MiScorecard Performance Summary

Department Name: MDCH
Executive/Director: Olga Dazzo
Period: Feb-12

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target

	Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition/Goal
	Health Outcomes							
3a	Implementation of the Michigan Health and Wellness 4 x 4 Plan in five communities		→	5	New	New	Monthly	Establish five local coalitions to undertake media campaigns and implement two robust initiatives targeted at reducing obesity.
3b	The Percent of MCIR Records that include BMI		→	5%	New	New	Monthly	Utilize the Michigan Care Improvement Registry (MCIR) to collect data on individual Body Mass Index (BMI).
3c	The number of hospitals that adopt an OB hard stop policy		→	10	New	New	Monthly	Reduce the number of hospitals performing elective deliveries at less than 39 weeks, unless for the safety of the mother or child.
1a	The number of children being served by Healthy Kids Dental		↓	TBD	349010	349552	Monthly	Increase the total number of Medicaid children receiving dental services through expansion into additional counties.
2a	The number of children with autistic disorder diagnosis receiving services		↑	TBD	496	NA	Monthly	Increase the total number of children, with autistic disorder diagnosis, who receive treatment for their autism.
	Delivery of Care							
	The adoption of electronic health records (EHR)		↓	100	108	238	Monthly	Increase the number of healthcare professionals that adopt EHR through the EHR Incentive Program.
5a	Primary care provider participation		→	TBD	TBD	TBD	Monthly	Increase the number of primary care doctors that accept Medicaid patients.
	The number of individuals identified with Alzheimer's/Dementia through option counseling pilot program		→	45	New	New	Monthly	Increase number of people identified with Alzheimer's/dementia through the options counseling pilot program ,which allow for individuals to get supportive services earlier.
4b	The number of transitions from nursing homes to the MI Choice Home & Community Based Waiver		↓	150	85	120	Monthly	Increase the number of transitions from nursing homes to the MI Choice Home & Community Based Waiver.
	The number of persons with mental illness or substance abuse diagnoses diverted from jail /criminal justice system		↑	30%	24%	22%	Monthly	Increase the percentage of persons with mental illness/substance abuse and in criminal justice system being diverted from jail or successfully closed from criminal justice system
	Customer Service							
	Medicaid claims processed on a timely basis		↑	95	98.3	95.9	Monthly	Increase the percent of Medicaid claims processed timely - within 30 days.
	Fee For Service (FFS) call center (medical service provider) hold time		↓	3	2	4	Monthly	Decrease the the average number of minutes FFS provider callers are on hold.
4a	The MI Choice Home and Community Based Waiver waiting list		↓	160	125	126	Monthly	Increase the number of people moved from the waiting list, to the MI Choice Home and Community Based Waiver.
	Create coordinated statewide access to aging and disability services through Aging and Disability Resource Center (ADRC) partnerships		↑	5	5	4	Monthly	Increase access to statewide information and assistance through a 'one stop' approach including statewide resource database, geo-routed 1-800 number and number of counties included in ADRC partnerships.
	Organizational Efficiency							
	The number of Women, Infants and Children (WIC) accounting audits		↓	2	2	4	Monthly	Increase the number of WIC audits to meet federal regulation.
	The number of electronic records for mental health patients		→	86%	New	New	Monthly	Increase the number of CMH service programs utilizing nationally certified electronic health records for all consumers to 40 of 46 CMHS in first year
6a	Savings through cost avoidance measures		↓	$5,000,000	$5,294,442	$8,382,286	Monthly	Increase savings through cost avoidance measures to Medicaid providers.
6b	The number of Medicaid fraud referrals to the Office of the Attorney General		→	7	2	2	Monthly	Increase the number of Medicaid fraud referrals to the Office of the Attorney General to recover monies.