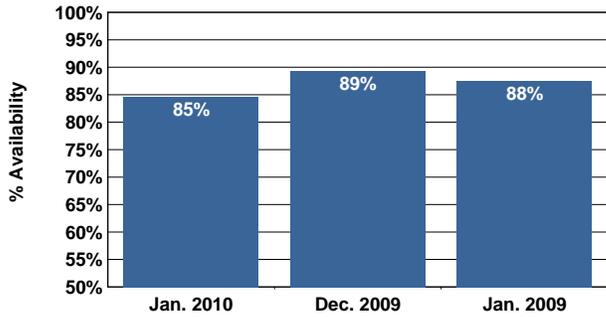
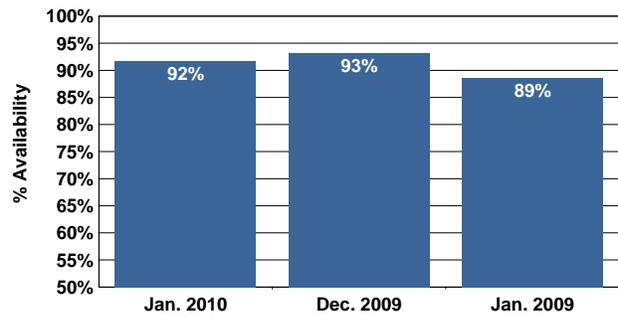


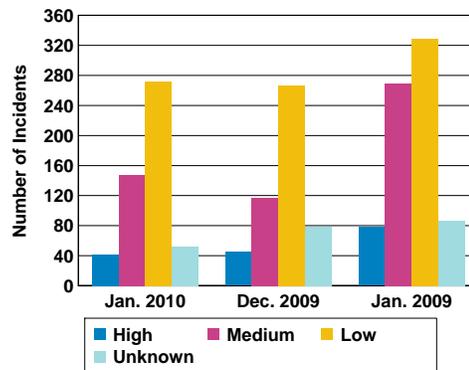
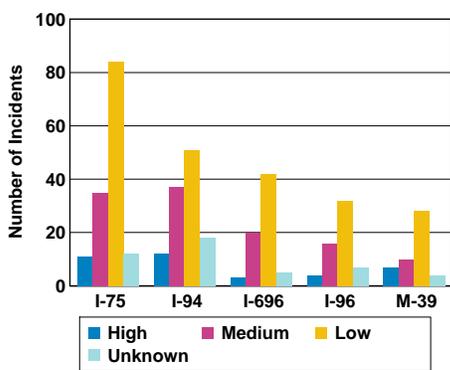
### DMS Availability



### CCTV Camera Availability

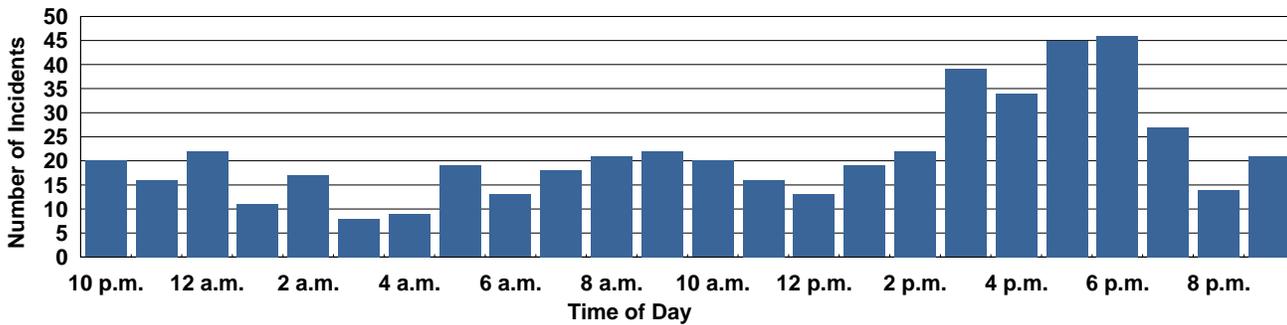


### Total Incident Severity/Duration by Month

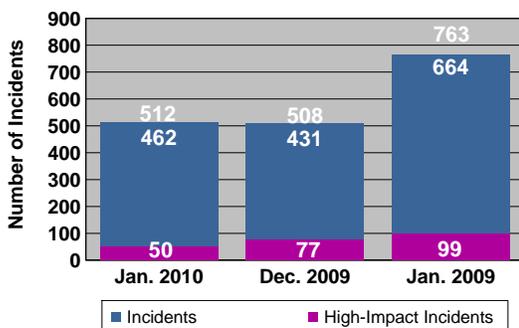


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Jan. 2010	Dec. 2009	Jan. 2009
<b>Freeway Closures</b>	11	19	39
All Lanes Closed			
<b>Lane Closures</b>	36	51	46
Only One Lane Open			
<b>Ramp Closures</b>	3	7	14
Freeway-to-Freeway			
<b>Total</b>	50	77	99

High-impact incidents account for **10%** of the total incidents in January.

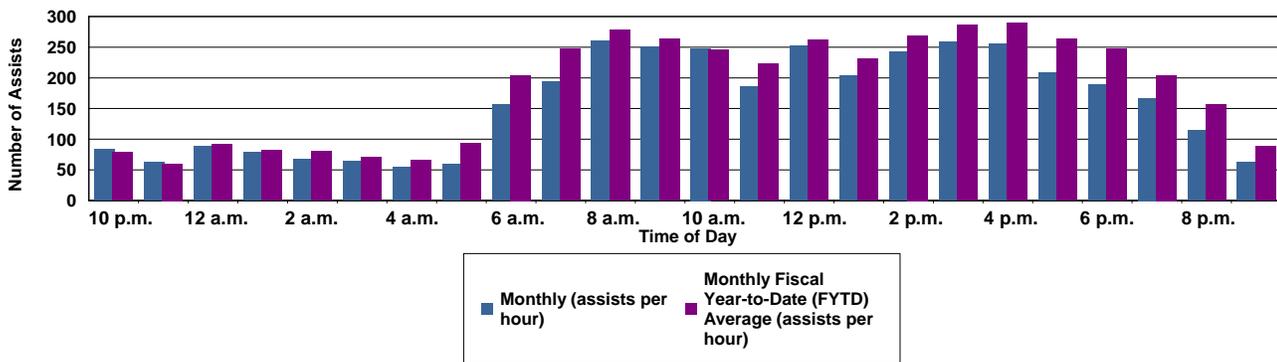
## Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month

*"I just wanted to comment on the MDOT Courtesy Patrol and thank you for the service. Last night, Jan. 4 around 6 p.m., I had a flat tire along I-75. One of your drivers stopped, made sure a tow truck was on the way and waited a few minutes until the truck arrived. I want to compliment your service and the courteous driver that assisted me. I am only sorry that I did not catch his name so that I could let you know what a nice job that he did. Thank you again for the service and my compliments to your driver."*

## FCP Assists by Time of Day



## FCP Average Service Times

