



Jennifer M. Granholm  
GOVERNOR

STATE OF MICHIGAN  
PUBLIC SERVICE COMMISSION  
DEPARTMENT OF LABOR & ECONOMIC GROWTH  
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COMMISSIONER

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COMMISSIONER

December 4, 2007

To whom it may concern:

On December 21, 2006, Governor Granholm signed legislation to promote competition in providing video service in the state of Michigan. This legislation is known as Public Act 480 of 2006, MCL 484.3301 et seq, the "Uniform Video Services Local Franchise Act." The Michigan Public Service Commission (MPSC) is the agency designated to implement the Act. This letter is being sent to franchise entities, as well as organizations that represent franchise entities within the state of Michigan.

As you know, Section 12 (2) of the Act states:

The commission shall file a report with the governor and legislature by February 1 of each year that shall include information on the status of competition for video services in this state and recommendations for any needed legislation. A video service provider shall submit to the commission any information requested by the commission necessary for the preparation of the annual report required under this subsection. The obligation of a video service provider under this subsection is limited to the submission of information generated or gathered in the normal course of business.

To assist the MPSC staff with filing the report to the Governor and Legislature, we have enclosed a survey for you to complete and return to the Commission. Please submit the survey to this office by **December 31, 2007**. It is important that MPSC Staff not only receive feedback from the providers, but also the franchise entities as well. In the future, we plan to request this information by December 1 of each year.

Your cooperation in submitting your survey answers to this office will be greatly appreciated. Should you have any questions regarding this information, please contact Ryan McAnany, of my staff at (517) 241-6139 or [mcananyr@michigan.gov](mailto:mcananyr@michigan.gov).

Very truly yours,

Robin Ancona, Acting Director  
Telecommunications Division

Enc. (MPSC Annual Report Survey)

## **MPSC Annual Report Survey for 2007** *(For Franchise Entities)*

Franchise Entity Name/Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Person \_\_\_\_\_

Direct Phone: \_\_\_\_\_

Direct E-mail: \_\_\_\_\_

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***\*If you need additional space for your responses, please attach additional pages.***

### **MPSC Annual Report Survey Questions**

1. Is there a competitor in your community now that PA 480 has become effective (1/1/07)? If so, how many? *(If you are an organization representing franchise entities, please indicate the number of franchise entities that you represent, and the number of franchise entities that now have at least 2 cable/video providers in their community. Satellite providers should not be included.)*

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2. Is your franchise entity still handling cable complaints? *(If you are an organization representing franchise entities, please indicate the number of franchise entities that are still handling cable complaints.)*

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3. Have there been any informal or formal disputes regarding your Uniform Video Service Local Franchise Agreements that have been filed with the providers? If so, please explain.

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4. Do you have any recommendations / suggestions for changing PA 480 in order to improve the efficiency of implementation?

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5. Since PA 480 has become effective (1/1/07), what has been the impact (if any) on your community? *(If you are an organization representing franchise entities, please provide (if any) feedback that you may have received from members on this issue.)*

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6. Has the quality of service and/or service offerings of the providers changed in your community, since PA 480 became effective (1/1/07)? *(If you are an organization representing franchise entities, please provide (if any) feedback that you may have received from your members regarding this issue.)*

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I certify that the foregoing statements are true and correct to the best of my knowledge, information, and belief.

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Mail or Deliver Hard Copy (by **December 31, 2007**) to:  
Michigan Public Service Commission  
Attn: Robin Ancona, Telecommunications Division Acting Director  
6545 Mercantile Way – PO Box 30221  
Lansing, Michigan 48909