



MPSCS Bulletin # 2012-02

The Michigan Public Safety Communication System will be installing Zone Controller, Server and associated network software enhancements to the 800 MHz radio system starting July 10th. A single zone will be done each day and the project completed by July 19th.

Installation of the software will require temporarily disable the Radio Control Manager and require two Zone Controller switches during the installation process.

The Radio Control Manager (RCM) in each zone will be out of service from 9:00 am to 1:00 pm on the day of the zone's software installation & activation. Agencies with an RCM must log out of their RCM at 9:00 am on the day of their zone upgrade and log back in after 1:00 pm.

Zone Controllers will be switched between secondary and back to primary on the day of the software installation and activation in each zone. When the Zone Controller switches, subscriber units will observe "Site Trunking" for approximately 30 to 90 seconds while the Zone Controller initializes. The system connected consoles will also observe an error message indicating a failure. After the 30 to 90 seconds of Zone Controller initialization, the consoles and subscriber units will automatically affiliate to the system. All other zones will continue to function normally during a Zone Controller switch.

The Zone Controller switch and RCM outage times are planned to occur at:

Zone	Date	Zone Controller Switch Time		RCM Outage Time
		1st Switch	2nd Switch	
1	Tuesday, July 10, 2012	11:30	13:30	09:00-13:00
3	Wednesday, July 11, 2012	11:30	13:30	09:00-13:00
2	Thursday, July 12, 2012	11:30	13:30	09:00-13:00
7	Friday, July 13, 2012	11:30	13:30	09:00-13:00
4	Monday, July 16, 2012	11:30	13:30	09:00-13:00
5	Tuesday, July 17, 2012	11:30	13:30	09:00-13:00
6	Wednesday, July 18, 2012	11:30	13:30	09:00-13:00

If you questions, you may contact Dave Hayhurst, Infrastructure Services Manager at (517) 333-5002 during normal business hours or by e-mail at HayhurstD@michigan.gov.

As always, our 24x7 NCC staff is available to assist you at (517) 333-5050.