

STATE OF MICHIGAN

BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

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In the matter of the complaint of)	
MARY JO JONES against BELL ATLANTIC)	Case No. U-13945
COMMUNICATIONS, INC., d/b/a VERIZON)	
LONG DISTANCE.)	
_____)	

At the August 10, 2004 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. J. Peter Lark, Chair
Hon. Robert B. Nelson, Commissioner
Hon. Laura Chappelle, Commissioner

ORDER

On June 11, 2004, Mary Jo Jones filed a complaint against Bell Atlantic Communications, Inc., d/b/a Verizon Long Distance, alleging unauthorized charges appeared on her bill in violation of the Michigan Telecommunications Act, MCL 484.2101 et seq. On July 23, 2004, the complainant filed a request to withdraw the complaint.

The Commission FINDS that:

- a. Jurisdiction is pursuant to 1991 PA 179, as amended, MCL 484.2101 et seq.; 1969 PA 306, as amended, MCL 24.201 et seq.; and the Commission’s Rules of Practice and Procedure, as amended, 1999 AC, R 460.17101 et seq.
- b. The complaint should be dismissed.

THEREFORE, IT IS ORDERED that the complaint of Mary Jo Jones against Bell Atlantic Communications, Inc., d/b/a Verizon Long Distance, is dismissed.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, pursuant to MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

/s/ J. Peter Lark

Chair

(S E A L)

/s/ Robert B. Nelson

Commissioner

/s/ Laura Chappelle

Commissioner

By its action of August 10, 2004.

/s/ Mary Jo Kunkle

Its Executive Secretary

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MICHIGAN PUBLIC SERVICE COMMISSION

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Suggested Minute:

“Adopt and issue order dated August 10, 2004 dismissing the complaint of Mary Jo Jones against Bell Atlantic Communications, Inc., d/b/a Verizon Long Distance, as set forth in the order.”