



State of Michigan
Jennifer M. Granholm, Governor

Michigan Public Service Commission
Orjiakor N. Isiogu, Chairman
Monica Martinez, Commissioner
Steven A. Transeth, Commissioner

MEMORANDUM

Date: August 31, 2009
To: Interested Parties
From: Robin Ancona, Director, Telecommunications Division
Subject: 9-1-1 Training Standards Rulemaking Process

Attached is draft language to begin the rulemaking process mandated by the Emergency 9-1-1 Services Enabling Act, PA 32 of 1986 as revised.

Section 408 (c) 6.0% shall be available to PSAPs for training personnel assigned to 9-1-1 centers. A written request for money from the fund shall be made by a public safety agency or county to the committee. The committee shall semiannually authorize distribution of money from the fund to eligible public safety agencies or counties. A public safety agency or county that receives money under this subdivision shall create, maintain, and make available to the committee upon request a detailed record of expenditures relating to the preparation, administration, and carrying out of activities of its 9-1-1 training program. Money expended by an eligible public safety agency or county for a purpose considered unnecessary or unreasonable by the committee or auditor general shall be repaid to the fund. The commission shall consult with and consider the recommendations of the committee in the promulgation of rules under section 413 establishing training standards for 9-1-1 system personnel. Money shall be disbursed on a biannual basis to an eligible public safety agency or county for training of PSAP personnel through courses certified by the committee only for either of the following purposes:

- (i) To provide basic 9-1-1 operations training.**
- (ii) To provide in-service training to employees engaged in 9-1-1 service.**

Section 413. The commission may promulgate rules to establish 1 or more of the following:
(b) Standards for the training of PSAP personnel.

Link to Legislation: <http://www.legislature.mi.gov/documents/mcl/pdf/mcl-act-32-of-1986.pdf>

Rules are developed as stand-alone documents to provide procedures and remedies related to Michigan laws. The rule promulgation process, through the Michigan Public Service Commission, begins as an informal process with Commission staff requesting information from all interested parties.

This rulemaking process, on PSAP training standards, is currently in an informal stage: a time to review, question, and modify the draft language before moving into the formal process. The formal process is time restrictive and does not allow for extensive changes to the draft rules.

If you, or your organization, are interested in being part of this rule promulgation process, please review the attached document and submit comments. The preferred method is to use track

changes and make alterations to the document. Return the document via reply e-mail, including your changes, and Commission staff will compile a document to include your input. You will have an opportunity to review other participants' input through the MPSC website at <http://www.michigan.gov/mpsc/0,1607,7-159-16372---,00.html> , and offer reply comments to be included in this phase of the Commission's rulemaking process.

Comments must be received by September 25, 2009 and reply comments by October 16, 2009 to be included in this part of the process.

If you have questions or concerns, please do not hesitate to contact Karen Norcross at norcrossk@Michigan.Gov or 517-241-8048.