Points of contact for SMS text-to-911

If requesting text-to-911 service, you may include the "Readiness Questionnaire" along with the request letter to streamline the process. When sending a request letter to the carrier, please make sure the company it is addressed to matches the company listed in the body of the letter.

Submit request for service to:
Chief E-911 Compliance Officer
P.O. Box 97061
Redmond, WA 98073-9761

Information contact:
Lawson Dripps, Public Safety Relations Manager
AT&T Mobility
8089 South Avenue
Boardman, OH 44512
Desk: (330) 509-6589
Mobile: (330) 501-6224
Email: ld6216@att.com

Jeanna M. Green
911 Design Engineering
6391 Sprint Parkway
Overland Park, KS 66251-4300
Office: (913) 827-0345
PCS: (816) 304-2219
Email: Jeanna.M.Green@Sprint.com

Lynn Mell
Senior Manager of Regulatory Affairs
911 Regulatory Team
T-Mobile USA, Inc.
12920 SE 38th Street
Bellevue, WA 98006
Direct: (425) 383-4898
Mobile: (425) 246-3758
Email: lynn.mell@T-Mobile.com

	Peter McHale, ENP 1120 Sanctuary Parkway Suite 150 Alpharetta, GA 30009 Ph: (770) 797-1226 Email: peter.mchale@vzw.com
	Neal Eichler 7585 West Pigeon Road Pigeon, MI 48755 Ph: (989) 453-4391 Email: naeic@avci.net
	Kathy Whitbeck Director – Network Management Center 450 Security Blvd Green Bay, WI 54313 Ph: (920) 617-7503 Email: Kathy.whitbeck@nsight.com