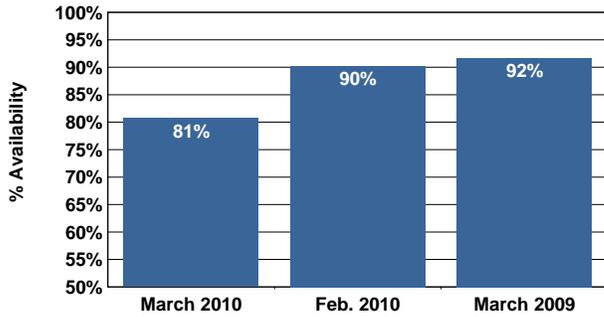
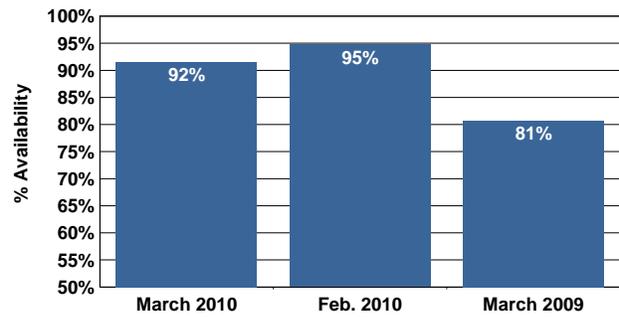


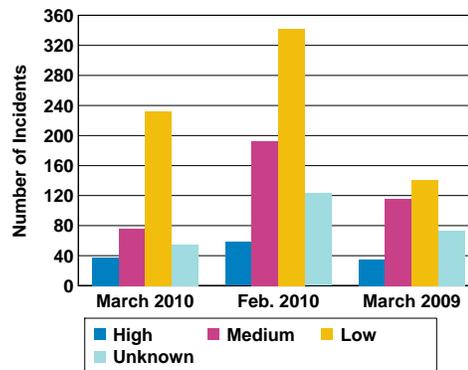
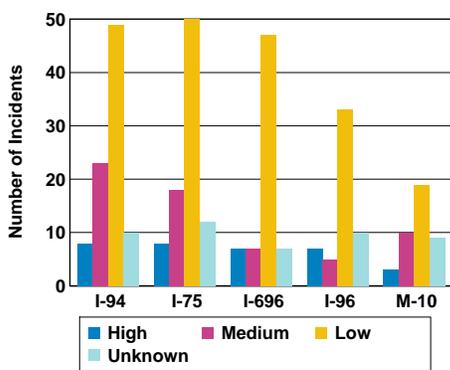
### DMS Availability



### CCTV Camera Availability

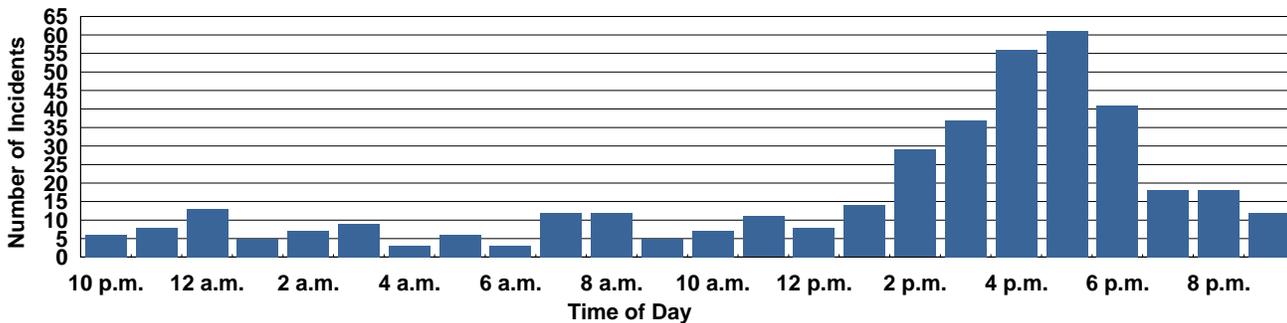


### Total Incident Severity/Duration by Month

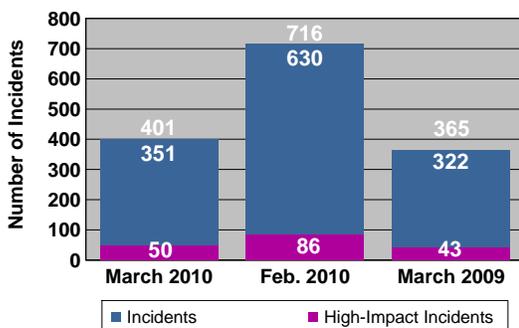


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	March 2010	Feb. 2010	March 2009
<b>Freeway Closures</b>	16	19	10
All Lanes Closed			
<b>Lane Closures</b>	24	60	32
Only One Lane Open			
<b>Ramp Closures</b>	10	7	1
Freeway-to-Freeway			
<b>Total</b>	50	86	43

High-impact incidents account for **12%** of the total incidents in March.

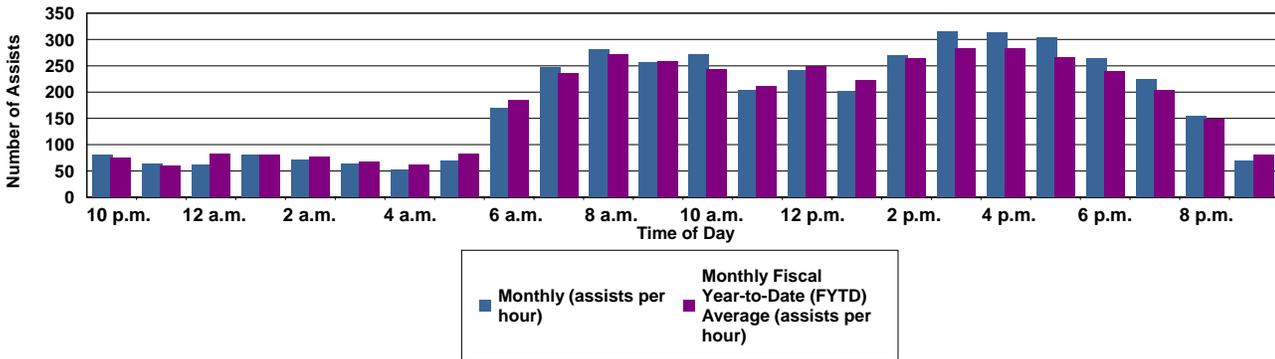
## Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month

*"My vehicle broke down last night on Sunday, March 14, 2010, and I was stranded trying to call for help when a courtesy van pulled up behind me. A very kind, professional, helpful and gracious young man helped me. He told me what to do, and he helped me stay safe on the road. He got my car started and told me where to pull off so I would be safe. He made all the difference by bringing a calm, assured and knowledgeable behavior to a very stressful situation! Thank you again for the road service and the professional behavior."*

## FCP Assists by Time of Day



## FCP Average Service Times

