

| Metric ID | Metric | Status | Progress | Target | Current | Previous | Frequency | Metric Definition |
|-----------------------------|---|--------|----------|-----------------|-----------------|-----------------|--------------|--|
| Organization | | | | | | | | |
| # 1 | Armory Readiness | Red | = | 58% | 54% | 0 | Quarterly | Armory ratings reported IAW Army Installation Status Report criteria |
| #2 | Survey Landscape Champions | Yellow | = | 70% | 48% | 52% | FY Annually | Percentage of SoM employees categorized as 'champions' based upon selected survey questions by PWC |
| #3 | Army National Guard personnel readiness (assigned strength) | Green | | 8,231 | 8,180 | 8,250 | Twice a Year | Number of Army National Guard military personnel assigned, divided by the number of authorized positions. |
| #4 | Air National Guard personnel readiness (assigned strength) | Yellow | = | 2,512 | 2,401 | 2,428 | Twice a Year | Number of Michigan Air National Guard military personnel assigned divided by the number of authorized positions. |
| Customer/Constituent | | | | | | | | |
| #8 | Michigan Veterans Homeowners Assistance Program (MIVHAP) applications received. | Green | | 600 annually | 272 | 140 | Quarterly | Number of applications for grant assistance received thru MIHVAP. |
| #9 | Average volunteer hours per veteran. | Green | | DJJHV5 GRRHV9 | DJJHV4 GRRHV9 | DJJHV4 GRRHV9 | Quarterly | Total average of volunteer hours per veteran at the GRHV and DJJHV. |
| #10 | Outreach to veterans and their families. | Green | = | 204,000 | 107,793 | 107,793 | Quarterly | Outreach efforts measured thru veteran publication circulations, unique visitors to web portal and current Facebook 'likes'. |
| #5 | Michigan Youth Challenge Academy (MYCA) Graduation | Green | = | 114per class | 119 | | Twice a Year | Number of cadets that graduate in each class. |
| #6 | Michigan Youth Challenge Academy (MYCA) Grade Level Increase | Green | | 2.0 | 2.0 | 3.0 | Twice a Year | Increase in the Test Adult Basic Education (TABE)level |
| #7 | Michigan Veterans Trust Fund (MVTF) applications received. | Green | | 4500 annually | 1,806 | 1,042 | Quarterly | Number of applications for grant assistance received thru the MVTF. |
| Learning and Growth | | | | | | | | |
| #12 | Number of new claims developed. | Green | = | 500 annually | 112 | 112 | Quarterly | Total number of new claims developed by MVAA Veteran Service Officers. |
| # 11 | Veterans federal General Distribution of Expenditures(GDX)per veteran. | Yellow | = | \$5,415 per vet | \$4,069 per vet | \$4,069 per vet | FY Annually | Average total federal \$ received per veteran - based on MI veteran population and GDX. |
| #13 | Percent of fully developed claims submitted. | Green | = | 30% | 52.6% | 52.6% | Quarterly | Fully developed claims submitted by SoM and MI Veterans Coalition veterans service officers in which all complete and relevant documents are provided and subsequently expedited for processing by the federal VA. |

MiScorecard Performance Summary

Business Unit:

Military and Veteran Affairs

Executive/Director Name:

Major Gen Greg Vadnais

Reporting Period:

Apr 2014

Green

>90% of target

Yellow

=> 75% - 90% of target

Red

<75% of target

Date Approved:
Revised By
meyersb1 on
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15:36

4/14/2014