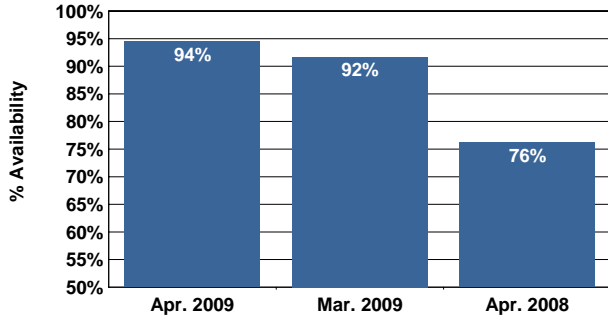
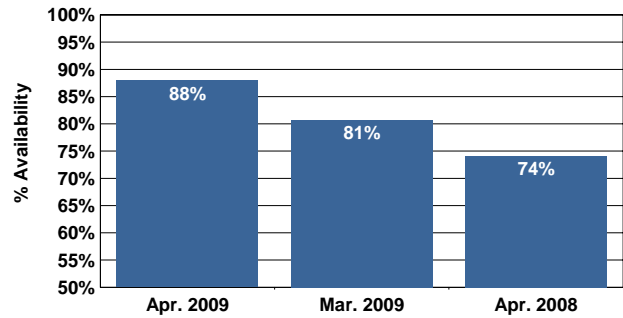


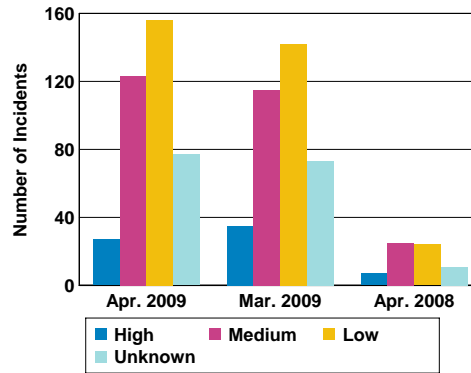
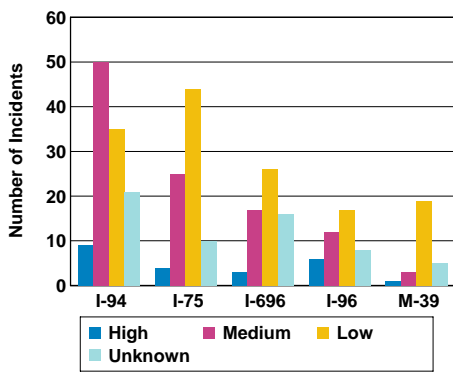
### DMS Availability



### CCTV Camera Availability

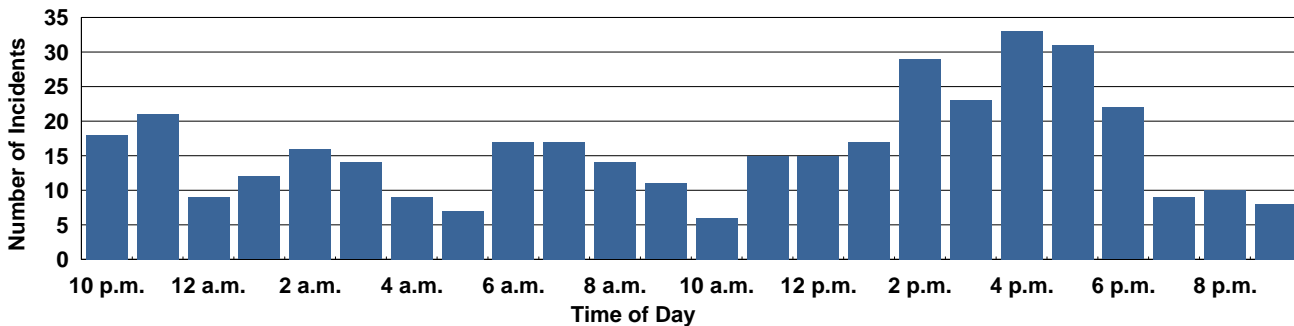


### Total Incident Severity/Duration by Month

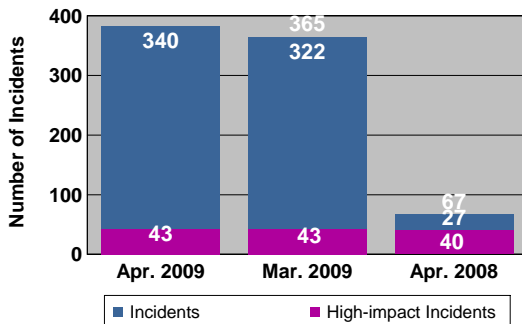


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Apr. 2009	Mar. 2009	Apr. 2008
<b>Freeway Closures</b>	8	10	14
All Lanes Closed			
<b>Lane Closures</b>	32	32	24
Only One Lane Open			
<b>Ramp Closures</b>	3	1	2
Freeway-to-Freeway			
<b>Total</b>	43	43	40

High-Impact incidents account for 11% of the total incidents in April.

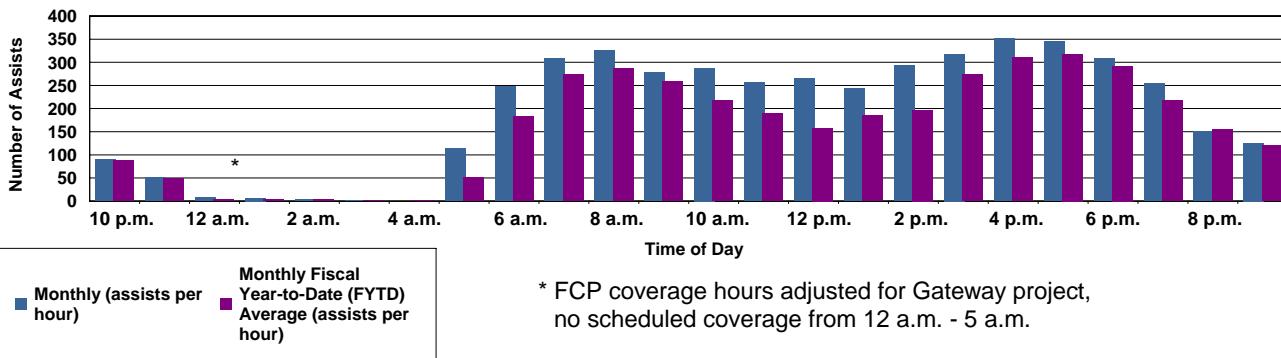
# Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month:

"I just wanted to express my appreciation for the quick, friendly service I received from your Courtesy Patrol on westbound I-94 yesterday, Wednesday, April 15th (around 5:30 p.m.). I ran out of gas on my way home from work to pick up my children. The vehicle roadside assistance number that I called said it would take an hour for assistance to arrive. I was very concerned. It was rush hour traffic (not the safest time to be stalled on the side of the highway) and I needed to get my kids; an hour wait time would have made me very late. Five minutes after I made the request for roadside assistance to my vehicle carrier, your Courtesy Patrol showed up and gave me enough gas to make it to the next station. I really appreciated the timely, friendly help! What a surprise and delight. I was able to get safely to my kids on time. Thank you, MDOT and your Courtesy Patrol!!"

## FCP Assists by Time of Day



## FCP Average Service Times

