



## EXHIBIT B

### PROPOSAL INSTRUCTIONS AND SELECTION CRITERIA

#### I. PROPOSAL DELIVERY/SUBMISSION:

**A. Due Date.** The due date for the Authority's receipt of the proposals responding to this Request for Proposal ("RFP") is Friday, August 27th at 4 p.m.

**B. Originals and Copies:** Submit one (1) original and three (3) copies of a proposal to provide the services described in Exhibit A (Scope of Work).

**C. Delivery of Proposal:** Addresses for the delivery of proposals are as follows:

***DELIVERY VIA HAND DELIVERY OR COMMERCIAL OVERNIGHT SERVICE:***

***Kathy Ciaramella***

Michigan State Housing Development Authority  
735 E. Michigan Avenue  
Lansing, MI 48912

***DELIVERY VIA U.S. POSTAL SERVICE:***

***Kathy Ciaramella***

Michigan State Housing Development Authority  
P.O. Box 30044  
Lansing, MI 48909

***DELIVERY VIA E-MAIL***

***ciaramellak@michigan.gov***

**D. Selection of Proposal.** It is anticipated that the MSHDA review will take one week after the closing date for submitting proposals. The selected proposal will be announced September 3rd, 2010 via e-mail and posting on the Authority's website

## II. PROPOSAL FORMAT:

- A. Overview:** Proposals must be submitted in the format described in Section B (Format of Proposal) below. There should be no attachments, enclosures or exhibits other than those considered by the prospective contractor ("Prospective Contractor") to be essential to a complete understanding of the proposal. Each section must be clearly identified with appropriate headings.

The proposal should be clear, accurate, and complete, with sufficient detail to enable the Authority to evaluate the services and methods proposed. Brevity is appreciated.

### **B. Format of Proposal:**

1. **BUSINESS ORGANIZATION.** Answer/Address the following:
  - a. Full name and address of Firm:
  - b. Branch office if applicable:
  - c. Type of entity (e.g., Michigan corporation, Michigan nonprofit corporation, Michigan limited liability company):
  - d. If entity is foreign (i.e., non-Michigan), is it licensed to do business in Michigan?
  - e. Submit Certificates of Status dated within 30 days if firm is a Michigan entity. (Certificate to proposal.)
  - f. Submit Certificate Authorizing Firm to Do Business in Michigan dated within 30 days if firm is a not a Michigan entity.
  - g. **Submit Tax Identification Number for Firm.**
2. **MANAGEMENT & PERSONNEL:** Answer/Address the following:

- a. **Officer and Management Summary:** Identify officers and managers by name and position. Identify managers and/or officers who will manage the contract if it is awarded. (*Resumes or Curriculum Vitae of managers or officers may be provided.*)
- b. **Bidder's Authorized Contact:** Include the name and telephone number of person(s) in your organization authorized to expedite any proposed contract with MSHDA. An official authorized to commit the bidder to the terms and conditions of the proposal must sign the proposal. The Provider must clearly identify the full title and authorization of the designated official and provide a statement of bid commitment with the accompanying signature of the official.

### 3. EXPERIENCE

- a. **Prior Experience of Firm:** Indicate prior experience of your firm that you consider relevant to the successful accomplishment of the project described in this RFP. Include sufficient detail to demonstrate the relevance of such experience. Include descriptions of qualifying experience, including project descriptions, costs, and starting and ending dates of projects successfully completed. Also include name, address, and telephone number of the responsible official of the client organization who may be contacted.
- b. **Experience of Proposed Personnel Assigned to Provide Services:** Describe the education and experience of personnel who will likely be assigned to provide the proposed services, including managers who may oversee work of personnel. (*Provide resumes or curriculum vitae of assigned personnel as attachments/enclosures.*)
- c. **Additional Information and Comments:** Include any other information that is believed to be pertinent but not specifically asked for elsewhere.

#### 4. PROPOSED SERVICES

- a. **How Service Will be Rendered:** Describe how the services will be rendered. Address and describe the process used to render the services.
- b. **Use of Subcontractors:** If any work will be subcontracted, describe the following:
  - i. Work that will be subcontracted;
  - ii. The process used to select the subcontractors;
  - iii. The contractor's experience and expertise; and
  - iv. The names of the firms/individuals (s) who will perform the subcontracted work.
- c. **Standards:** Describe or address the following:
  - i. The standards that the services will satisfy. (If standards of a professional association will be followed, identify the standards and the association.) ***(DELETE IF INAPPLICABLE)***
  - ii. How quality of service will be monitored and ensured.
  - iii. Whether "best practices" will be followed. (If applicable, identify, the organization and/or document that establishes such standards.)
- d. **Security of Data:** If the services to be rendered require the collection and/or use of confidential and/or personal data, confirm the following:
  - i. Has your firm established and used a policy to address the security of paper and electronic data. ***(Please do not submit a copy of your security policy.)***
  - ii. Does your policy address the removal of confidential and/or personal data from storage media? (For example, does your firm's policy include the removal or "wiping" of data from hard drives when a computer is no longer used?)
- e. **Copyrighted Materials.** If the services require the production of a written product for the Authority, please confirm the following :

- i. Any and all products produced as a result of this contract shall be the property of the Authority.
- ii. Your acknowledgment that submitted documents will not contain in part or whole copyrighted materials.

**5. PRICE PROPOSAL & BUDGET**

**a. Price Proposal:** All rates quoted in proposals submitted in response to this RFP will be firm for the duration of the contract. No price changes will be permitted.

**b. Budget:** Include in the proposal a line item budget that identifies all expenses related to the work to be performed. By submitting the bid, the provider acknowledges that it bears the risk that its expenses may exceed the proposed amount. The budget should include applicable items, which may include the following:

- Staff costs (# of hours/per hour rate/etc.)
- Costs of supplies and materials
- Other direct costs
- General and administrative burden or overhead
- Transportation costs
- Total budget

**6. SCHEDULE/TIMELINE (*DELETE IF INAPPLICABLE*)**

**Schedule:** Using the schedule for delivery of services set forth in the Scope of Work, cite the proposed deadlines for completing the tasks within Scope—see the table below:

<b>Completed Service/Project Components</b>	<b>Estimated Completion Date(s)</b>
<i>Provide Administrative services for the purpose of quality control review of servicing and underwriting loan packages.</i>	
<i>Report directly to the senior management who insures that all staff receive</i>	

<i>adequate information in the areas involved with or affected by the Quality Control System</i>	
<i>Conduct initial review of the Authority's procedures and supply written report of all deficiencies within the first three months of the contracted period</i>	
<i>Insure that quality control procedures are performed on a regular basis. Loans to be reviewed will be selected on a monthly basis with monthly reports of findings to the senior management and the manager of Single Family Mortgage Servicing. This selection should occur within thirty days of month end and the files should be reviewed within thirty days of receipt from the lender. The review of a specific mortgage should be completed within 90 days of closing.</i>	
<i>Conduct annual audit reviews of the servicing area</i>	
<i>Conduct quarterly audit reviews of the servicing area in adherence with FHA regulations</i>	

**7. Disclosure of Participation and Interests in Authority Programs.**

**Disclosure of Interests in Authority Programs.** Submit a list of all interests in Authority programs that the Contractor, its officers, board members, and employees respectively have. If the firm intends to use independent contractors or subcontractors to render services, please include the interests in Authority programs that independent contractors

or subcontractors and their officers, board members, and employees respectively have. Such Authority programs include, but are not limited to, the Housing Voucher Program, any loans where the Authority is the lender, and any grants made by or administered by the Authority.

**Potential Conflicts of Interests.** Please confirm whether any potential conflict of interests will exist if the Authority enters into a contract with the firm. Conflicts of interests may involve the firm's officers, employees, members, board members, or independent contractors or subcontractors the firm will use to render services if the firm enters into a contract with the Authority.

**Family Members Who Work for Authority.** Please list the names of officers, board members, and employees who have family members who work for the Authority; also, please list the name of the family member who works for the Authority.

**8. SIGNATURE CLAUSE TO BE SIGNED BY AUTHORIZED SIGNATORY OF FIRM**

**Signature Clause:** Insert the following signature clause at the end of the proposal and have an authorized signatory for the firm sign it:

**I confirm that I have submitted this proposal on behalf of           (ININSERT NAME OF FIRM) in response to the Michigan State Housing Development Authority's Request for Proposals for Quality Control Plan Contractor.**

**By:** \_\_\_\_\_

**Its:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**III. Selection of Proposal**

**A. Selection Criteria.** The Authority's designated staff will select the proposal based on Selection Criteria listed below:

1. Experience of firm, including education or certification (35 Points)
2. Contractor's Physical Location (higher points given to entities located in Michigan). (15 Points)
3. Communication skills, including clarity of proposal (10 Points)
4. Proposed methods of Quality Control services (10 Points)
5. Proposed time frames to perform services (10 Points)
6. Reasonableness and Feasibility of Fee (20 Points)
7. **PENALTY FOR POTENTIAL CONFLICTS OF INTEREST (-10 POINTS)**
8. **PENALTY FOR FAILURE TO FOLLOW INSTRUCTIONS (-10 POINTS)**

**Total Possible Points: 100 Points**

The selection of a firm shall be subject to a review by the Authority's Office of Legal Affairs concerning conflicts of interests

and/or participation in Authority programs by the firm, its officers, employees, subcontractors or independent contractors.

- B. Expected Deadline for Selecting Proposal.** The Authority expects to confirm selection of the proposal by e-mail and/or First Class Mail **September 3rd, 2010.**
- C. Cancellation of Selected Proposal.** The selection of a proposal by the Authority may be cancelled at any time prior to the complete execution of a contract. Reasons for canceling the selected proposal may include, but are not limited to, the following:
1. Refusal of Department of Civil Service to process required forms; and/or
  2. Refusal of duly authorized Authority signatory to execute the contract.

If the Authority cancels its selection of a proposal, the Authority may repost this or a similar RFP and re-seek proposals.