

Consequences of Delinquency

Delinquency of your loan does adversely affect your credit rating and will jeopardize your ability to be approved for future credit. The delinquent status of your loan will be reported to the national credit bureaus each month. Late or missed payments may be reflected in your credit report

If you plan to request credit, this may prevent you from obtaining future MI-LOAN Program loans, credit cards, and other loans. To resolve MI-LOAN Program delinquency, you may use one of the following payment options.

- Phone payment – 888-295-0902 toll-free call to Firstmark Services Customer Center
- On-line payment – <https://www.firstmarkservices.com/students.aspx>
- Mail in payment – Make check or money order payable to Firstmark Services. Include your account number and signature on the check or money order.