



MDOC Professional Excellence Award

Joyce Cram accepts 2006 Professional Excellence Award, pictured from left RPA James MacMeekin, Joyce Cram, MSI Garment Superintendent, Jay Ketcik, MSI Operations Mgr, William Wilson Jr., Administrator, Office of Employment Readiness

The following letter was written by MDOC Director, Patricia L. Caruso:

Dear Ms. Cram:

I am pleased to announce that you have been nominated for and selected to receive the Department's Professional Excellence Award for your continued contributions and improvements in the Michigan State Industries Garment Factory. Your efforts have established Michigan State Industries as leader in the garment industry. Initially only manufacturing prisoner garments, you have assisted in the growth of the factories to production of the current Corrections Officer uniform, Department of Natural Resources uniforms, as well as Sheriff's Department uniforms in both Michigan and other states. You were also instrumental in meeting the new uniform needs for Emergency Response Team members and Corrections Transportation Officers. Not only have you developed new uniforms, but you also have made significant improvements in established products, such as the vest worn during disturbance control situations.

As a member of the uniform committee, you have demonstrated your skills and creativity by suggesting changes to improve products. You not only challenge yourself, but you encourage your staff to be creative and innovative. Thank you for your continued demonstration of dedication and professionalism. Your work has helped improve the public image of the Michigan Department of Corrections.



MDOC Professional Excellence Award

Jeff Barrett accepts 2006 Professional Excellence Award, pictured from left Mark Collins, MSI Supervisor, Jeff Barrett, MSI Janitorial Factory Superintendent, and Rob Layton, Asst. Superintendent.

The following letter was written by MDOC Director, Patricia L. Caruso:

Dear Mr. Barrett:

I am pleased to announce that you have been nominated for and selected to receive the Department's Professional Excellence Award for your job performance with Michigan State Industries. Having worked at several MSI factories, you have repeatedly demonstrated a sincere concern for both customer and employee opinions. Your desire to provide customers with quality products, combined with your understanding of employee concerns has allowed you to work out problems to the satisfaction of all involved. You have also developed and implemented several innovative approaches to cost savings in the factories.

These have included negotiating with suppliers for lower prices and establishing the pail pick-up program. You have been successful in reducing overhead cost while maintaining product integrity and quality. Your knowledge and experience, combined with excellent people and communication skills have allowed you to develop and maintain excellent product lines.

Thank you for providing such a clear example of dedication to your responsibilities and to the Department of Corrections. Jeff Barrett would also like to thank his staff: Julia Fitten, Clerical Support, Rocky Burris, Dental Lab Supervisor, Dave Berger, Installer, and Michael Osiecki, Dispenser Service Technician.



MDOC Professional Excellence Award

James Brockway accepts 2006 Professional Excellence Award, pictured from left Warden Ken Romanowski, James Brockway, MSI License Plate Factory Supervisor, William Wilson Jr., Administrator,

The following letter was written by MDOC Director, Patricia L. Caruso:

Dear Mr. Brockway:

I am pleased to announce that you have been nominated for and selected to receive the Department's Professional Excellence Award for your continued contributions and improvements in the Michigan State Industries Vanity Plate program. You have been instrumental in the success of this program by learning a new design software program and utilizing that information to help MSI begin producing vanity plates for high schools, fire departments and Secretary of State.

Your coworkers have described us as the consummate professional, accepting new assignments with enthusiasm, passion and vision. You demonstrate your conviction to Michigan State Industries and to the Department of Corrections in both your daily interactions with coworkers and through your successful work in and promotion of this valuable program.

Thank you for providing such a clear example of both personal and professional integrity, and for your dedication to Michigan State Industries and the Department of Corrections.



MDOC Professional Excellence Award

Carl Cress accepts 2006 Professional Excellence Award, pictured from left, William Wilson Jr., Administrator, Office of Employment Readiness, Warden Mary Berghuis, Carl Cress, Vinyl Factory Superintendent.

The following letter was written by MDOC Director, Patricia L. Caruso:

Dear Mr. Cress:

I am pleased to announce that you have been nominated for and selected to receive the Department's Professional Excellence Award for job performance with Michigan State Industries. Your qualities of sincerely caring about people you work with and your skills in establishing safe and effective procedures in factory operation has had a tremendous affect on the success of both vinyl and laundry industries.

Your desire for the success of your area has been demonstrated in your record keeping system, which allows questions to be answered accurately and timely. This has often resolved many customer questions, which keeps them satisfied and continuing to use MSI services. In addition to your emphasis on efficiency, you have placed a great deal of importance on being organized and prepared, which paid off when a potential catastrophe involving a chemical spill was efficiently handled without injury.

Thank you for providing such a clear example of dedication to your responsibilities and to the Department of Corrections.



MDOC Professional Excellence Award

Roger Graham accepts 2006 Professional Excellence Award, pictured from left RPA James MacMeekin, Warden Jeri-Ann Sherry, Jay Ketcik, MSI Operations Mgr, and William Wilson Jr., MSI Administrator.

The following letter was written by MDOC Director, Patricia L. Caruso:

Dear Mr. Graham:

I am pleased to announce that you have been nominated for and selected to receive the Department's Professional Excellence Award for your success as the Superintendent of the Michigan State Industries Chippewa/Straits Laundry. Under your guidance, the laundry has seen a 222% increase in work over the last 11 years, having handled over 4.6 million pounds of laundry in fiscal year 2006. This increase has been attributed to your astute attention to service and customer satisfaction. As an example, in response to a concern from a customer regarding a laundry shortage, you designed and implemented a new count sheet. This system ensures all items are accounted for and returned to the proper customer. Through your hard work and dedication, the Chippewa/Straits Laundry is now the second largest laundry factory in Michigan State Industries.

You have also been recognized for your adherence to procedure, your penchant for accountability and especially for your communication skills. All of these characteristics have significantly improved the production and morale in the work place. Thank you for your continued demonstration of professional and personal integrity, as well as for your dedicated service to Michigan State Industries and the Michigan Department of Corrections.