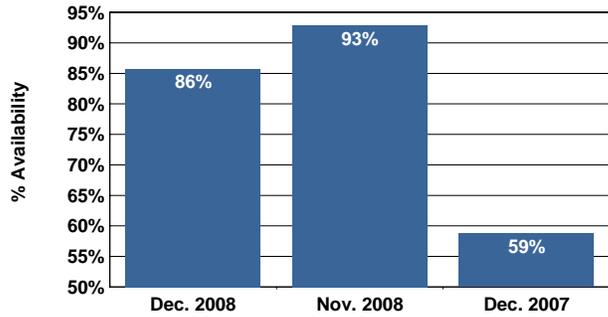
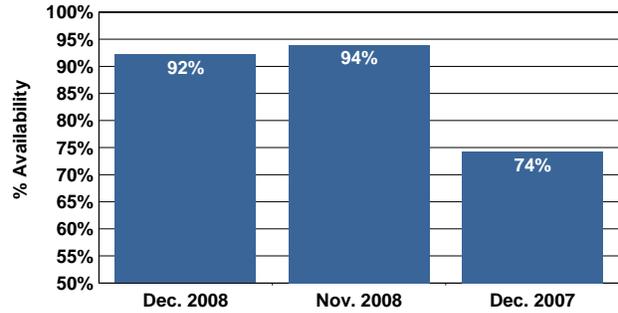


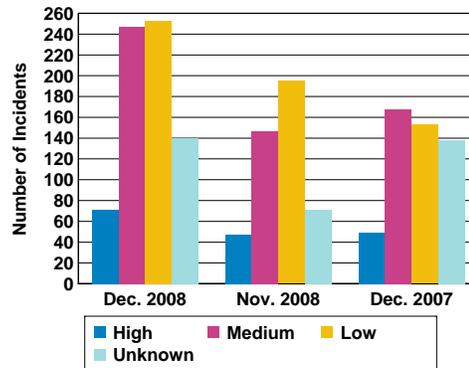
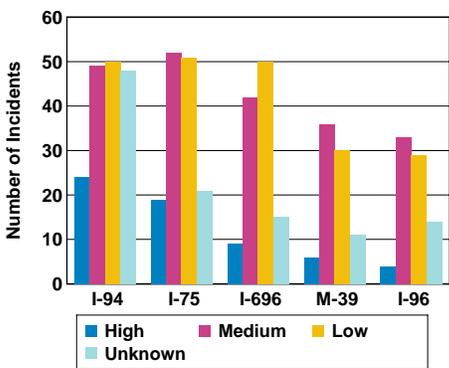
DMS Availability



CCTV Camera Availability

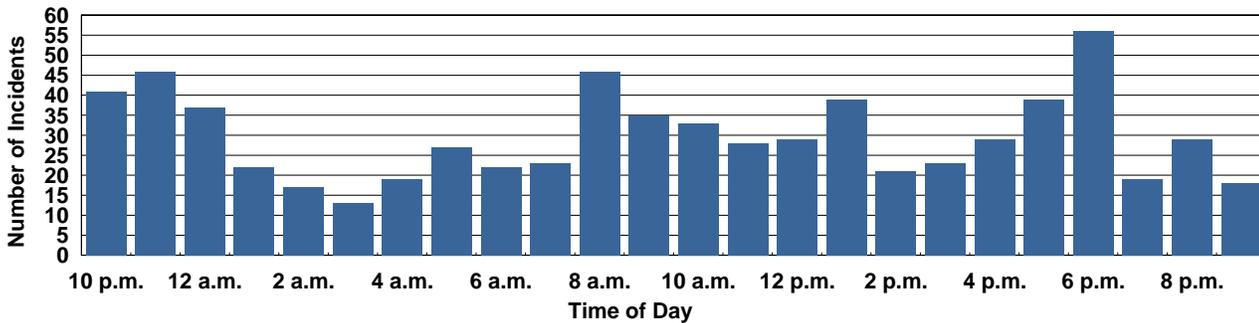


Total Incident Severity/Duration by Month



- Single lane closure equal to 90+ minutes, partial closure (more than one lane, but not all) equal to 45+ minutes, or total closure (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single lane closures between 20 and 89 minutes, partial closure (more than one lane, but not all) between 20 and 44 minutes, and total closure (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single lane closure or partial closure (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

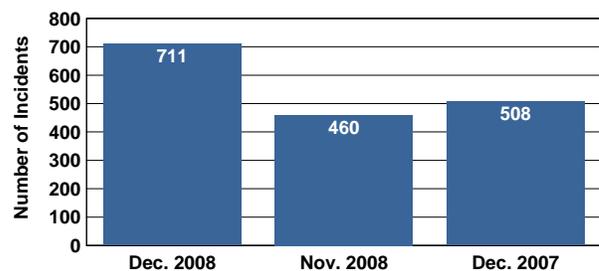
Total Incidents per Hour



High-Impact Incident Activity

	Dec. 2008	Nov. 2008	Dec. 2007
Freeway Closures All Lanes Closed	35	20	16
Lane Closures Only One Lane Open	63	50	31
Ramp Closures Freeway to Freeway	22	10	4
Total	120	80	51

Total Number of Incidents



High-impact incidents account for **17%** of the total incidents for the month of December.

Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month

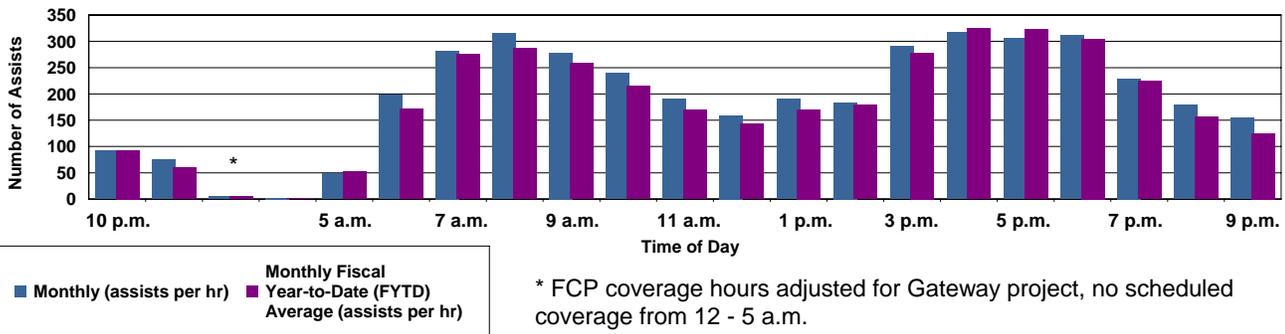
"I found myself stranded on northbound I-275 about 2 p.m. yesterday (12/8/08) and was found by one of your drivers.

I was getting very cold while waiting for a tow truck, and your driver gave me a ride back to my trip originating point.

I wanted to thank everyone, and let you know that the driver was very professional and pleasant.

Keep up the good work!"

FCP Assists by Time of Day



FCP Average Service Times

