



State of Michigan
Jennifer M. Granholm, Governor

Michigan Public Service Commission
Orjiakor N. Isiogu, Chairman
Monica Martinez, Commissioner
Steven A. Transeth, Commissioner

MEMORANDUM

Date: May 19, 2009
To: Interested Parties
From: Robin Ancona, Director, Telecommunications Division
Subject: Multi-Line Telephone Systems and 9-1-1

Attached is draft language to begin the rulemaking process mandated by the Emergency 9-1-1 Services Enabling Act, PA 32 of 1986 as revised.

Sec. 405. The commission shall consult with and consider the recommendations of the committee in the promulgation of rules under section 413 to require each service user with a multiline telephone system to install no later than December 31, 2011 the necessary equipment and software to provide specific location information of a 9-1-1 call. This section applies to multiline telephone systems regardless of the system technology.

**Sec. 413 (1) The commission may promulgate rules to establish 1 or more of the following:
(d) The requirements for multiline telephone systems under section 405.**

Link to Legislation: <http://www.legislature.mi.gov/documents/mcl/pdf/mcl-act-32-of-1986.pdf>

Rules are developed as stand-alone documents to provide procedures and remedies related to Michigan laws. The rule promulgation process, through the Michigan Public Service Commission, begins as an informal process with Commission staff requesting information from all interested parties.

This rulemaking process, on multiline telephone calls to 9-1-1, is currently in an informal stage: a time to review, question, and modify the draft language before moving into the formal process. The formal process is time restrictive and does not allow for extensive changes to the draft rules.

If you, or your organization, are interested in being part of this rule promulgation process, please review the attached document and submit comments. The preferred method is to use track changes and make alterations to the document. Return the document via reply, including your changes, and Commission staff will compile a document to include your input. You will have an opportunity to review other participants' input through the MPSC website at <http://www.michigan.gov/mpsc/0,1607,7-159-16372---,00.html> , and offer reply comments to be included in this phase of the Commission's rulemaking process.

Comments must be received by June 9, 2009 and reply comments by June 30, 2009 to be included in this part of the process.

If you have questions or concerns, please do not hesitate to contact Karen Norcross at norcrossk@Michigan.Gov or 517-241-8048.