

2014 Spring 911 Technology Forum
April 14, 2013
MSP Training Academy

9:00 a.m. – 9:45 a.m.	Text to 911 ; Eric Hartman, INdigital
9:45 a.m. – 10:30 a.m.	Text to 911 ; Bob Currier, Intrado
10:30 a.m. – 10:45 a.m.	Break
10:45 a.m. – 11:30 a.m.	Text to 911 ; Doug Kesser, TeleCommunication Systems
11:30 a.m. – 12:30 p.m.	Lunch
12:30 p.m. – 1:00 p.m.	Text to 911 Best Practices ; Sherri Griffith Powell, L.R. Kimball
1:00 p.m. – 1:30 p.m.	Michigan Text to 911 Guidelines ; April Heinze, Eaton County CD & Harriet Miller-Brown, 911 Administrator
1:30 p.m. – 2:15 p.m.	Building a PSAP Facebook Page ; Jamel Anderson, GTCCD & Greg Clark, CCE
2:15 p.m. – 2:30 p.m.	Break
2:30 p.m. – 3:30 p.m.	Chrysler Uconnect ; Steve Coker, Chrysler Group LLC
3:30 p.m. – 4:00 p.m.	FirstNet & Public Safety Broadband ; Brad Stoddard, MPSCS & Laura Blastic, DTMB