**Economic Growth**

- F Customers

- B Safety

- H Environmental Stewardship

- C Condition

**15a** Local bus transit level of service; miles Green <5% decline 2.44%

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**G2** The percentage of champions identified in the employee engagement survey conducted every 18 months.

**17a** Trunkline Non-freeway Bridges Green 85% 94.5%

**18a** Letting trunkline projects on time: by dollars Green 90% 87.6%

**25** Maintain or increase total freight in and out of Michigan. 54.6M 37.3M

**29** Maintain/increase bond rating Green AA or greater AA+

**22** Transport permit response time Green Within 4 hours 94%

**10** Cost savings from safety investments Green 5 yrs or less 3.9 yrs

**13a** Sufficiency Surface Condition (SSC) Yellow 90% 74.4%

**13c** Remaining Service Life (RSL) Green 90% 84.3%

**14b** Trunkline Non-freeway Bridges Green 85% 94.5%

**13b** International Roughness Index (IRI) Green 90% 94.0%

**15c** Intercity passenger rail level of service Green Within 10% -3.2%

**15** Rail freight traffic in millions of tons Green Maint/increase 57.9M

**24** Capture all federal aid Green 100% 100%

**27** Accuracy of final engineer’s estimates Green 50% 53.0%

**26** Deliver total trunkline construction program within budget Green <= 5% 0.54%

**25** Keep project costs within 5% of budget Yellow <= 5% 88.1%

**21** Monthly Greater than 75% of freeway closures having a duration of more than 10 minutes.

**30** Corporate debt service as percent of budget Yellow Green 5.6% 3.6%

**20** Monthly Single issue transport permits in less than 4 hours.

**29** Maintain or increase the number of direct and indirect jobs related to trucking.

**21** Monthly Total trucking projects processed through Michigan borders.

**18b** Projects completed on time Green 100% 93.6%

**20** Monthly 50% within plus or minus 10% of bid.

**28** Construction administration costs Green Long 8.7% 8.7%

**23** Increase public perception of agency Green — All or greater 11.4% 11.4%

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**4** Safety

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- B Safety

- H Environmental Stewardship

- C Condition

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