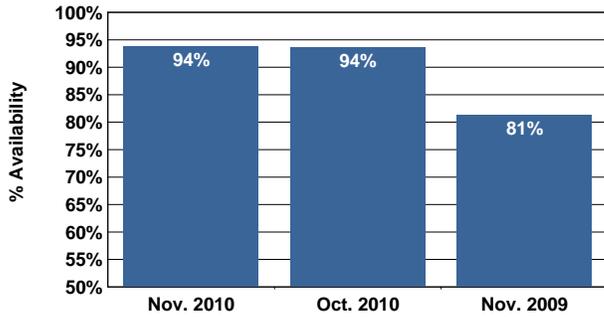
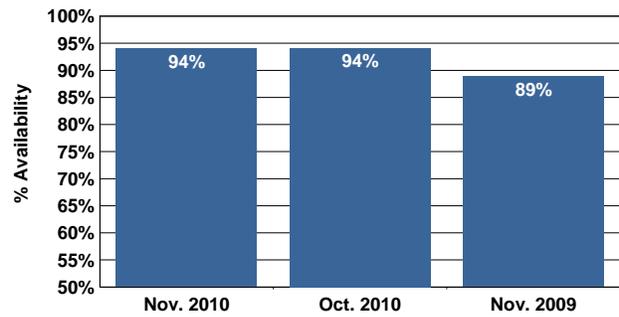


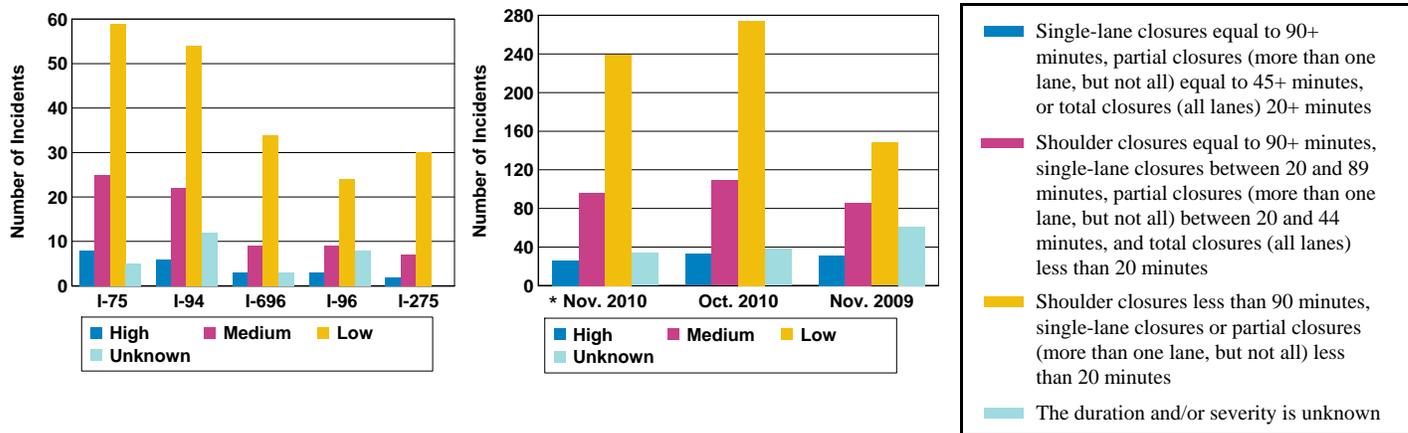
### DMS Availability



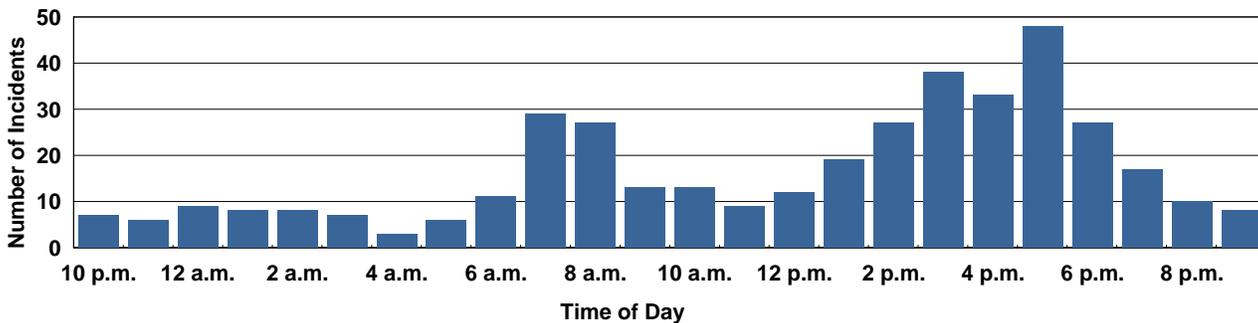
### CCTV Camera Availability



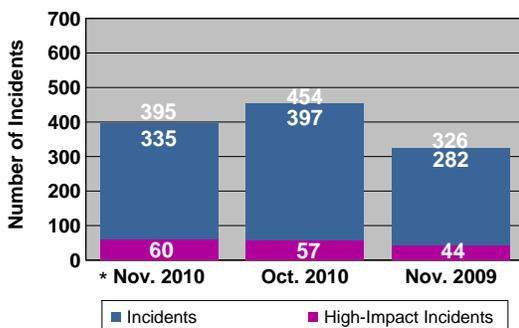
### \*Total Incident Severity/Duration by Month



### \*Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Nov. 2010	Oct. 2010	Nov. 2009
<b>Freeway Closures</b>	13	9	15
All Lanes Closed			
<b>Lane Closures</b>	42	44	25
Only One Lane Open			
<b>Ramp Closures</b>	5	4	4
Freeway-to-Freeway			
<b>Total</b>	60	57	44

High-impact incidents account for **15%** of the total incidents in November.

\* Nov. 2010 data averaged from past years due to system outage

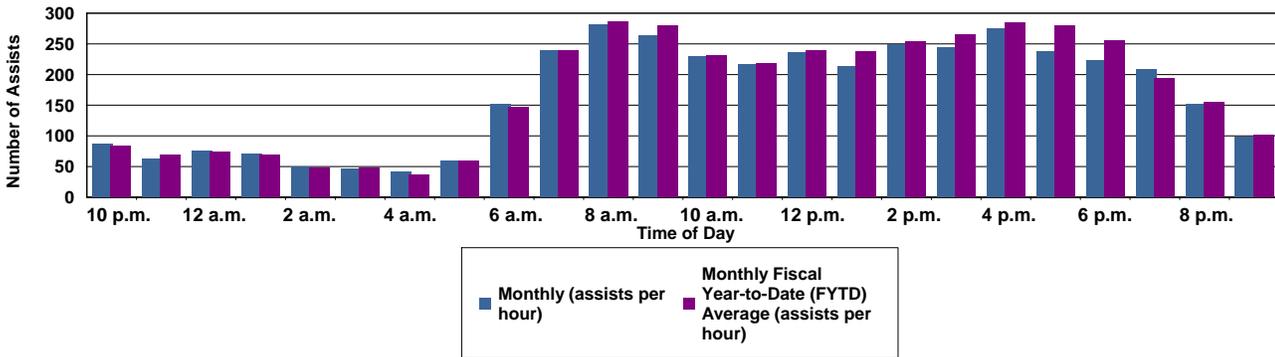
## Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month

*"The courtesy patrol service was a saving grace for me. I was on I-696 near Orchard Lake when my tire went flat. I could only make it over to the left shoulder, because traffic was too heavy. It was frightening to be parked in a disabled vehicle so close to fast traffic. I called 911 who stated a courtesy van was in route to my location. The van arrived quickly with a driver who was courteous, helpful, and efficient. He had me going on my way in no time. Thank you MDOT for providing such a great service!"*

## FCP Assists by Time of Day



## FCP Average Service Times

