Utility Help for Military Families

Protection Requirements
An eligible military family would include a utility customer, spouse of a customer, or customer whose spouse is in the military who meets all of the following:

- Is on full-time active duty
- Is deployed overseas in response to a declared war or undeclared hostilities or is deployed within the United States in response to a declared national or state emergency with a resulting reduction in household income
- Notifies the utility of his or her eligibility
- Provides verification of eligibility, if requested by the utility

Upon customer request, the protections include:

- Shutoff protection to an eligible military family for a period of 90 days
- Shutoff protection for at least one additional 90-day period as long as the family continues to meet all of the conditions for an eligible military family

Further Assistance
Contact the Michigan Veterans Affairs Agency (MVAA) to get connected to federal, state, and local veteran services with the State of Michigan.

The MVAA’s Veteran Resource Service Center is helping veterans and their families retrieve their military documents, navigate veteran benefit programs and find services to assist in their communities.

Connect to MVAA by visiting MichiganVeterans.com or by calling 1-800-MICH-VET (800-642-4838.)