Michigan Seniors and their families need help getting answers to their questions and resolving their concerns. They need someone to educate them, empower them and advocate for them. Volunteers do just that.

Volunteers visit long-term care residents to explain their rights and report individual complaints about care and service to the Ombudsman.

Volunteers receive intensive training and gain an understanding of the complex long-term care system. Volunteers use these skills to promote meaningful, happier lives among residents.

Enlighten yourself…illuminate a life.

For more information please call:  1-866-485-9393

Or mail us at:  Michigan Long Term Care Ombudsman Program
                300 E. Michigan
                Third Floor
                Lansing, Michigan 48933

Visit our website at:

www.michigan.gov/miseniors