

MiScorecard Performance Summary								
Business Unit:	Military and Veteran Affairs	Green	>90% of target					
Executive/Director Name:	Major Gen Greg Vadnais	Yellow	>= 75% - 90% of target					
Reporting Period:	Sep 2013	Red	<75% of target					
Date Approved:	9/5/2013	Scorecard Status		Final				
Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition	
Organization								
# 2	Armory Readiness	Red	=	Imp15arm ratgs	4g6y33r August 2013	4g6y33r	FY Annually	43 total armories grouped by readiness, red, yellow or green IAW Army Installation Status Report criteria
#1	Survey Landscape Champions	Yellow	=	70%	52% May 2012 data	52%	FY Annually	Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC
#10	Army National Guard personnel readiness (assigned strength)	Green		8,231	8,250 August 2013	8,788	Twice a Year	Number of Army National Guard military personnel assigned, divided by the number of authorized positions.
#11	Air National Guard personnel readiness (assigned strength)	Yellow	=	2,709	2,455 August 2013	2,524	Twice a Year	Number of Michigan Air National Guard military personnel assigned divided by the number of authorized positions.
Customer/Constituent								
#9	Veterans/Dependants assisted by the Michigan Veterans Trust Fund (MVTF)	Green		2,981	2,856 August 2013	3,176	Quarterly	Number of veterans or their dependants assisted by funds in the MVTF.
#4	Michigan Youth Challenge Academy (MYCA) Graduation	Green		65%	80% August 2013	85%	Twice a Year	Percentage of cadets enrolled in the MYCA that graduate.
#5	Michigan Youth Challenge Academy (MYCA) Grade Level Increase	Green		2.0	2.0 August 2013	3.0	Twice a Year	Increase in the Test Adult Basic Education (TABE)level
#7	Michigan Veterans Trust Fund (MVTF) applications approved.	Green	=	1,465	1,413 August 2013	1,650	Quarterly	Number of MVTF Grant applications for assistance approved for veterans.
Internal Business Process								
#8	Requests for Military Discharge Certificates (DD214)	Yellow	=	5,295	3,743 August 2013	4,307	Quarterly	Number of veterans requesting documentation of their military discharge (DD Form 214)
Learning and Growth								
# 3	Veterans federal General Distribution of Expenditures(GDX)	Red		\$4,500 per vet	\$3,953 May 2011 - May 2012	\$3,409 per vet	FY Annually	Total federal \$ received by Michigan veterans, for all federal programs,per capita (704k Michigan veterans).
#6	Veterans Service Organization (VSO) Monthly Activity	Green	=	37,200	30,435 August 2013	35,414	FY Annually	Monthly collection (cumulative) of VSO veteran's claims submitted.