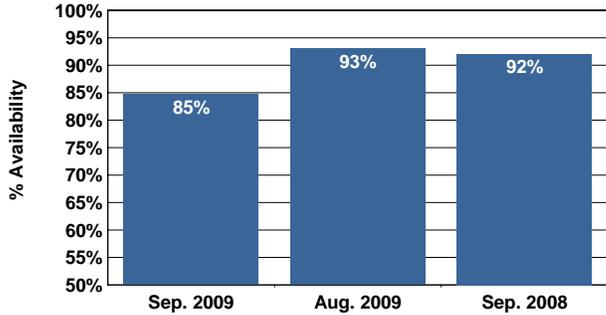
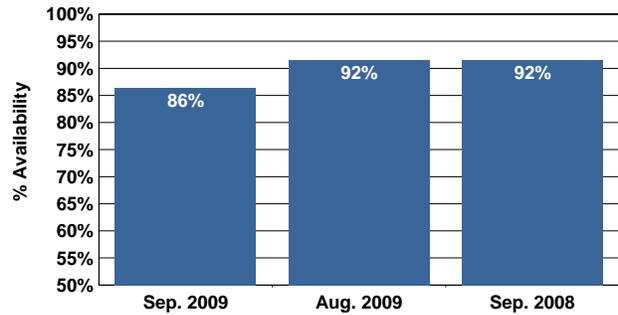


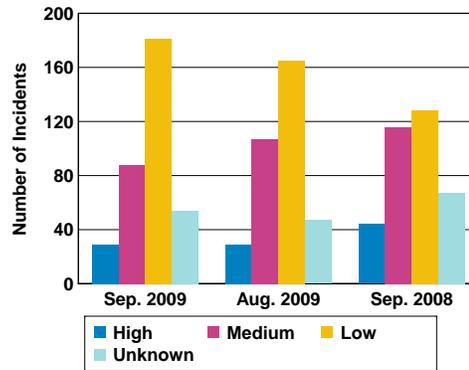
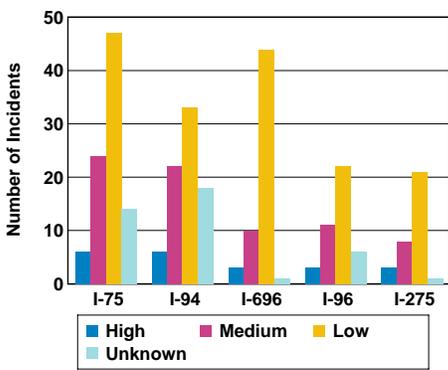
DMS Availability



CCTV Camera Availability

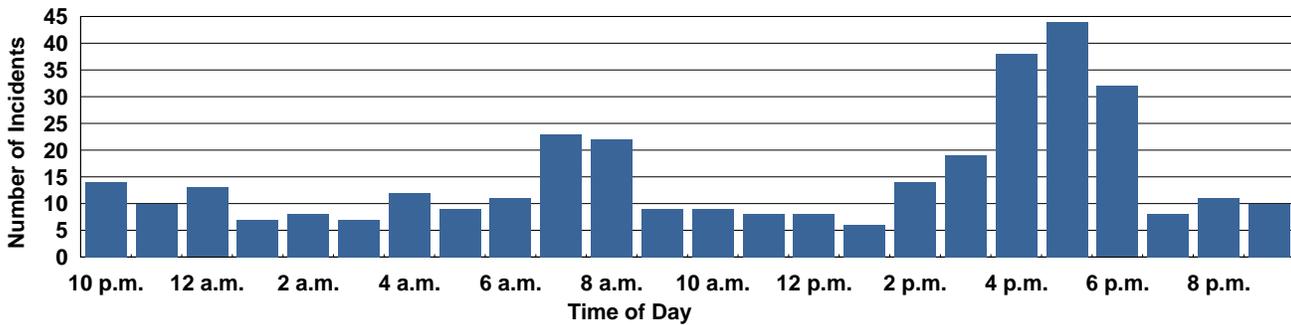


Total Incident Severity/Duration by Month

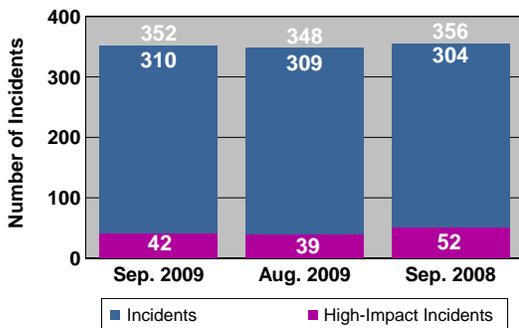


- Single-lane closures equal to 90+ minutes, partial closures (more than one lane, but not all) equal to 45+ minutes, or total closures (all lanes) 20+ minutes
- Shoulder closures equal to 90+ minutes, single-lane closures between 20 and 89 minutes, partial closures (more than one lane, but not all) between 20 and 44 minutes, and total closures (all lanes) less than 20 minutes
- Shoulder closures less than 90 minutes, single-lane closures or partial closures (more than one lane, but not all) less than 20 minutes
- The duration and/or severity is unknown

Total Incidents per Hour



Total Number of Incidents



High-Impact Incident Activity

	Sep. 2009	Aug. 2009	Sep. 2008
Freeway Closures	13	7	12
All Lanes Closed			
Lane Closures	25	30	32
Only One Lane Open			
Ramp Closures	4	2	8
Freeway-to-Freeway			
Total	42	39	52

High-impact incidents account for **12%** of the total incidents in September.

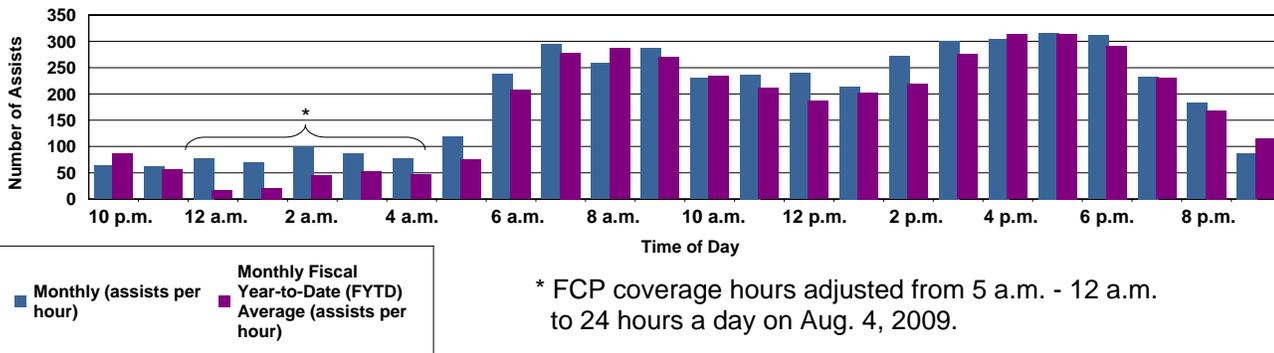
Freeway Courtesy Patrol (FCP) Service Area



Motorist Quote of the Month:

"On Sunday, September 20, 2009, at approximately 12:30 p.m., we were traveling eastbound on I-94 near the North River Road exit in Macomb County and experienced a flat tire. I managed to get my vehicle over to the right shoulder of the road. About five minutes after we stopped, I was in the process of getting the spare tire from under my van and an MDOT Courtesy Patrol van pulled up behind us and situated the van so as to provide some protection for us. The young man driving the van then assisted me in removing the spare from the cable, and replaced the flat tire with the spare. I didn't get the young man's name; he was very courteous, not to mention helpful; and we greatly appreciated his help. I wanted to let somebody at MDOT know that we were very happy with the assistance we received today and that the young man deserves a pat on the back."

FCP Assists by Time of Day



FCP Average Service Times

