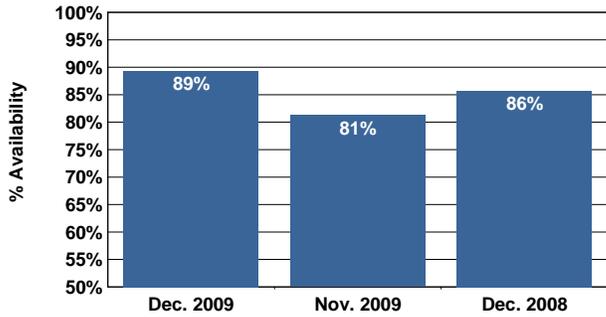
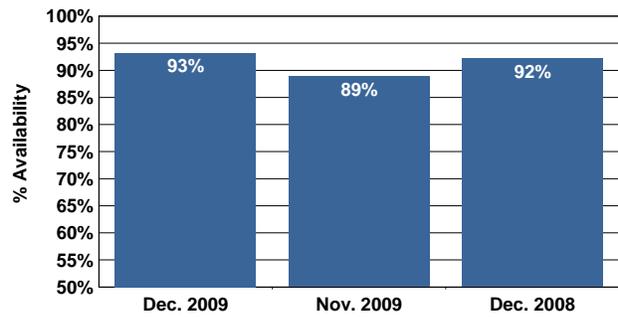


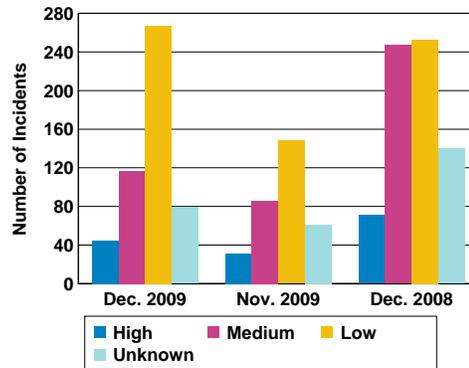
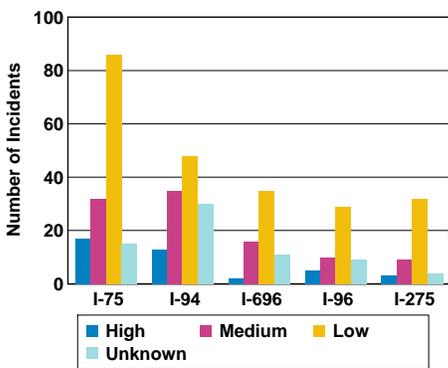
DMS Availability *



CCTV Camera Availability *

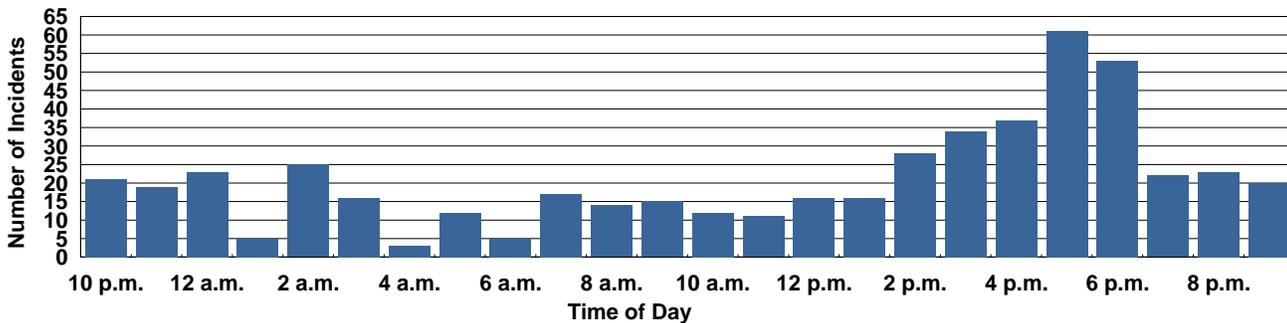


Total Incident Severity/Duration by Month

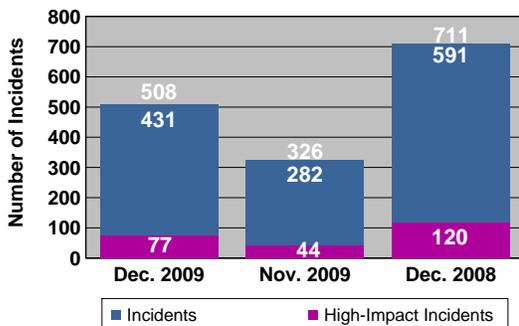


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	Dec. 2009	Nov. 2009	Dec. 2008
Freeway Closures	19	15	35
All Lanes Closed			
Lane Closures	51	25	63
Only One Lane Open			
Ramp Closures	7	4	22
Freeway-to-Freeway			
Total	77	44	120

High-impact incidents account for **15%** of the total incidents in December.

* Starting October 2009, availability is now calculated as a monthly average instead of a monthly median value.

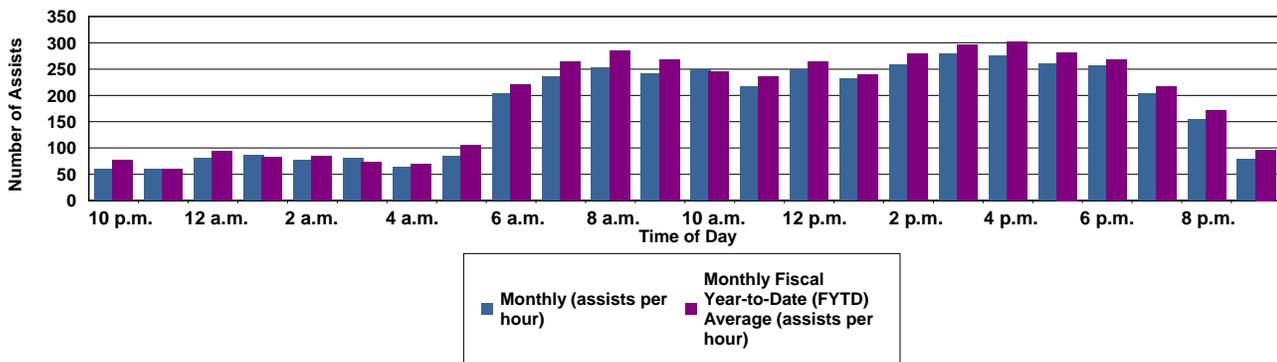
Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month

"I was just writing to thank the nice man in the MDOT courtesy van that helped me on Tuesday, December 22, 2009. Around 4:45 p.m., I was traveling on westbound I-94 at about 12 Mile Road when my vehicle got a flat tire. The nice man in the MDOT courtesy van just happened to be coming down the freeway at that time. He put my spare on for me and I was on my way in less than 10 minutes. Thank you so much!"

FCP Assists by Time of Day



FCP Average Service Times

