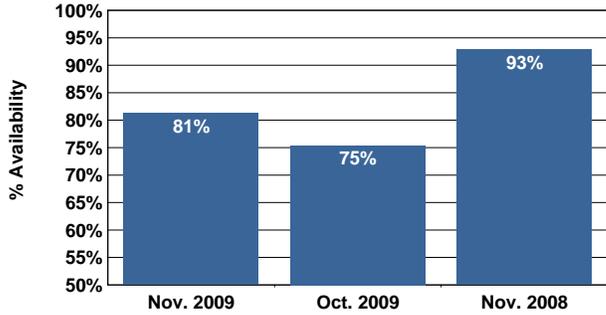
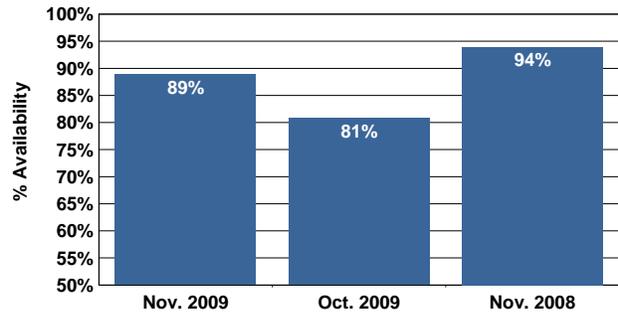


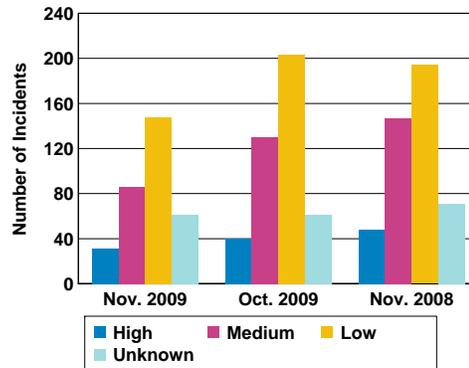
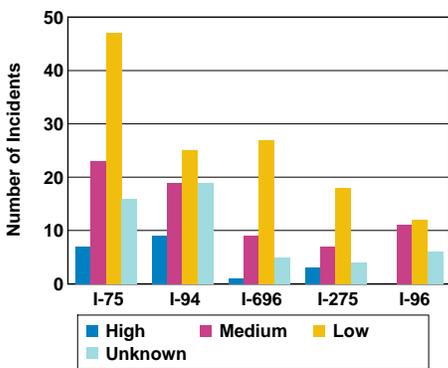
### DMS Availability \*



### CCTV Camera Availability \*

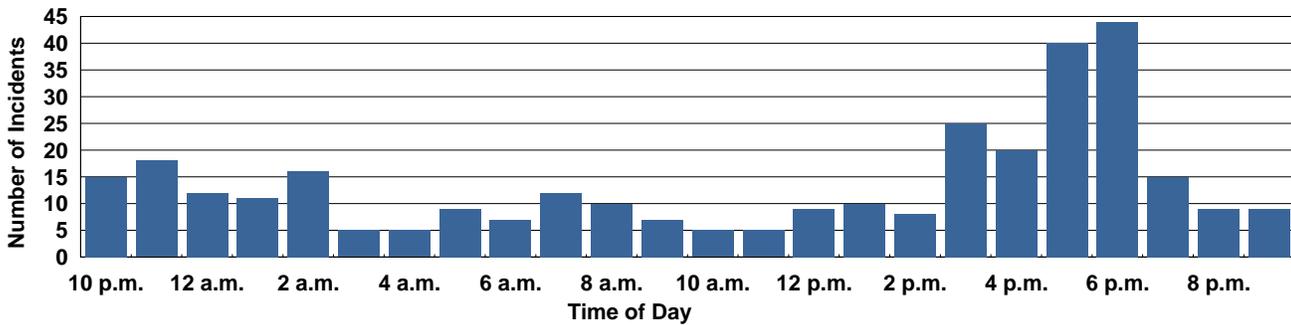


### Total Incident Severity/Duration by Month

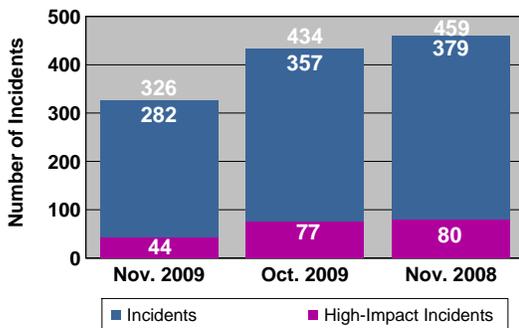


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

### Total Incidents per Hour



### Total Number of Incidents



### High-Impact Incident Activity

	Nov. 2009	Oct. 2009	Nov. 2008
<b>Freeway Closures</b>	15	19	20
All Lanes Closed			
<b>Lane Closures</b>	25	45	50
Only One Lane Open			
<b>Ramp Closures</b>	4	13	10
Freeway-to-Freeway			
<b>Total</b>	44	77	80

High-impact incidents account for **13%** of the total incidents in November.

\* Starting October 2009, availability is now calculated as a monthly average instead of a monthly median value.

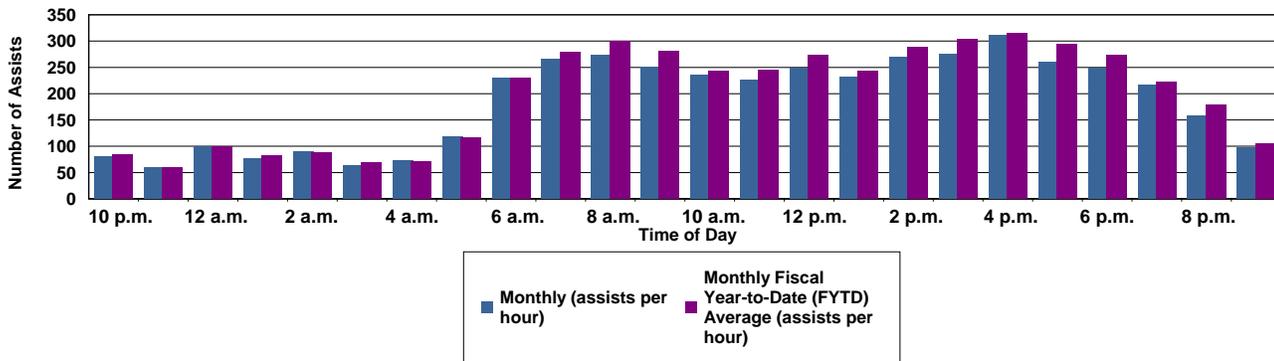
# Freeway Courtesy Patrol (FCP) Service Area



## Motorist Quote of the Month:

"Last night (11/25/09), around 6:45 p.m., my tire blew out on eastbound I-94 near Harper in Clinton Township. Luckily, I was able to pull over to the shoulder safely, but I'm ashamed to say that I have no idea how to change a tire. I didn't even know how to access my spare. It was pitch black, chilly, and cars were zooming past me at high speeds. I was afraid someone was going to hit me. Not two minutes after I pulled over and activated my flashers, I looked in my rearview mirror and saw a welcome sight: a flashing red light. It was an MDOT Courtesy Van. The gentleman patiently located my spare tire and put it on for me. He was so friendly, and because of him, I was able to get home without needing a tow. I felt safer being on the shoulder with his flashing light behind me. Happy Thanksgiving!"

## FCP Assists by Time of Day



## FCP Average Service Times

