

CASE STUDY

Mary is a new direct care worker for Care A Lot Home Care Agency. She loves older adults and helped take care of her grandmother until she died recently.

She has been assigned the job of cleaning the house of Mrs. Jones on her first day. She has had no formal training in cleaning, but used to help her mom at home.

Mrs. Jones has a small ranch style house with a bedroom, a bathroom, a living room and kitchen. There is dirty laundry in the bedroom. The kitchen sink is full of dishes. There is a spill on the counter that looks like spaghetti sauce.

There are newspapers and mail piled on the floor in the hallway.

Mrs. Jones forgot to get cleaning supplies at the store, but she does have some old rags and paper towels.

Mary has two (2) hours to clean.

1. Where should Mary start?
2. How does Mary set priorities?
3. In what order should she go as she cleans the house?
4. What can she substitute for cleaning products?