

MRS *PROMOTING ABILITIES*

Michigan Rehabilitation Services

FY 2015 Annual Report



WHO WE ARE

Michigan Rehabilitation Services (MRS) works with eligible customers and employers to achieve quality employment outcomes and independence for individuals with disabilities. We work in partnership with individuals with disabilities to prepare for and obtain competitive integrated employment, including exploring the possibilities of self-employment or owning a small business. Employment services to individuals with disabilities are provided in all 83 Michigan counties.

MRS also helps employers to find and retain qualified workers with disabilities. MSR helps employers save time and money and maintain a motivated, reliable and dependable workforce.

Mission

MRS partners with individuals and employers to achieve quality employment outcomes and independence for individuals with disabilities.

Vision

MRS will be a premiere organization to promote an inclusive workforce system that provides each person with a disability the opportunity for employment leading to independence.

Values

- Excellent Customer Service
- Strong Fortified Partnerships
- Motivated Enthusiastic Staff
- High Producing Vocational Rehabilitation, Nationally

Michigan is home to approximately 1.4 million people with disabilities, according to U.S. Census, 2014 American Community Survey estimates.

The vocational rehabilitation program, which exists in all 50 states, was created by federal legislation in 1920. Michigan Rehabilitation Services currently operates under the federal Rehabilitation Act of 1973, as amended.

Michigan Rehabilitation Services employs *236 master-degreed rehabilitation counselors who work one-on-one with Michiganders with disabilities who want to go to work.

MRS operates Michigan Career and Technical Institute (MCTI), a post-secondary residential vocational trade-training program located in Plainwell, Michigan. The program provides intense literacy and math instruction, 13 vocational trade-training programs, many support services and placement services to persons with disabilities.

*Does not include MCTI, Business Services Network

WHO WE SERVE – DISABILITY CHARACTERISTICS (FY 2015)

MRS STATISTICS

Physical Disability	22.4%
Mental Disability	28.4%
Learning Disability	18.6%
Hearing Loss	11.2%
Cognitive Disability	14.7%
Drug Abuse	3.0%
Alcohol Abuse	1.7%

- Sixth in the nation in closed cases with employment out of 80 State Vocational Rehabilitation Agencies (2014 Information).
- 7,109 employed by MRS.
- 86 % customer satisfaction rate.
- \$12.75 average hourly starting wage.
- \$10.10 return on every dollar spent.
- 37,216 customers with disabilities received employment services.
- 15,218 high school students and young adults were served by MRS.
- 16.2 is the average number of months customers received services.
- \$3,283 is the average cost per rehabilitated case.

Employer Services (FY2015)

2,985 employer services provided.

Types of services provided to employers are:

- No-cost recruiting.
- Pre-screening of applicants based on essential job requirements.
- Selection of qualified applicants.
- Post-hire consulting services.
- Maintaining productive employees.

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The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs or disability.

