

## SEMCO Energy Gas Company

**Grant Award:** \$2,250,000

**Service Area:** **SEMCO's Michigan Service Territory**  
(Allegan, Baraga, Barry, Berrien, Calhoun, Cass, Eaton, Gogebic, Hillsdale, Houghton, Jackson, Lapeer, Luce, Keweenaw, Mackinac, Macomb, Marquette, Ontonagon, Ottawa, St. Clair, St. Joseph, Sanilac, Schoolcraft, Tuscola and Van Buren Counties)

**Anticipated Reach:** 4,000 Households

SEMCO ENERGY Gas Company (SEMCO) is continuing its Monthly Assistance Program (MAP) that provides critical interventions with low-income customers through energy payments, budget plans, attentive customer service, and access to energy efficiency audits and education. MAP helps low-income customers pay their bills on time, work toward a zero balance on their accounts, and achieve energy accountability and independence.

### Program Details

- Enrollment period open through January 30, 2015.
- Partner agency screens clients for eligibility; enrolls participants in program.
- Arrears assistance up to \$500; affordable monthly budget plan developed; monthly bill credit incentives if participants make budget plan payments.
- Incentives to reduce energy costs; participants must pay the difference between the energy credit and the actual gas usage; energy efficiency education materials provided; and participation in energy audit encouraged.
- Energy conservation and optimization services provided in coordination with Efficiency United.
- Bill balance owed reduced to zero or near zero at the end of the program if funding available.

### Additional Services Offered

- Participants referred to other agencies for complementary, wraparound services.

### Partners

- The Heat and Warmth Fund (THAW)
- Efficiency United

### Contact Information

- SEMCO Customer Service 1-800-624-2019