



## **FACT SHEET**

### **BECOME A VOLUNTEER OMBUDSMAN ADVOCATE**

Michigan Seniors and their families need help getting answers to their questions and resolving their concerns. They need someone to educate them, empower them and advocate for them. Volunteers do just that.

Volunteers visit long-term care residents to explain their rights and report individual complaints about care and service to the Ombudsman.

Volunteers receive intensive training and gain an understanding of the complex long-term care system. Volunteers use these skills to promote meaningful, happier lives among residents.

**Enlighten yourself...illuminate a life.**

**For more information please call: 1-866-485-9393**

**Or mail us at: Michigan Long Term Care Ombudsman Program  
300 E. Michigan  
Third Floor  
Lansing, Michigan 48933**

**Visit our website at:**

**[www.michigan.gov/miseniors](http://www.michigan.gov/miseniors)**