

**Specialty Services for Freeway Courtesy Patrol Operations in Livingston and Washtenaw  
Co  
REQ1820  
QA1  
8/14/2015**

- Q:** The RFP 5100B form indicates Tier III with the Quality Assurance/Quality Control section checked and the “Required Bookmarking Format” page includes a “Quality Assurance/Quality Control Plan” section, however the Scoring section on page 20 does not include scoring for Quality Assurance/Quality Control Plan. Should respondents’ proposals include a Quality Assurance/Quality Control Plan section and if so will this be evaluated as part of the scoring? If so what are the total points for this section?
- A:** The Quality Assurance/Quality Control Plan is a requirement and will be scored as part of the qualifications of team.