

T-Mobile SMS to 911 Questionnaire



Please fill out & return (send, fax, or scan/email) to:

Attn: T-Mobile 911 Regulatory Manager

Fax: 202-654-5963

Email: 911.Regulatory.Team@T-Mobile.com

Name of PSAP	
PSAP FCC ID	
Contact Information:	
Street Address	
City, State, Zip Code	
PSAP Primary Point of Contact:	
Name, Title	
Desk Phone Number	
Mobile Phone Number	
Email Address	
PSAP Admin Phone Number	
PSAP 24 x 7 Phone Number	
Does the PSAP currently have SMS to 9-1-1 service today?	Yes <input type="checkbox"/> No <input type="checkbox"/> If "Yes", please provide details: If "No", please indicate SMS to 9-1-1 delivery method to be used by the PSAP: <input type="checkbox"/> Web Browser/Internet Portal Method <input type="checkbox"/> TTY Method <input type="checkbox"/> ESInet/NENA i3/MSRP Method <input type="checkbox"/> Other _____
Will your PSAP be accepting SMS to 9-1-1 messages for other PSAP jurisdictions?	Yes <input type="checkbox"/> No <input type="checkbox"/> If "Yes", please list name(s) & FCC ID(s): <i>(Authorization letter from these PSAPs may be required)</i>
Are there call taker workstations that can install Microsoft Internet Explorer version 8, Firefox latest version, or current version of Chrome?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If answered "No" above, can there be a special waiver to install one of the listed browsers?	Yes <input type="checkbox"/> Preferred Browser:
	No <input type="checkbox"/>

Are there workstations with a browser already installed? Please list the browser and version.	Yes <input type="checkbox"/> No <input type="checkbox"/> If "Yes", please list browser and version:
Do the workstations have public Internet access?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Does your PSAP have an ESInet or other IP network connectivity? <i>(Please note: Support for IP networks that are not NENA i3 ESInet compliant, are handled on a case-by-case basis)</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>
If "Yes", please answer the following:	
Are the IP links redundant?	
Where are the POIs located?	
Who is ESInet or IP facility vendor?	
If "No", please answer the following:	
Who is the LEC in your County?	
Do you have a point of contact for ordering and configuring circuits?	Name: Contact Information:
How long does it take to complete a circuit order?	
Is there a firewall or internet proxy in place?	Yes <input type="checkbox"/> No <input type="checkbox"/>
If "Yes", please list make and model	
Is there a Company that manages your workstations or firewall? If so, please list Company and contact information.	Yes <input type="checkbox"/> Contact Name: Company Information: Contact Number:
	No <input type="checkbox"/> <i>(Please list Primary In-House IT Department contact)</i> Name: Contact Number:
Please list the number of workstations accessing the SMS 9-1-1 service at the PSAP.	
How many dispatchers will be handling the SMS 9-1-1 service?	
Is the PSAP CPE equipped to handle TTY calls?	Yes <input type="checkbox"/> List CPE make and model:
	No <input type="checkbox"/> Can the CPE be upgraded?
Is the TTY workstation(s) connected via existing CAMA/SS7 trunk groups?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Is the TTY workstation(s) also connected to the ALI?	Yes <input type="checkbox"/> No <input type="checkbox"/>