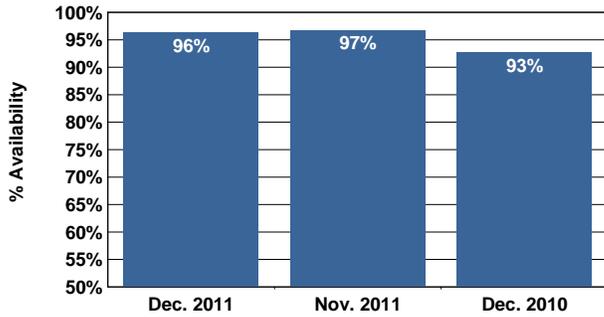
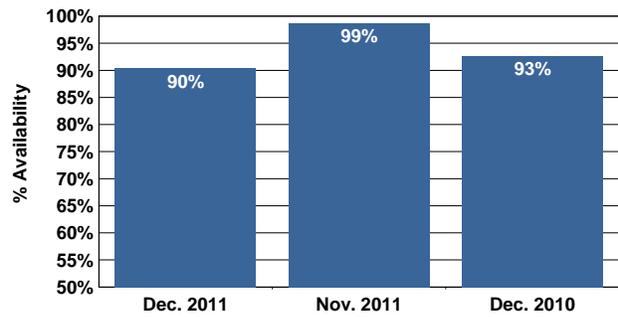


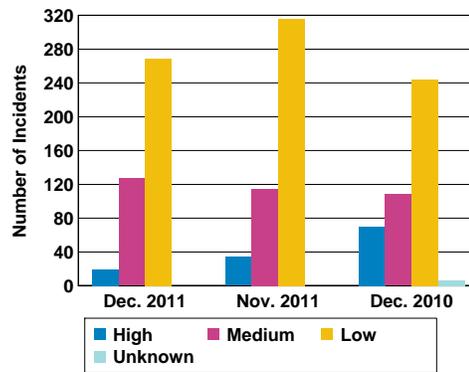
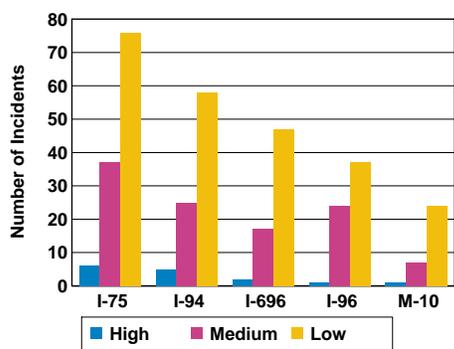
DMS Availability



CCTV Camera Availability

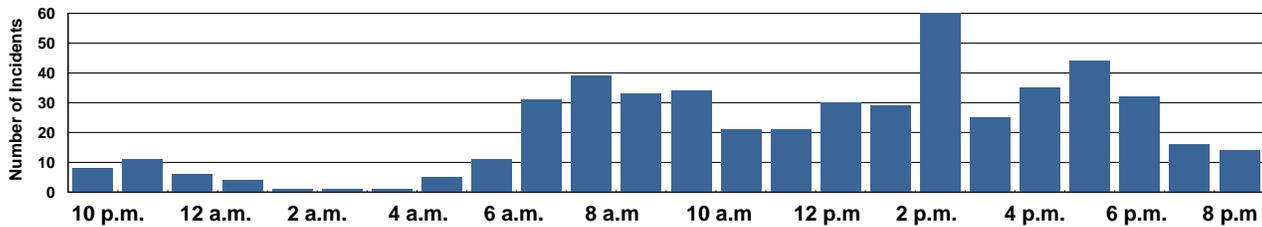


Total Incident Severity/Duration by Month

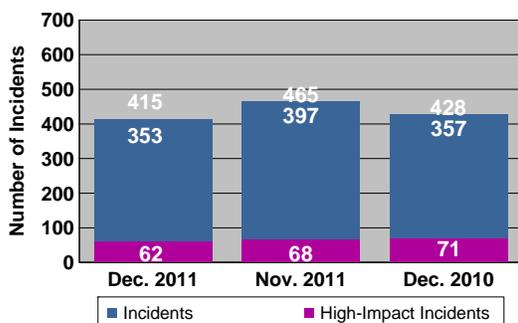


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	Dec. 2011	Nov. 2011	Dec. 2010
Freeway Closures	8	12	25
All Lanes Closed			
Lane Closures	50	41	38
Only One Lane Open			
Ramp Closures	4	15	8
Freeway-to-Freeway			
Total	62	68	71

High-impact incidents account for **15%** of the total incidents in December.

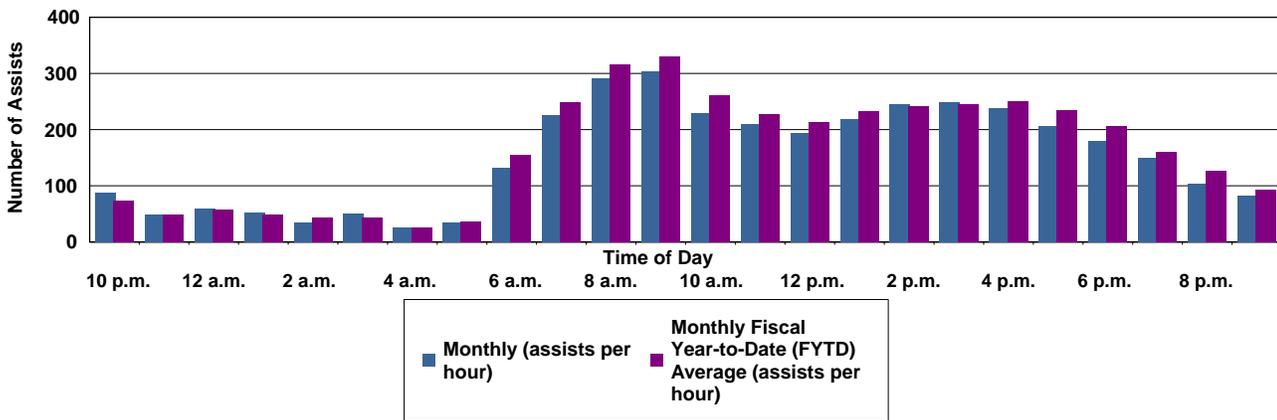
Freeway Courtesy Patrol (FCP) Service Area

Motorist Quote of the Month



"As I was driving down I-696 to get to work my car started acting up. I quickly realized I had a flat tire. I was just about to get out of my car to change my tire; there was an MDOT van behind me asking me if I needed help. The Freeway Courtesy Patrol driver got my tire changed in a matter of minutes. Thanks to him I even made it to work on time. Thank you!"

FCP Assists by Time of Day



FCP Average Service Times

