

SIM PCMH Initiative Newsletter

A publication of Michigan's State Innovation Model

December 2017

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About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination. lower costs. and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

Contact Us

Questions can be sent to: MDHHS-SIMPCMH@michigan.gov

Links

SIM Initiative website

SIM Population Health webpage

SIM Care Delivery webpage

Welcome to the 2017 Patient Centered Medical Home Initiative, and the eleventh release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found here.

Program News and Updates

PCMH Initiative Quarter 4 Progress Report

The PCMH Initiative Quarter 4 Progress Report is expected to be released on December 21, 2017. Submission deadline is Wednesday, January 31, 2018 by 5:00pm. The link to the electronic submission will be distributed to your organization's key contact. You can preview the requirements and instructions to complete report in the report guide. The guide can be found under "Resources" at the main PCMH Initiative website.

PCMH Initiative 2018 Launch

We look forward to connecting with at least one representative from each Physician Organization or Practice at our PCMH Initiative 2018 Launch webinar on January 9, 2018 from 12:00-1:00pm. Topics covered will include a recap of 2017, an overview of 2018, an outline of resources available to participants, a guide to PCMH Initiative team members and who to contact, reporting requirements including the 2018 Practice Self-Assessment, and a time for questions and answers. Register to reserve your spot. See you there! Please Note: participation in this webinar is a requirement of the PCMH Initiative.

Community Health Automated Medicaid Processing System (CHAMPS) Enrollment

Attention all Providers! The Michigan Department of Health and Human Services is requiring all entities who provide services to Medicaid beneficiaries to enroll in the Community Health Automated Medicaid Processing System (CHAMPS). This system allows for the payment for services and those who fail to enroll may not be paid for services beginning on March 1, 2018. Please see the Medicaid Bulletin for further detail, the link to enroll and contact information for questions.

PCMH Summit 2018 Planning Committee—Reminder

The SIM PCMH Initiative is looking for volunteers who would like to help plan our 2018 Summit. This committee is for those who have a desire to shape the theme, speakers, locations and other essential parts of the Summit to make it the best it can be. We need you! The commitment includes participating in monthly calls (usually around 1 hour, but calls may be longer/more frequent closer to the Summit), following up on specific tasks related to the Summit (such as reaching out to speakers or other contacts) and serving as a key contact on the day of the event. If this is something you're interested in please email MDHHS-SIMPCMH@michigan.gov with "Planning Committee" in the subject line by January 12, 2018 to indicate your interest or request more information.

Dashboard Measures Being Updated to HEDIS 2018

Most measures on the SIM PCMH Dashboard will be updated from HEDIS 2015 to <u>HEDIS 2018</u> for Dashboard Release 3.0, which is currently targeted for the end of January 2018.

As we get closer to the release, Michigan Data Collaborative will provide measure change and impact information. We will also include a high-level description of the changes and the details for each measure in the <u>Technical Guide</u> when it is updated for Release 3.0.

Changes to the Aggregate Patient Report

Starting with the 4Q17 report, the Aggregate Patient reports will include one report for the entire quarter (instead of including separate monthly reports). All members attributed at any point during the quarter will be included. For more information about the report, see the PCMH Aggregated Patient Report Quick Reference document.

Upcoming MDC Deliverables

- December PCMH Patient Lists targeted for late December
- 4Q17 Aggregate Patient Reports targeted for mid-January 2018

Michigan Data Collaborative maintains a list of upcoming deliverables on the <u>SIM PCMH page</u> of the Michigan Data Collaborative website.

2018 Agreement Process—Reminder

For participants that filled out the Intent to Continue Participation we'd like to remind you to review, sign, and return your 2018 Participation Agreements by January 19, 2018. All completed agreements can be sent to MDHHS-BOP-MOU@michigan.gov. If you have any questions on the process for completion or the Agreement itself, please email us at MDHHS-SIMPCH@michigan.gov with the subject line "2018 Participation Agreement".

New SIM PCMH Initiative Email Address—Reminder

Please remember that the SIM PCMH Initiative has a new email address. You can now reach us at MDHHS-SIMPCMH@michigan.gov. Our previous email address (simpcmh@mail.mihealth.org) will be deactivated starting January 1, 2018. To ensure seamless communication please update your contacts with our new address.

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Care Coordination Collaborative Planning Survey—Reminder

A survey to support the planning for the 2018 Care Coordination Collaborative events is due December 22, 2017. A link to the survey has been sent to all Participant Key Contacts.

Upcoming Events and Initiative Resources

MiCMRC Approved Self-Management Support Courses and Resources Update

Click to access the list of the MiCMRC approved Self-Management Support courses. The list of MiCMRC approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, location, cost and more. Note that the SIM PCMH Initiative has approved Mi-CCSI, PTI, and IHP as self-management training vendors and will cover the costs for new Care Managers and Coordinators (those that have not been trained in the past) to attend.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at-a-glance list and summary of these resources, along with descriptions and website links for quick access. Click for "Self-Management Support Tools and Resources".

MiCMRC Complex Care Management Course Registration

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients. Click for CCM Course details.

Upcoming CCM course dates and course registration

February 5-8 | Grand Rapids, MI | REGISTER HERE | Registration deadline: February 1st, 2018

February 12- 15 | Lansing, MI | REGISTER HERE | Registration deadline: February 8th, 2018

March 5-8 | Lansing, MI | REGISTER HERE | Registration deadline: March 1st, 2018

NOTES: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu

MiCMRC 2018 Care Management Educational Webinars

Date and Time: Wednesday, January 17th 2-3 pm

Title: Quality Metrics in Ambulatory Care

Presenter: Natalie Pirkola, Pharm D, MBA, CCM, CPHIMS, BCACP

Register: here

Urgent Care vs. Emergency Room Resource

We are excited to share a <u>resource</u> produced by the University of Michigan Health System recently that discusses the difference between the urgent care and emergency room usage, and when a patient should choose to visit one over the other. Our PCMH Initiative participants may find this useful when considering talking points with patients, or even for the development of patient education materials related to seeking alternative care outside of their practice setting.

Have a need for other tools like this one? Do you have a tool you'd be willing to share? Please email suggestions/examples to MDHHS-SIMPCMH@michigan.gov with "Tool Idea" in the subject line.

January 2018 SIM PCMH CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
	1	2	3	4	5	6		
	Use New SIM PCMH Email							
	MDHHS-SIMPCMH@michigan.gov							
					Sept 17 PMCH Care Coord. Reports Release			
7	8	9	10	11	12	19		
		2018 Launoh Webinar						
		12 - 1pm REGISTER HERE						
		Practice Self-Accessment Release						
14	15	16	Office Hours: Integrated Service Delivery 11:30am - 12:30pm REGISTER HERE Quality Metrics in Abulatory Care Webinar 2 - 3pm REGISTER HERE	18	19 2018 Participation Agreement Due	20		
21	22	23	24	25	26	27		
28	29	30	31 Q4 Progress Report 3 ubmission Deadline MDC Dashboard R3			SIMA MDHHS State Innovation Model		
			Januray PPL Release			III.Ovacion Flodet		

For More Information

www.michigan.gov/SIM | MDHHS-SIMPCMH@michigan.gov

