

Target Population:

Is individual/family requesting services chronically homeless and at or below 20% Area Median Income? **YES**

(\$8,680/year as of 12/2008)
Document ALL calls in HMIS regardless of eligibility

Is the individual/family working with another agency in the community in regards to their housing? **NO**

NOTE:
Individuals/Families that do not meet the Primary or Secondary Population can be served on a limited, case by case basis pending program capacity, staff time and characteristics of the case. If a unique situation occurs that falls outside of this flowchart, see supervisor for triage process.

Michigan's Campaign to End Homelessness

City of Promise Partner
City of Muskegon Heights

Muskegon County's Blueprint:
Ten Year Plan to End Homelessness

Housing Navigation Center
Housing Resource Model

- unduplicated service in the community
- request for need is greater than available care coordination
- serves a minimum of 250 individuals/families per month

Community Care Coordination
Active Agency Collaboration

DHS/CMH

Justice System

TBRA/HARP Landlords

Substance Abuse