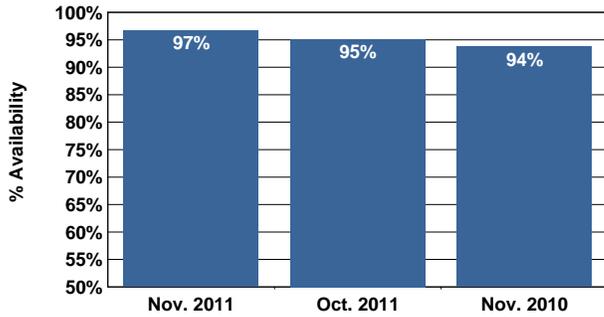
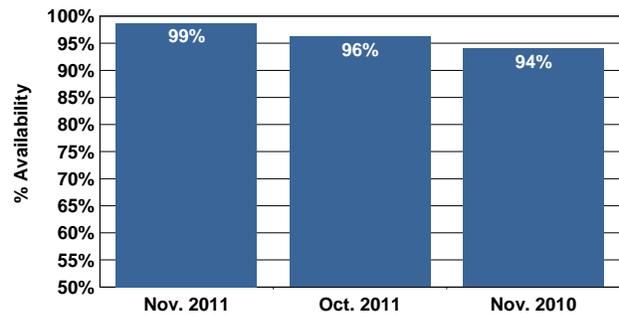


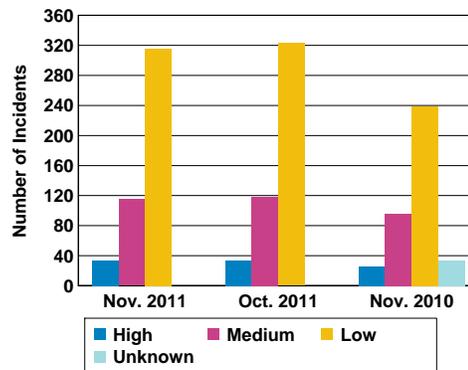
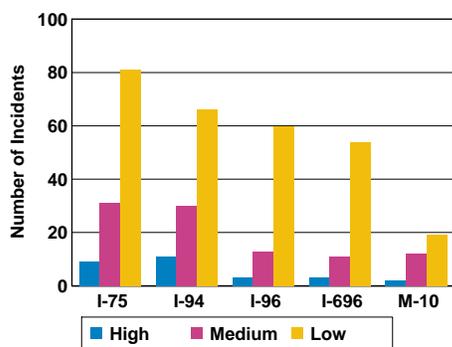
## DMS Availability



## CCTV Camera Availability

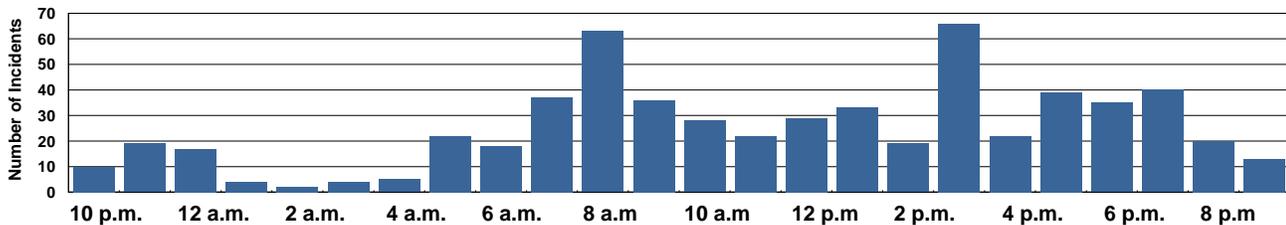


## Total Incident Severity/Duration by Month

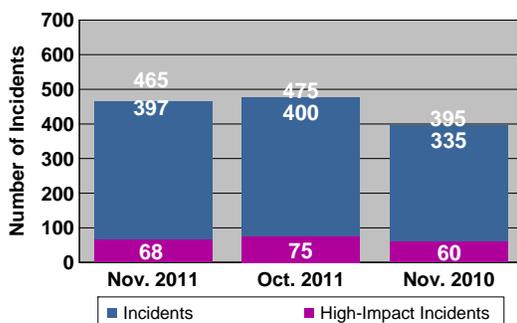


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

## Total Incidents per Hour



## Total Number of Incidents



## High-Impact Incident Activity

	Nov. 2011	Oct. 2011	Nov. 2010
<b>Freeway Closures</b>	12	17	13
All Lanes Closed			
<b>Lane Closures</b>	41	49	42
Only One Lane Open			
<b>Ramp Closures</b>	15	9	5
Freeway-to-Freeway			
<b>Total</b>	68	75	60

High-impact incidents account for **15%** of the total incidents in November.

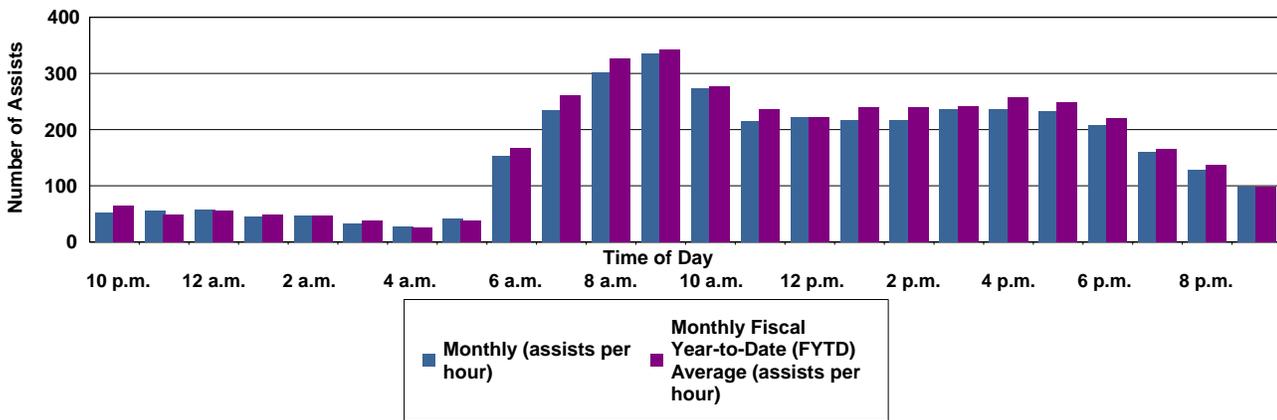
## Freeway Courtesy Patrol (FCP) Service Area

## Motorist Quote of the Month



*"On November 28th we were traveling on northbound I-275 just past Exit 2 when our tire deflated and was shredded as we pulled the car across all lanes to the right shoulder. Within just 15 minutes the Freeway Courtesy Patrol drivers pulled up to offer assistance. They had the tire off in a jiffy and discovered that the spare tire was almost flat as well. They filled it with air and put it on quickly and with obvious professional skill. We want to express our appreciation to these two fine gentlemen and to the MDOT Courtesy assistance program."*

## FCP Assists by Time of Day



## FCP Average Service Times

