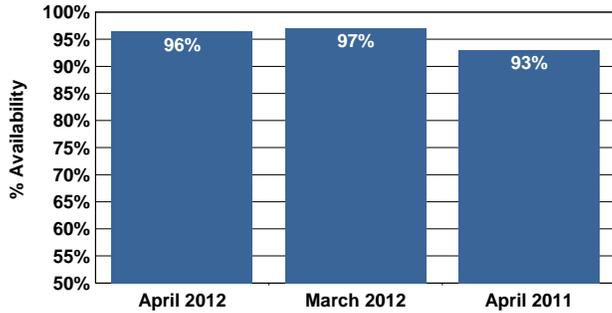
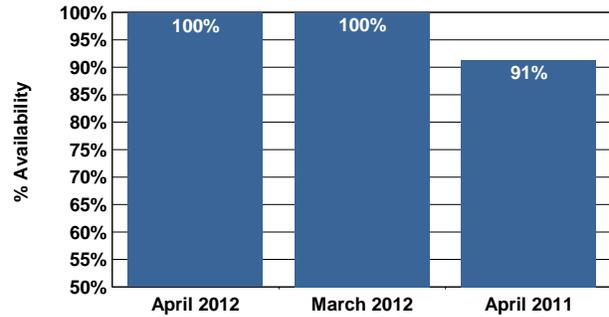


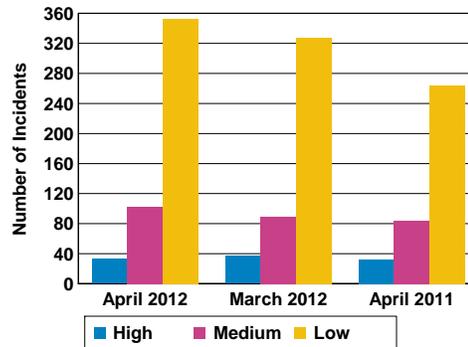
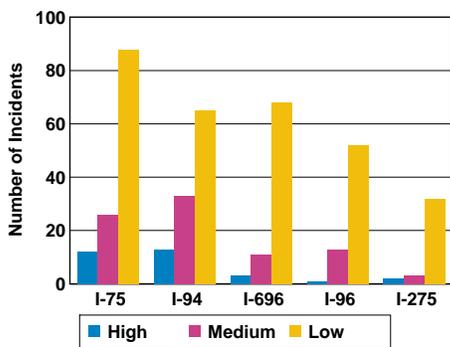
DMS Availability



CCTV Camera Availability

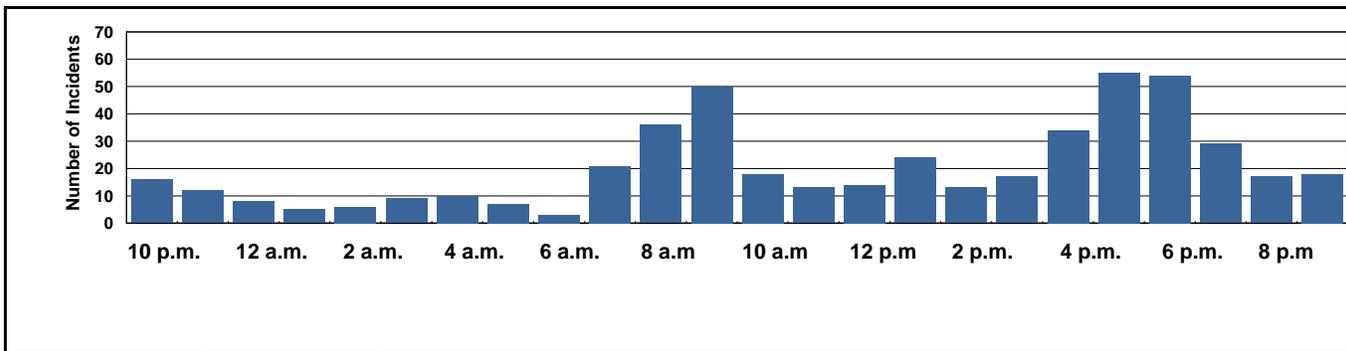


Total Incident Severity/Duration by Month

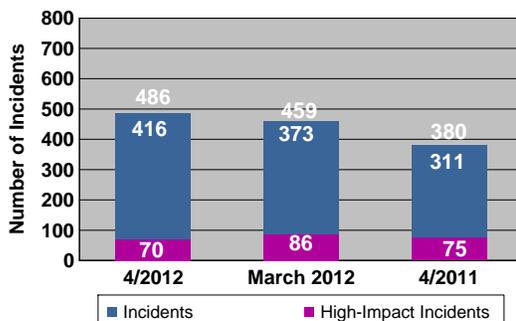


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	Apr. 2012	Mar. 2012	Apr. 2011
Freeway Closures	17	17	11
All Lanes Closed			
Lane Closures	44	59	57
Only One Lane Open			
Ramp Closures	9	10	7
Freeway-to-Freeway			
Total	70	86	75

High-impact incidents account for **14%** of the total incidents in April.

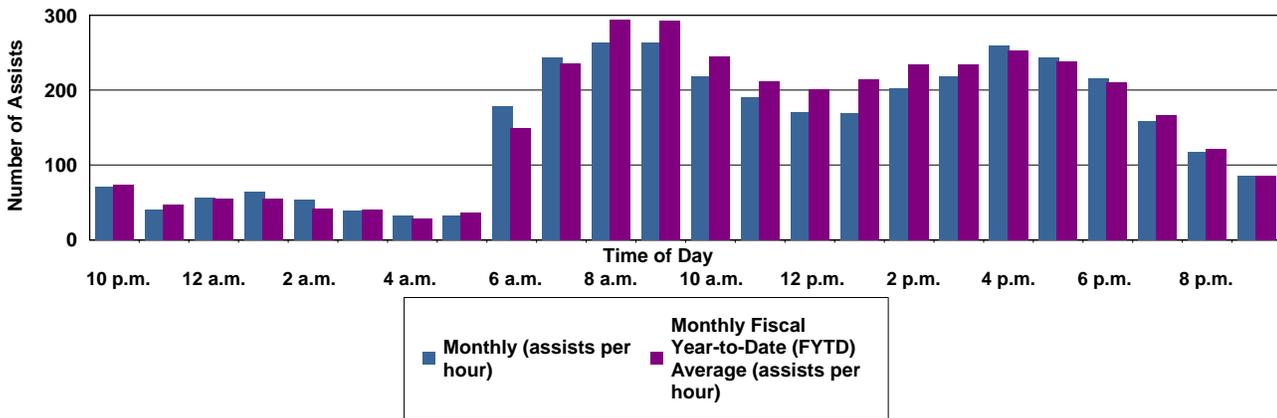
Freeway Courtesy Patrol (FCP) Service Area

Motorist Quote of the Month



"I was on EB I-94 and Mr. Dawson rescued me from the frustration of a terrible flat tire I do not know how to change a flat tire and he was right there as I pulled over to the curve from a horrible rumbling sound. Mr. Dawson's red, white, and blue MDOT truck was a sigh of relief for me. He instructed me to pull over to the side of the road safely and began to get to work. He changed the tire in no time. He was very professional and courteous and that made me feel safe. He knew what he was doing. When he completed the service, he instructed me that I could continue to my destination and I would be alright. Thank you MDOT for such a wonderful service. Mr. Dawson was great!"

FCP Assists by Time of Day



FCP Average Service Times

