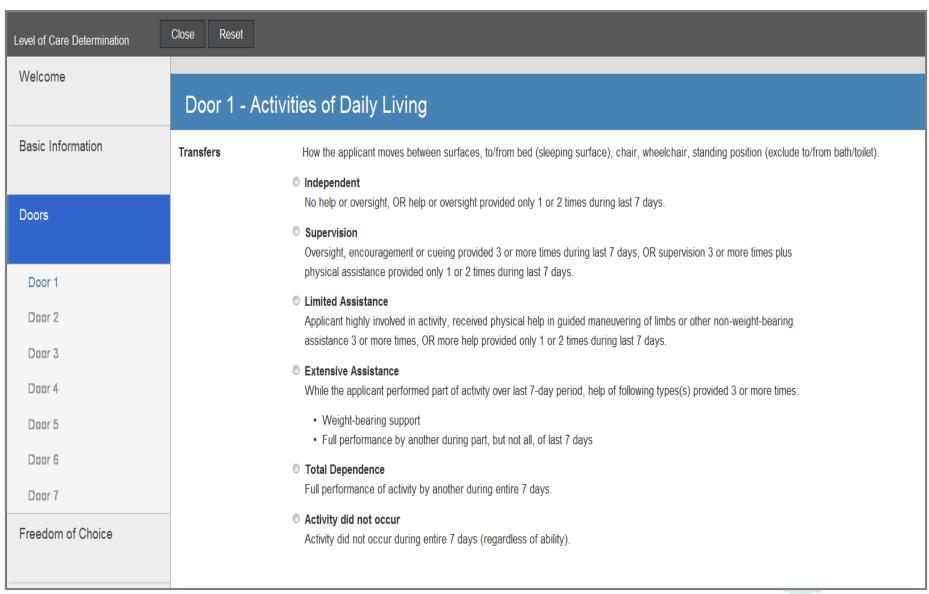
- The CHAMPS Provider ID, NPI, Facility Name and Name of person completing LOCD will all pre-populate based upon the domain and username logged into CHAMPS
- Complete all necessary information and click next

### LOCD 7 Doors

Level of Care Determination Seven Doors Used to Qualify a Beneficiary

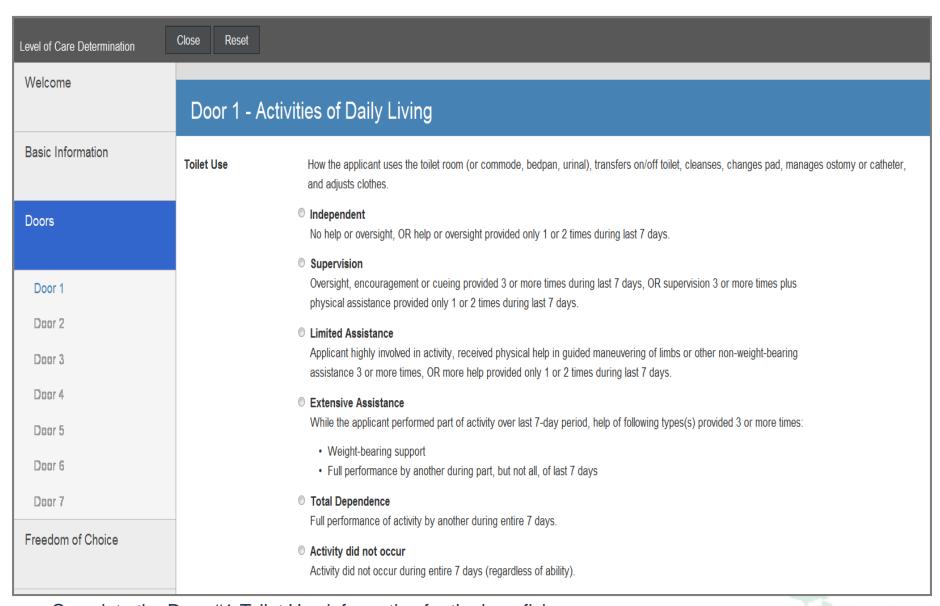


- Complete the Door #1-Bed Mobility information for the beneficiary
- Scroll down on the page to complete the other sections of Door One

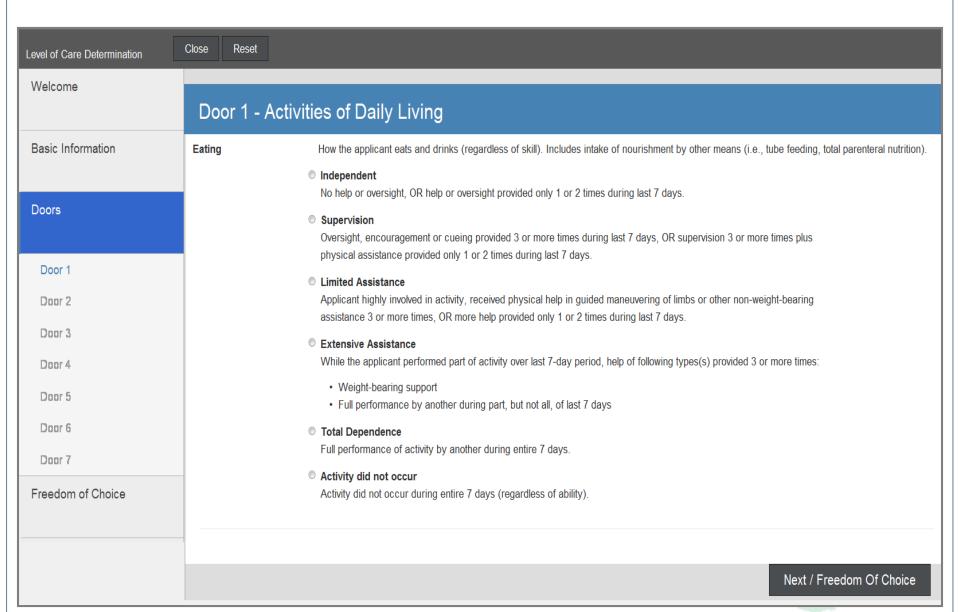


- Complete the Door #1-Transfer information for the beneficiary
- Scroll down the page to complete the other sections of Door One



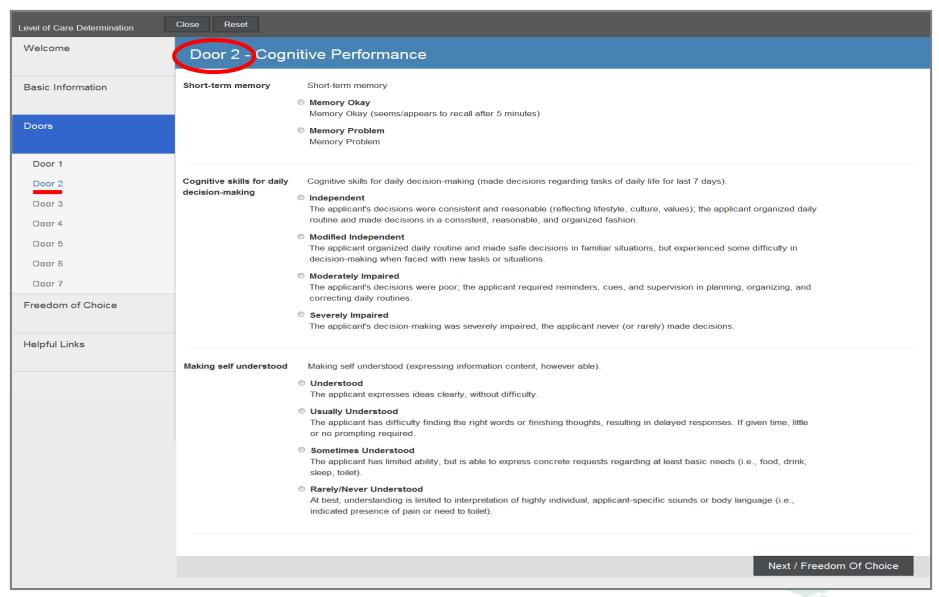


- Complete the Door #1-Toilet Use information for the beneficiary
- Scroll down on the page to complete the other sections of door one



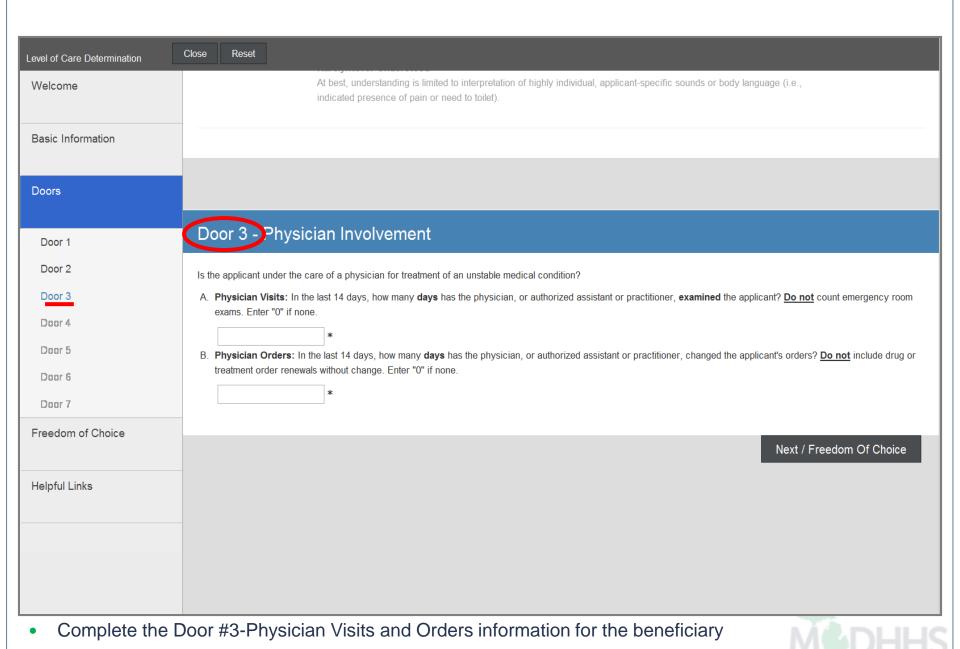
- Complete the Door #1-Eating information for the beneficiary
- Click the Next/Freedom of Choice button





- Complete the Door #2-Cognitive information for the beneficiary
- Click the Next/Freedom of Choice button





Click the Next/Freedom of Choice button

Level of Care Determination	Close Reset					
Welcome	B. <b>Physician Orders:</b> In the last 14 days, how many <b>days</b> has the physician, or authorized assistant or practitioner, changed the applicant's orders? <b>Do not</b> include drug or treatment order renewals without change. Enter "0" if none.					
Basic Information	1 *					
Doors						
Door 1	Door 4 - Treatments and Conditions					
Door 2						
Door 3	Has the applicant in the last 14 days received any of the following health treatments, or demonstrated any of the following health conditions? These conditions require a physician-documented diagnosis in the medical record. Applicants will not qualify under Door 4 when the conditions have been resolved, or they no longer affect function the need for care. It is required that an active restorative nursing and discharge plan be developed and used as the focus for treatment. Unless otherwise noted, score for the last 14-day timeframe. The 14 day look-back period is based on the eligibility determination date.					
Door 4						
Door 5	Complete each item below, either Yes or No					
Door 6		Yes	No			
Door 7	A.Stage 3-4 pressure sores	•	0			
	B.Intravenous or parenteral feedings  C.Intravenous medications	•	0			
Freedom of Choice	D.End Stage Care	0	0			
	E.Daily tracheostomy care, daily respiratory care, daily suctioning	0	0			
	F.Pneumonia within the last 14 days	•	0			
Helpful Links	G.Daily oxygen therapy	•	©			
	H.Daily insulin with two order changes in last 14 days	0	0			
	I.Peritoneal or hemodialysis	•	0			
			Next / Freedom Of Choice			
			Next /1 reedont Of Choice			

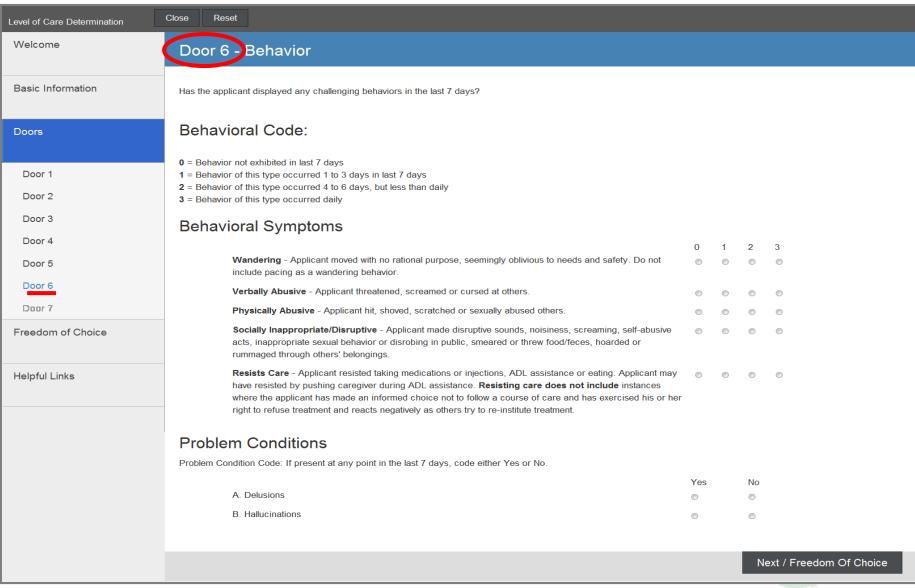
- Complete the Door #4-Treatments and Conditions information for the beneficiary
- Click the Next/Freedom of Choice button



Level of Care Determination	Close Reset						
Welcome  Basic Information	G.Daily oxygen therapy H.Daily insulin with two order changes in last 14 days I.Peritoneal or hemodialysis		•	© © ©			
Doors							
Door 1	Door 5 - Skilled Rehabilitation T	Therapies					
Door 2	Is the applicant currently receiving any skilled rehabilitation therapies?  Record the total minutes each of the following therapies was administered or scheduled (for at least 15 minutes a day) in the last 7 days. Enter "0" if none or less than 15 minutes daily.  A = Total number of minutes provided in last 7 days  B = Total number of minutes scheduled but not yet administered						
Door 3							
Door 4							
Door 5							
Door 7	1. Speech Therapy	A	В				
Freedom of Choice	Occupational Therapy     Physical Therapy						
Helpful Links	_						
				Next / Freedom Of Choice			

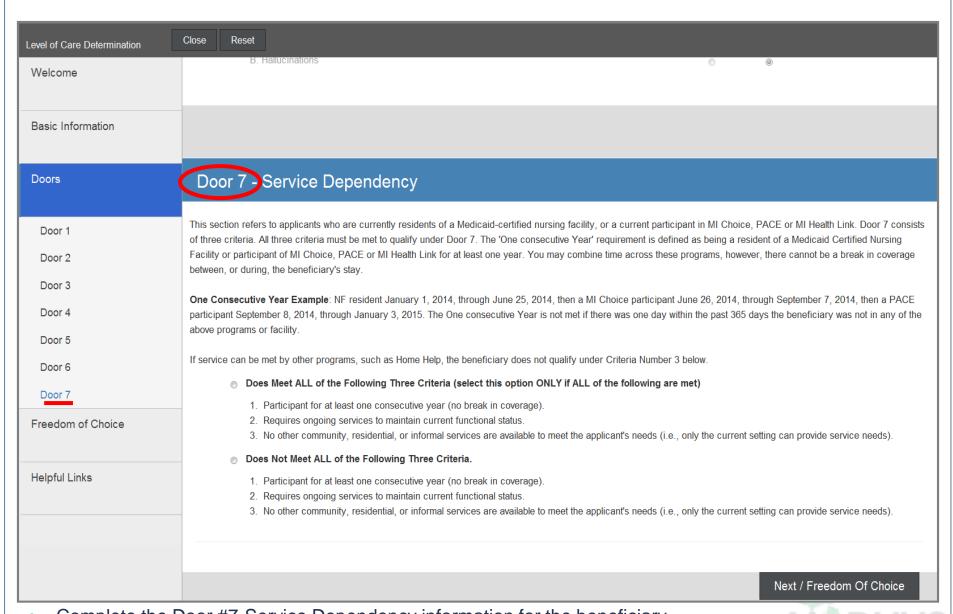
- Complete the Door #5-Skilled Rehabilitation information for the beneficiary
- Click the Next/Freedom of Choice button





- Complete the Door #6-Behavior information for the beneficiary
- Click the Next/Freedom of Choice button





Complete the Door #7-Service Dependency information for the beneficiary

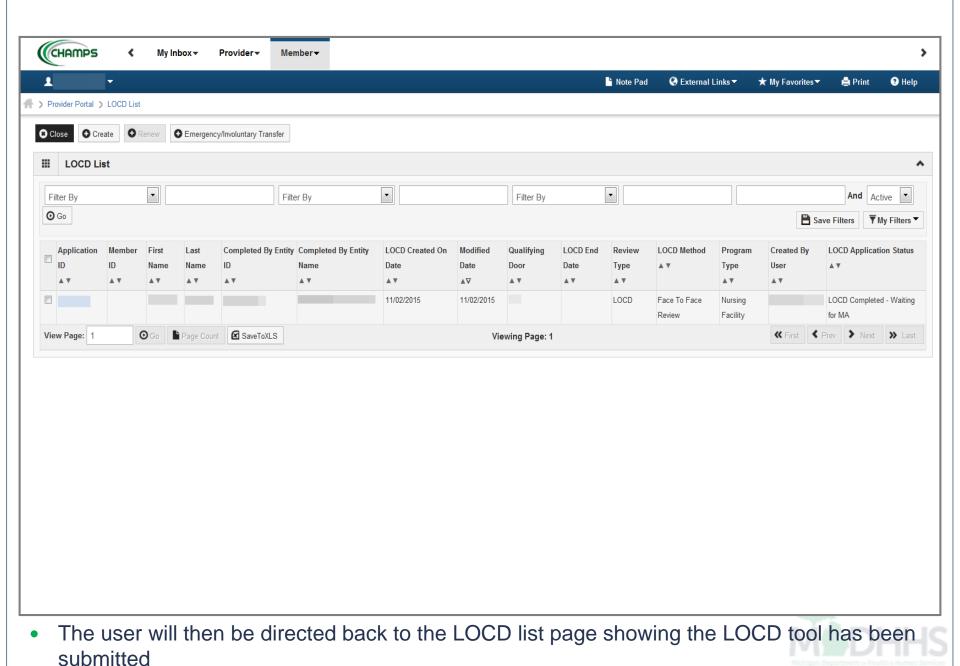
Click the Next/Freedom of Choice button

Level of Care Determination	Close Reset		
Welcome	FREEDOM OF CHOICE Provider Name:	Provider ID/NPI:	
Basic Information	Applicant's Name:	Date of Birth:	
	Representative (if any):	Created On Date: 11/02/2015	
Doors	SECTION I-FUNCTIONAL/MEDICAL ELIGIBILITY  Based on an assessment of functional abilities and needs conducted on 11/02/2015, the applicant indicated above:    DOES meet the functional/medical eligibility citeria for Medicaid LTC programs by scoring in Door 1.		
Freedom of Choice	DOES NOT meet the functional/medical eligibility criteria for Medicaid NF Level of Care (please proceed to Section III)		
Freedom Of Choice	Signature of professional completing assesment	Title	Date
Helpful Links	SECTION II - FREEDOM OF CHOICE I have been advised that I meet functional/medical eligibility and have requested and received information about the following pro  I MI Choice Program. I have received local referral information.  Local Referrals:  Nursing facility care. I have received information about nursing facilities in my area.  PACE program. I have received information about the PACE program.  MI Health Link. I have received information about MI Health Link.	ograms:	
	Signature of applicant  SECTION III - APPEAL RIGHTS  I have received a copy of a denial of service based on this determination and understand my right to appeal.	Signature of applicant's representative	Date
	Signature of applicant	Signature of applicant's representative	Date
		Submit Pri	int

- Once the beneficiary qualifies through any of the doors the Freedom of Choice will be displayed
- Verify the information and click Submit

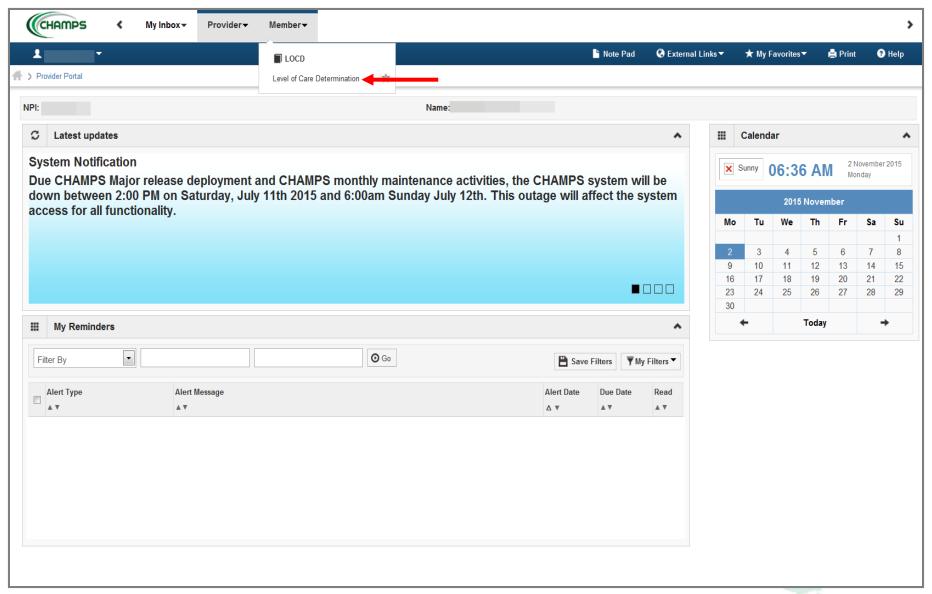
Level of Care Determination	Close Reset		
Welcome	FREEDOM OF CHOICE Provider Name:	Provider ID/NPI:	
Basic Information	Applicant's Name:	Date of Birth:	
	Representative (if any):	Created On Date: 11/02/20	15
Doors	SECTION I-FUNCTIONAL/MEDICAL ELIGIBILITY  Based on an assessment of functional abilities and needs conducted on 11/02/2015, the applicant indicated above:    DOES meet the functional/medical eligibility citeria for Medicaid LTC programs by scoring in Door 1		
Freedom of Choice	DOES NOT meet the functional/medical eligibility criteria for Medicaid  Message from webpage  LOCD successfully submitted		
Freedom Of Choice	Signature of professional completing assesment	Trile	Date
Helpful Links	SECTION II - FREEDOM OF CHOICE I have been advised that I meet functional/medical eligibility and have requested and received information about the following progr	rams:	
	MI Choice Program. I have received local referral information.  Local Referrals:		
	□ Nursing facility care. I have received information about nursing facilities in my area. □ PACE program. I have received information about the PACE program. □ MI Health Link. I have received information about MI Health Link.		
	Signature of applicant	Signature of applicant's representative	Date
	Section III - Appeal Rights I have received a copy of a denial of service based on this determination and understand my right to appeal.		
	Signature of applicant	Signature of applicant's representative	Date
		Submit	Print

 The pop-up message will then be displayed indicating that the LOCD tool has been submitted



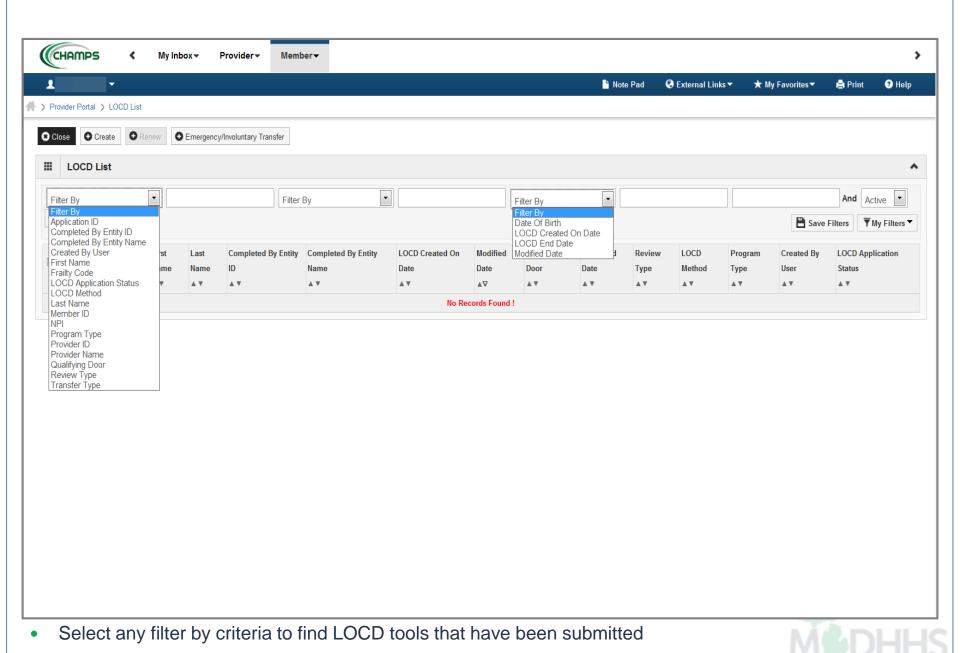
## LOCD Inquiry and Status

How to Review Submitted LOCD Tools and Review their Status within CHAMPS

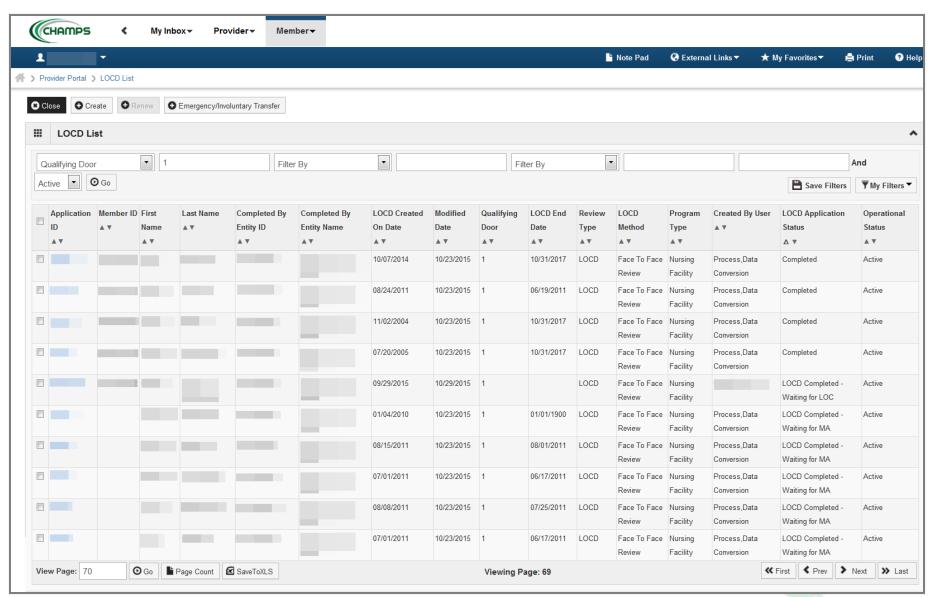


- Click the Member tab
- Select the Level of Care Determination option



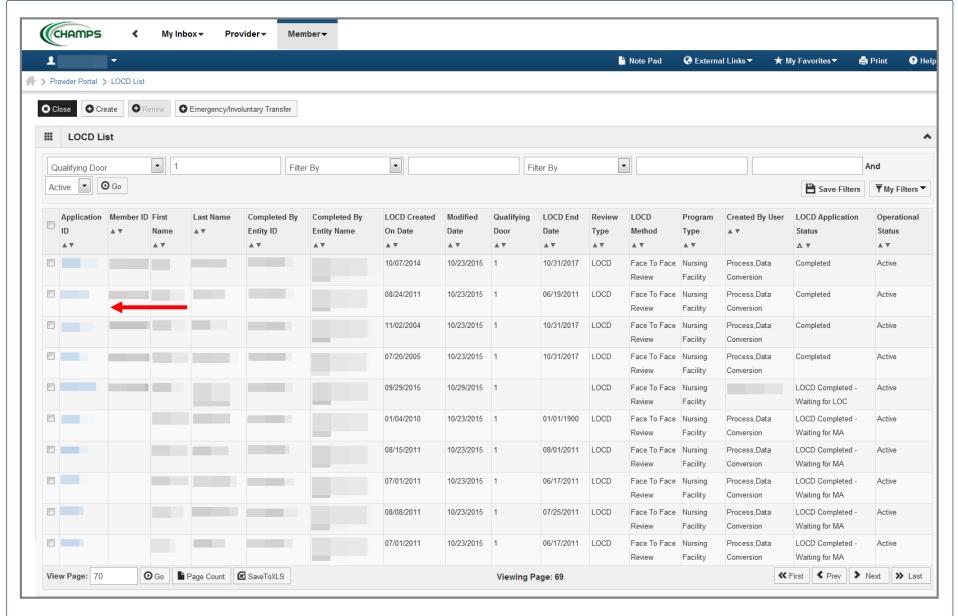


Click GO



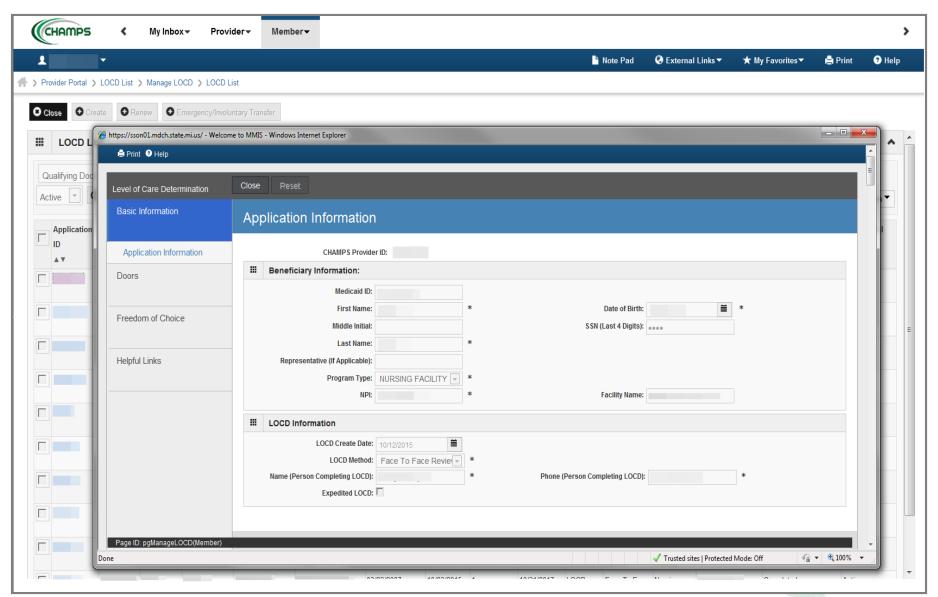
- This example shows filtering by 'Qualifying Door' and entered the value of 1
- The LOCD tools will be displayed which meet the filter by criteria



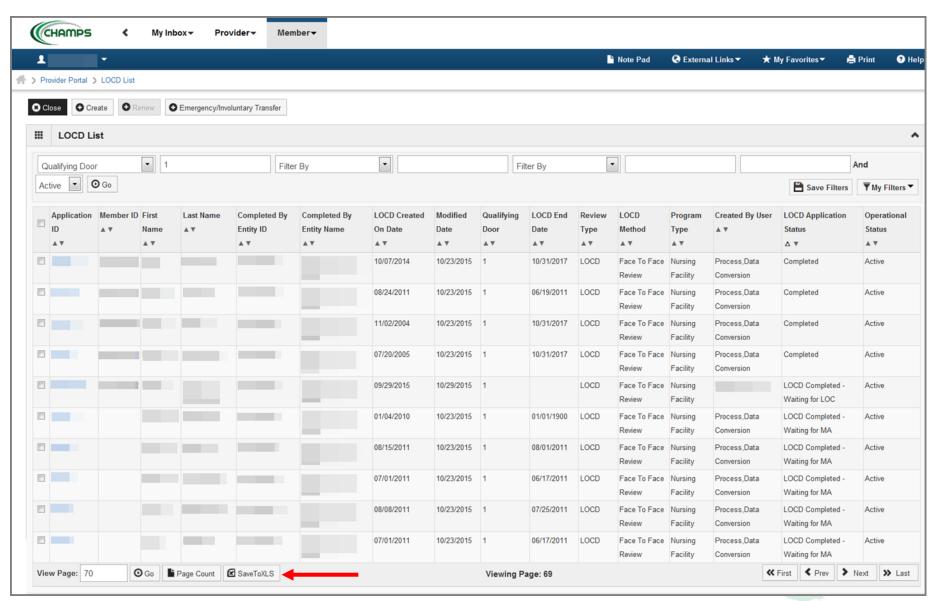


- Take note of the LOCD application status
- Completed LOCD tools will have the Member ID listed
- To review the qualifying Door information click on the Application ID hyperlink

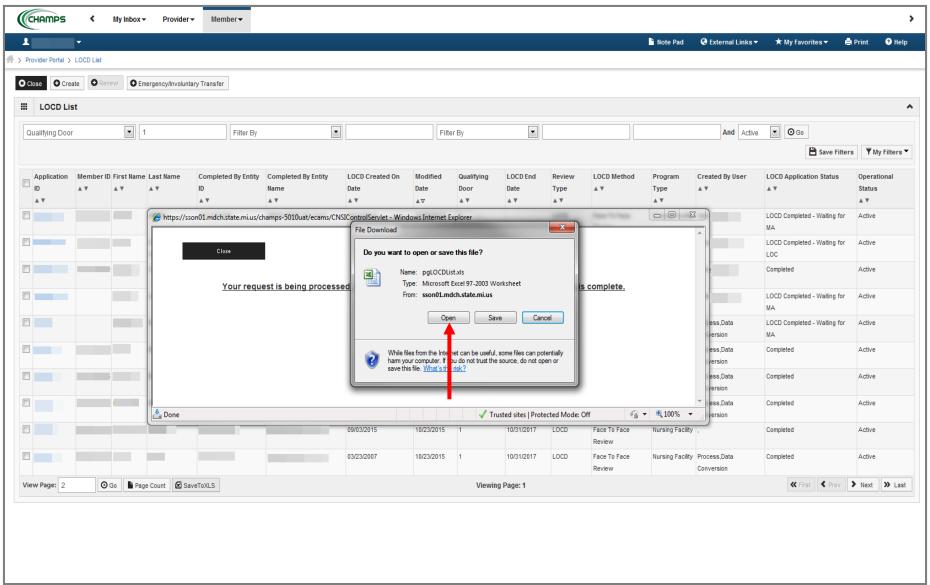




- The door information will then appear in a separate screen from CHAMPS
- The information is not editable once the LOCD tool has been submitted only viewable

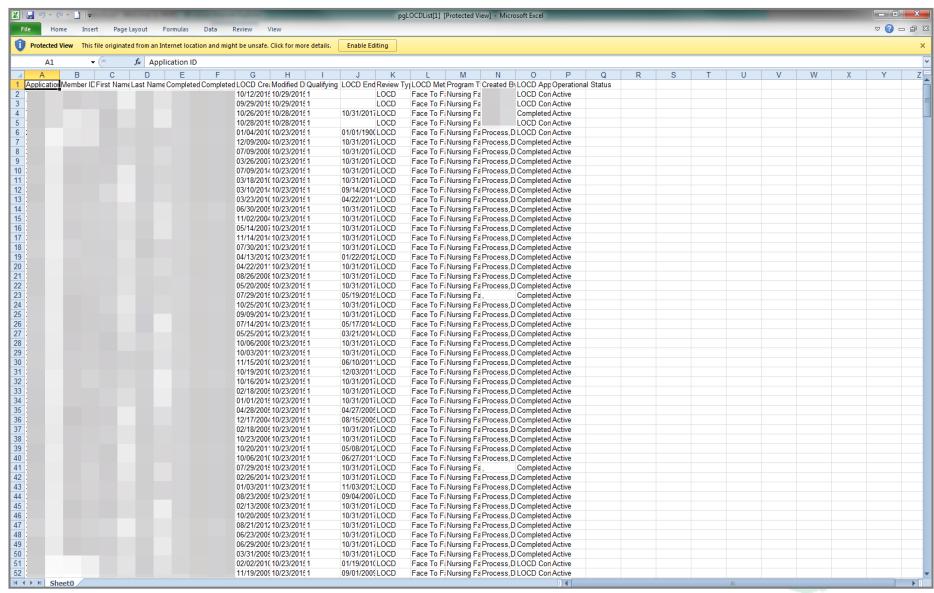


 After the query has ran and returned results click the Save TOXLS button to allow the query to open within a Microsoft Excel worksheet



Once the Microsoft Excel window pops up select either open or save

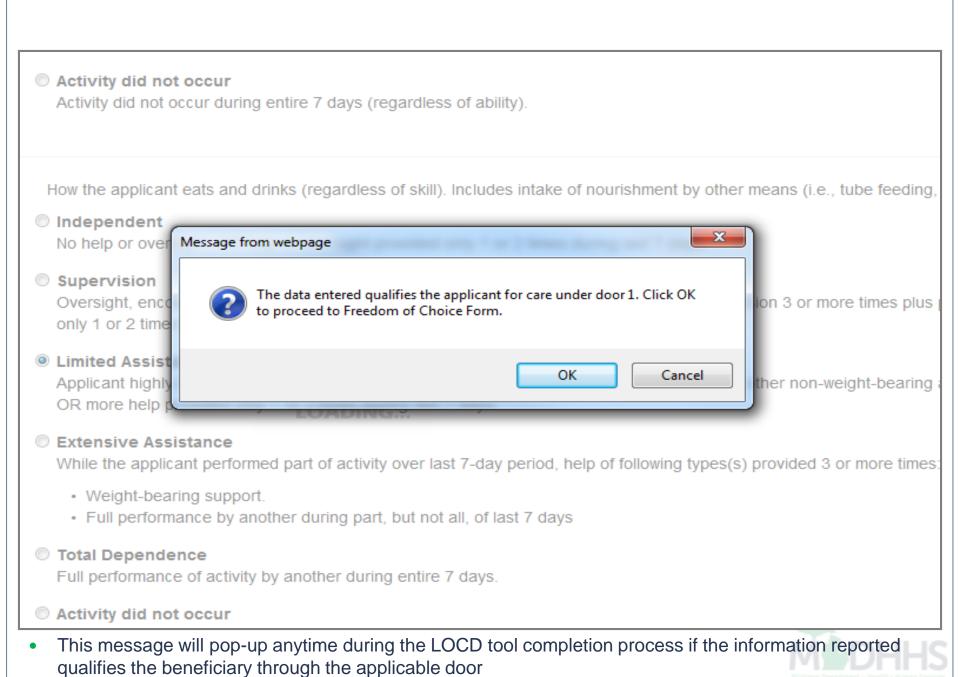


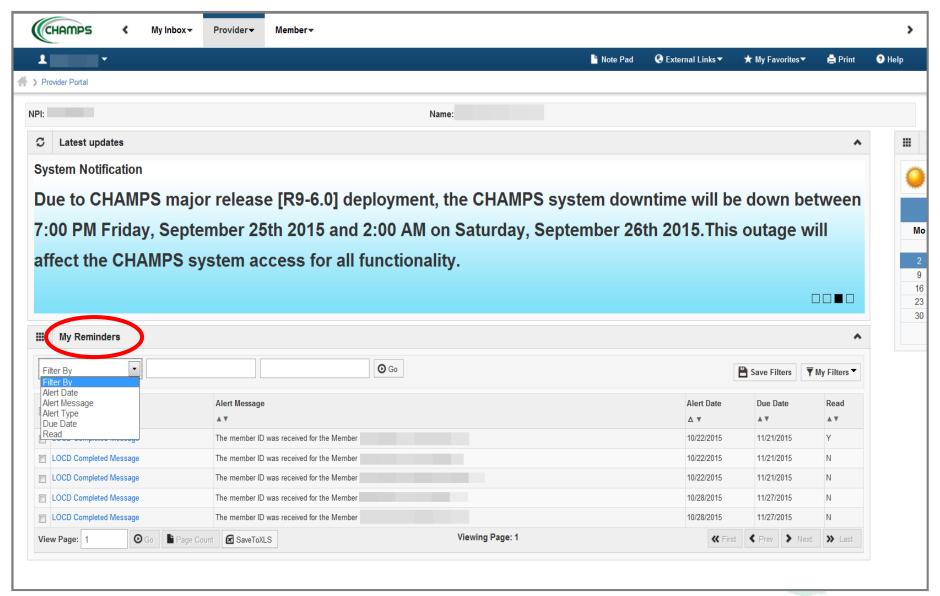


The query information will then be opened and displayed within Microsoft Excel

## Additional Information

Additional Tips for the LOCD Tool





 The My Inbox page will display messages under the 'My Reminders' box to notify providers a beneficiary ID has been added to an LOCD tool

## LOCD Edits

- CARC 96 and N216 LOCD record not active/not complete/not met
- CARC 26 LOCD start date not within the line from/to date of service (CURRENTLY not active)
- CARC B7 Billing NPI number does not match the NPI number in the LOC 02 authorized record (Currently not active)

IMPORTANT: The old N146 will be inactivated but will still be reported on the Remittance advice as information only.



## Provider Resources

- MDHHS website: <a href="www.michigan.gov/medicaidproviders">www.michigan.gov/medicaidproviders</a>
- We continue to update our Provider Resources, just click on the links below:
  - Listserv Instructions
  - Medicaid Alerts and Biller "B" Aware
  - Quick Reference Guides
  - Update Other Insurance NOW!
  - Medicaid Provider Training Sessions
- Provider Support:
  - ProviderSupport@michigan.gov or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program