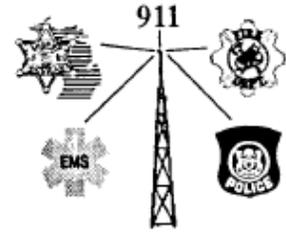




**CLINTON COUNTY E 9-1-1
CENTRAL DISPATCH**

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MEMORANDUM

TO: Michigan Public Service Commission
C/O Mrs. Karen Norcross norcrossk@Michigan.Gov

DATE: September 23, 2009

FROM: Director James Fyvie, ENP

SUBJECT: 9-1-1 Training Standards

As director of Clinton County Central Dispatch/911, I submit this letter of support for the proposed rules for minimum 9-1-1 training standards as submitted by the State 9-1-1 Committee (SNC). I have attached the SNC documents.

The proposed rules as outlined in Exhibit 5, are the result of several years of collaborative work by several individuals representing 9-1-1 professionals statewide. The proposed rules in Exhibit 5 maintain “best practices” are in MPSC format, and the content meets the legislative intent of providing minimum dispatcher training for all Michigan primary Public Safety Answering Points (PSAP).

Bringing it all together for the service of the people.