

Providing the highest quality integrated transportation services
for economic benefit and improved quality of life.

STATEWIDE TRANSPORTATION OPERATIONS CENTER 2013 ANNUAL REPORT

1,707,873 visits were made
to the Mi Drive website



STOC deployed
1,774 DMS

STOC posted 237
construction events to
the Mi Drive website



FCP assisted 4,941
vehicles within the
STOC coverage area



STOC posted 1,617
incidents to the
Mi Drive website



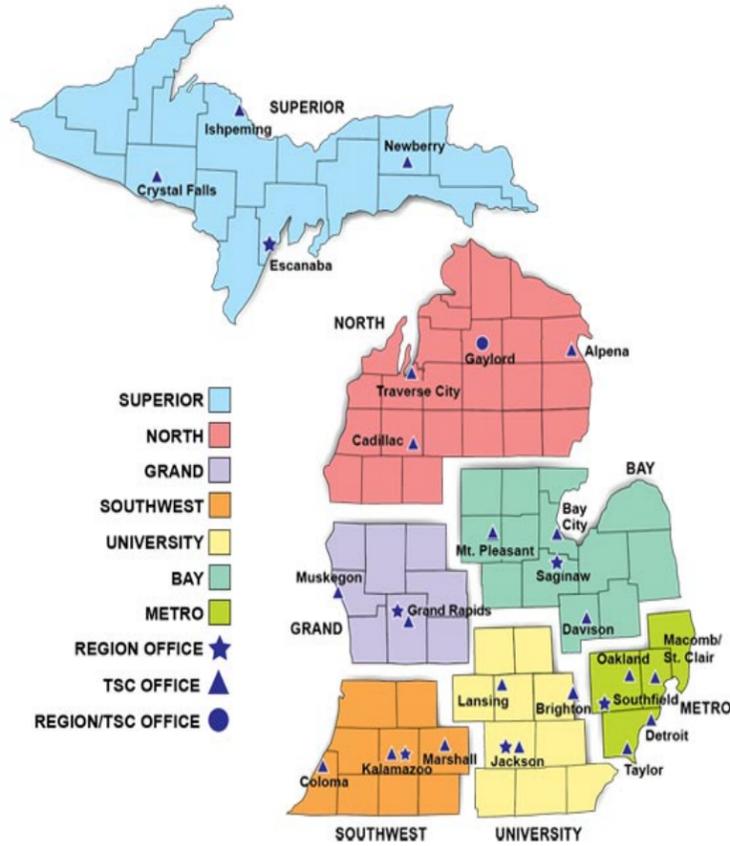
What is STOC?

The Statewide Transportation Operations Center (STOC) is responsible for traffic operations along more than 1,200 miles of freeway in the state of Michigan, covering both rural and urban areas.



STOC assists in developing and executing traffic plans created for special events, such as races, marathons, concerts, festivals and college sporting events. These traffic plans include unique messages alerting travelers about congestion, parking availability and detours.

STOC operates 24 hours a day, 7 days a week, 365 days a year. STOC works closely with the other MDOT TOCs and serves as a back-up to the West Michigan TOC during overnight and weekend hours.



STOC operates Intelligent Transportation Systems (ITS) equipment throughout five Michigan Department of Transportation (MDOT) regions:

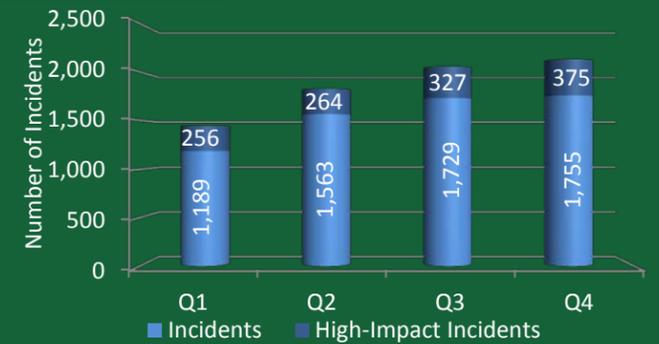
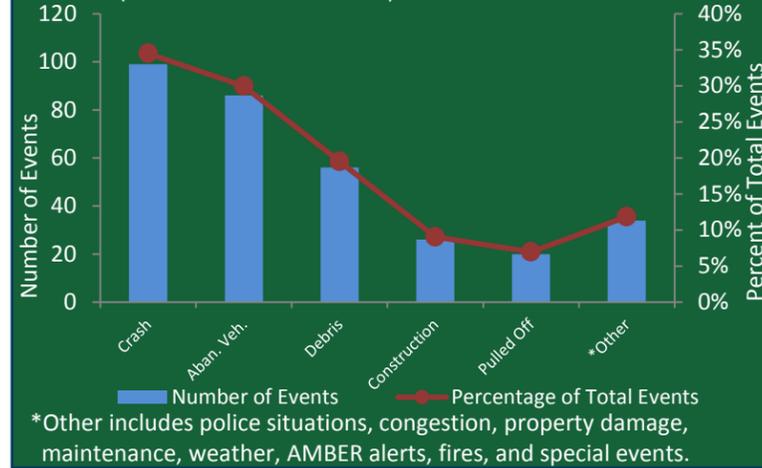
- Bay
- Southwest
- Superior
- North
- University



STOC updates construction and maintenance information on the Mi Drive website and on dynamic message signs (DMS) in order to relay real-time traffic conditions to motorists.

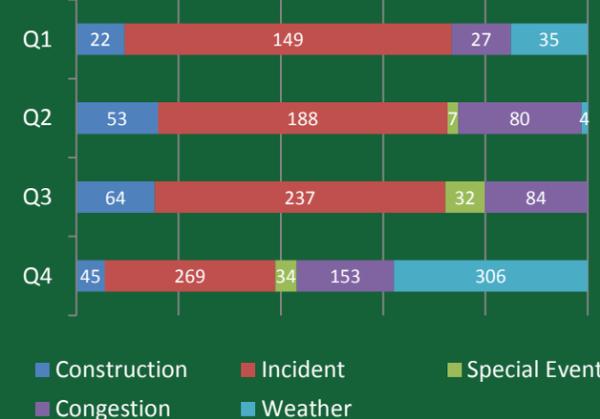
Control Room

STOC managed 7,458 events during 2013, including 3,213 disabled vehicles (not shown in chart below).



There were a total of 6,316 incidents during 2013, 15.9 percent of which were high-impact incidents. A high-impact incident is one that results in a total freeway closure of one direction, a freeway-to-freeway ramp closure or a closure of all lanes with only one lane open.

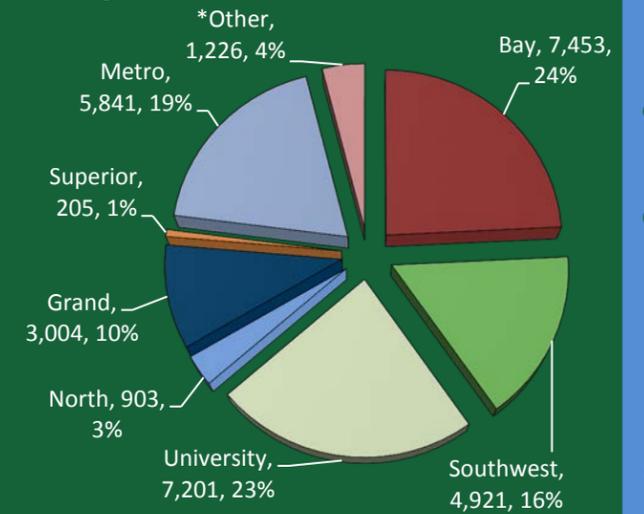
Traveler Information



Control room operators posted 1,774 traveler information messages via DMS during the course of 2013. DMS are used to inform travelers of construction, congestion, incidents, weather, special events or other circumstances that may have an impact on their ability to navigate the roadways in a safe and efficient manner.



Control room operators managed 32,125 notifications during 2013.

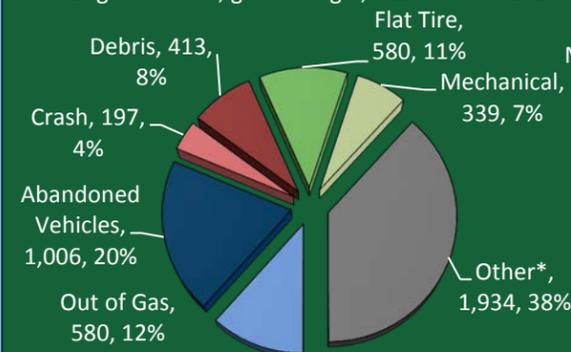


*Other includes communications from citizens, law enforcement, Mi Drive website, and other state agencies.

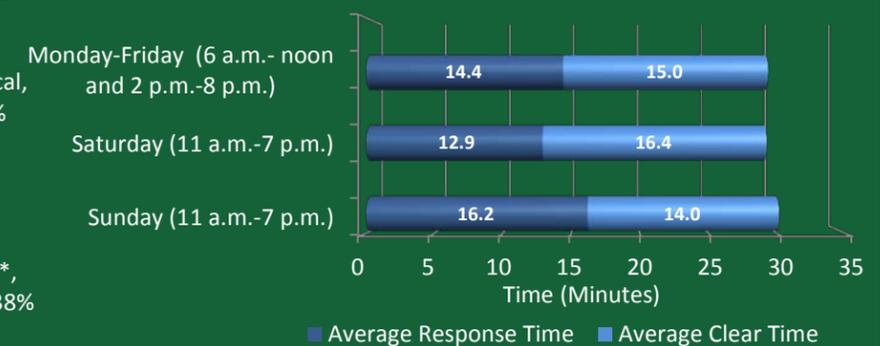
Communications

Freeway Courtesy Patrol (FCP)

The FCP patrols more than 70 miles of freeway in the Ann Arbor and Brighton areas, generating 4,941 assists in 2013.



*Other includes cellular assists, declined service, FCP tow, non-FCP tow, gave directions, stand by, status check, gone on arrival (GOA), and transport.



"Response time" is calculated from the time the FCP driver is notified of the event until his/her arrival on scene. "Clear time" is the time from when the driver arrives on scene until he/she departs the scene.