A. Call to Order / Roll Call
The meeting was conducted by conference call and called to order at 9:02 a.m. Roll call was taken.

Voting Members Present: Representing:
Ms. April Heinze (Chair) INdigital
Mr. Tim Smith Ottawa County Central Dispatch
Ms. Patricia Coates CLEMIS
Mr. Bob Currier Public Member
Mr. Mike Muskovin Motorola
Mr. Matt Groesser Kent County
Ms. Jaime Seling Oakland County Sheriff’s Office
Mr. Tim McKee Peninsula Fiber Network

Non-Voting Members Present: Representing:
Ms. Harriet Miller-Brown State 911 Office
Ms. Stacie Hansel State 911 Office
Mr. Michael Armitage State 911 Office

Voting Members Absent: Representing:
Mr. Carl Rodabaugh Midland County Central Dispatch
Ms. Leigh Ann Irland Frontier

B. New Business
Letter to the FCC
The members of the subcommittee had the opportunity to review a draft letter to the FCC regarding the impact of 911-related smart phone applications. The only comment received has been incorporated and the updated version was resent to the subcommittee. Ms. Miller-Brown gave credit to Mr. Jim Goerke from the Texas Alliance, as the letter drafted by his alliance served as the template for the letter drafted by the ETS. At their next meeting, NASNA will also be voting on submitting a letter to the FCC. The FCC will not initiate anything on their own for apps, but if they hear concerns from members of public safety, they will move forward.

Ms. Heinze stated NENA has had conversations with the FCC, meeting alongside members from RapidSOS. She will get an update and see where that stands. Mr. Currier stated the NENA board meets on Saturday and he will inquire on this issue.

For the letter, a suggestion was to cc Admiral David Simpson. Another suggestion was instead of directly addressing the commissioners, only address the letter to the chairman and cc the commissioners.

A MOTION was made by Ms. Seling, with support by Mr. Groesser, to accept the letter (pending the amendments discussed) addressed to the FCC and take before the full SNC for approval at the September 14 meeting. With no further discussion, the MOTION carried.

Smart Go
Ms. Seling sent an email regarding Smart Go products, one of which is a pendant. When the battery is low, an automatic message comes into the PSAP as a text-to-911 message. When she spoke with the company, they stated the product is not supposed to text to 911 and would look into it, as they have heard from other PSAPs with the same issue.
Mr. Hal Martin stated it meets the definition of an auto-dialer. To take action against an auto-dialer, it is up to the individual PSAP as the SNC does not have standing to take action. It was suggested PSAPs take their concerns directly to the company and let them know they have to program their products differently. The auto-dialer is coming from the product, not the customer.

Mr. Armitage will reach out to PSAPs that accept text-to-911 and ask for data if they are experiencing the same issue. Ms. Heinze will bring before the SNC to request they write a letter regarding the issue of auto-dialing, which violates state law, and that the company must find a solution for their product.

Ms. Heinze suggested Ms. Miller-Brown reach out to NASNA to make other states aware of the issues in case they also have auto-dialer laws.

C. Public Comment
On August 25, there was a joint meeting of the Emerging Technology and Legislative Action Subcommittees to discuss Smart911. During that meeting, representatives from Smart911 mentioned a date for a public announcement, which brought concerns among the subcommittee members. Ms. Coates asked if that date was still scheduled to which Ms. Heinze stated that date was now on hold until further notice.

D. Next Meeting
TBD

E. Adjourn
The meeting adjourned at 9:25 a.m.