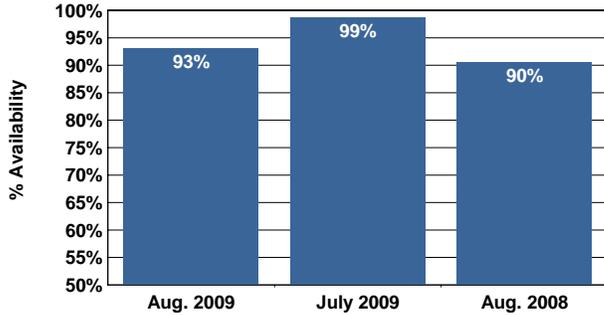
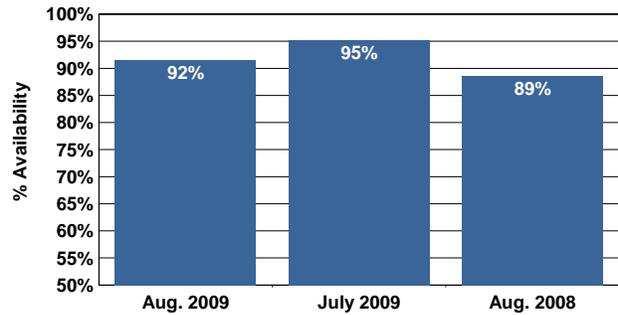


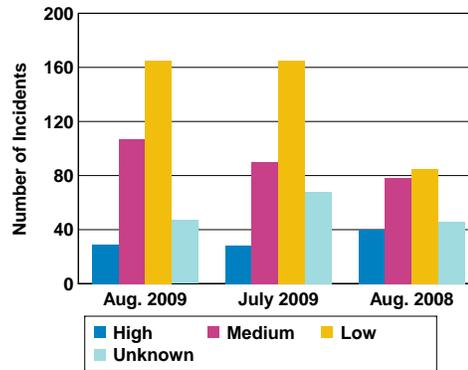
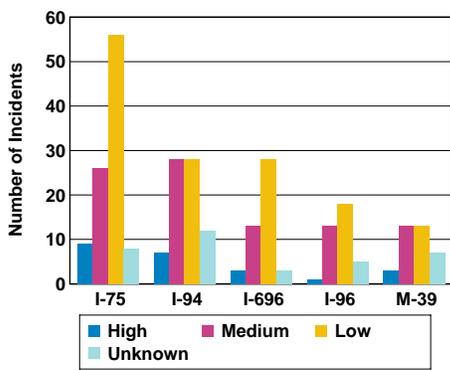
### DMS Availability



### CCTV Camera Availability

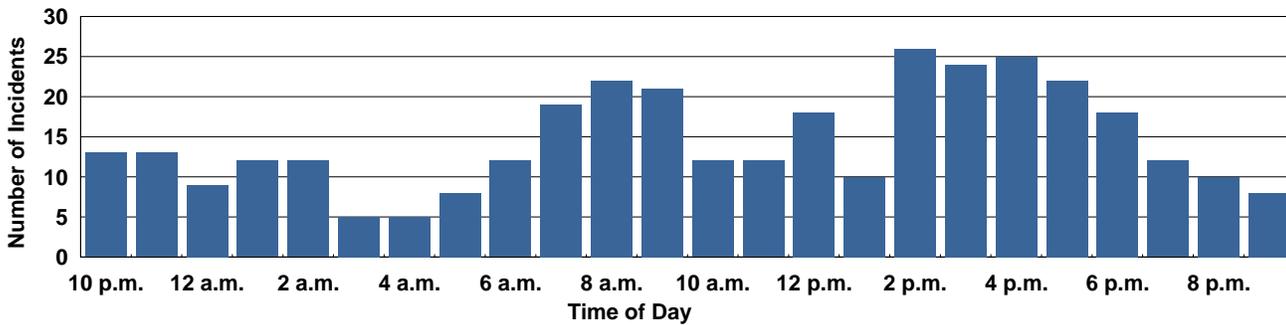


### Total Incident Severity/Duration by Month

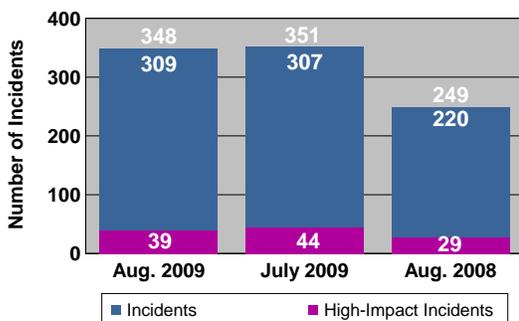


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Aug. 2009	July 2009	Aug. 2008
<b>Freeway Closures</b>	7	16	11
All Lanes Closed			
<b>Lane Closures</b>	30	23	15
Only One Lane Open			
<b>Ramp Closures</b>	2	5	3
Freeway-to-Freeway			
<b>Total</b>	39	44	29

High-impact incidents account for **11%** of the total incidents in August.

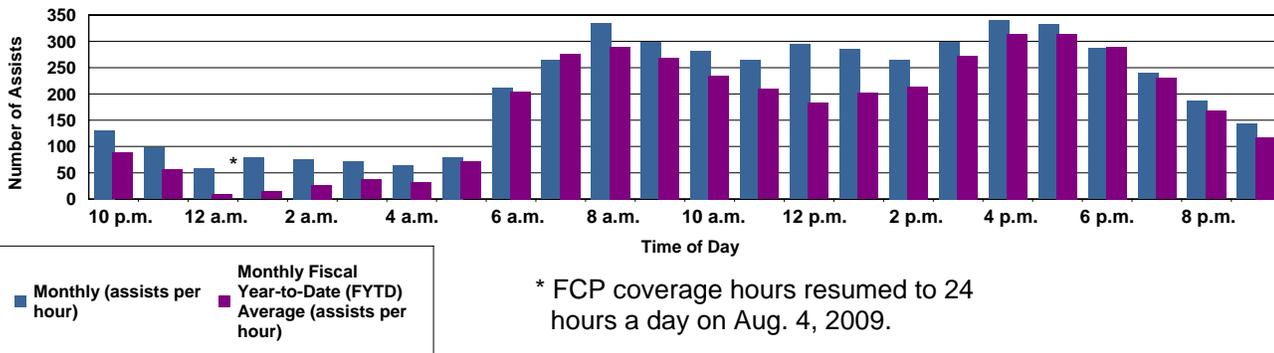
# Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month:

"On Tuesday, August 18, just after 12 noon, I was on westbound I-94 near the Lodge when a ladder fell off of a truck a few vehicles in front of me. The ladder wound up wedged better than halfway under my car, and I could not remove it nor drive to a safer location. I and my two young girls were stuck in our van, in the left lane, on a very skinny shoulder with cars zooming past us. We were a bundle of nerves to say the least! Within 3 to 4 minutes of calling the police, a MDOT Courtesy van pulled up behind us. In less than 5 minutes he jacked up our car, pulled the ladder out and waited for me to safely pull back into traffic. I was so shaken; I feel I may have failed to thank our hero properly! I commend your entire Courtesy Patrol staff for putting themselves in some dangerous positions to come to the aid of others."

## FCP Assists by Time of Day



## FCP Average Service Times

