MiScorecard Performance Summary

Business Unit:	**Agriculture and Rural Development**	Green	90% or greater of target
Executive/Director Name:	**Keith Creagh**	Yellow	>= 75% to 90% of target
Reporting Period:	**April 2012**	Red	less than 75% of target
Date Approved:	**5/17/2012**	Scorecard Status	**Draft**

	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Animal and Plant Health								
MDARD-AP-01	Bovine TB Status		=	95%	86%	86%	Annually (FY)	Measures the percent of Michigan counties designated as Bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
MDARD-AP-02	Wildlife Risk Assessment Program		=	95%	93%	93%	Quarterly (FY)	Measures the percent of producers in 11 northern lower peninsula counties with completed wildlife risk assessment plans.
MDARD-AP-03	Medicated Feed Manufacturing Facility Inspections			100%	67%	0%	Quarterly (FY)	This measures the percentage of medicated feed manufacturing facilities inspected for the purpose of ensuring that medicated feeds are properly formulated and produced in accordance with feed law and regulations.
MDARD-AP-04	Exotic Forest Pests Learning Feedback		N/A	100%	0%	0%	Quarterly	Measures the relative knowledge gained by members of the arboriculture industry in the UP, northern LP, and southern LP sectors of the state that attended train- the-trainer workshops or webinars over a two-year period, in regard to the recognition of infestation pathways, early detection and reporting of suspect organisms, and providing this training information to industry employees.
MDARD-AP-05	Nursery Stock Inspections		N/A	1100	0		Quarterly (FY)	Measures the number of inspections of nursery stock growers and dealers who import nursery stock from, or export nursery stock to, other countries and states. These activities increase the risk of exotic, invasive, or otherwise serious pest dissemination. While all growers are inspected annually, dealers who purchase nursery stock from non-Michigan sources have not been inspected on a regular basis, primarily because of funding and staffing limitations. Act 189 is expected to be amended early in 2012, and amendments would provide authority to charge dealers a fee for inspection of their nursery stock and their records of receipt and distribution. Importing and exporting nursery stock dealers would be subject to inspections every other year. In nursery grower or dealer operations where pest risk is relatively small, inspection timing and intensity would be reduced.
MDARD-AP-06	Livestock Dealer Reviews		N/A	10%	0%	0%	Quarterly (FY)	This measures the percentage of licensed livestock dealer reviews completed in order to review record keeping and sanitation requirements. This measure is intended to promote animal health and food safety through assurance of animal traceability and prevention of disease spread. Target of completing 10% per quarter.
Consumer Protection								
MDARD-	Weighing and Measuring Device Compliance			97%	95%	94%	Annually (FY)	Measures the percent of all wholesale and retail weighing and

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CP-01								measuring devices in compliance with the National Institute of Standards and Technology during initial inspection.
MDARD-CP-02	Grain Dealer Audits		=	100%	100%	100%	Annually (FY)	Measures the percent of licensed grain dealers audited within 18 month period. This measure provides an indicator of producer security as the audits are risk based and includes verification of contractual obligations and inventory.
MDARD-CP-03	Consumer Packaged Goods		=	90%	0%	0%	Annually (FY)	Measures the percent of tested packages meeting appropriate weight and measure standards.
Efficient Agency Operations								
MDARD-AO-01	Timely Issuance of Licenses		=	100%	100%	100%	Quarterly (FY)	Measures the percent of licenses issued within established administrative or statutory limits.
MDARD-AO-02	Leadership Development			70%	60%	50%	Quarterly (FY)	Measures the percent of MDARD employee's participating in leadership development activities.
MDARD-AO-03	Emergency Management Capacity			50%	56%	40%	Quarterly (FY)	Measures the percent of MDARD employees participating in emergency management training courses, programs, and exercises. The measure is an indicator of MDARD's readiness to respond to emergency situations. MDARD expects to maintain a high level of readiness for response to food/animal health and environmental emergencies.
MDARD-AO-04	Professional Development and Growth			95%	90%	89%	Quarterly (FY)	Measures the percent of performance management plans completed on time. Performance management plans set clear targets for professional development and growth. Completing plans on schedule improves performance and employee satisfaction.
MDARD-AO-05	Percent of customers using electronic means of contact / registration			75%	75%	74%	Monthly (FY)	Using the Online Pesticide Exam Scheduling application as an indicator, measures the percent of customer contacting or registering via electronic means. Automating functions allows customers to receive 24/7 self-service support and allows MDARD to reallocate administrative support time to other functions.
Environmental Stewardship								
MDARD-ES-01	Michigan Agriculture Environmental Assurance Program (MAEAP) new verified farm systems			100%	37%	27%	Monthly (FY)	Measures the percent of verifications completed toward achieving and annual goal of 350 new verifications during FY2012.
MDARD-ES-02	Michigan Agriculture Environmental Assurance Program (MAEAP) re-verifications			100%	85%	59%	Monthly (FY)	Measures the percent of re-verifications completed toward achieving an annual goal of 150 re-verifications in FY2012.
MDARD-ES-03	Farmland Development Rights Processing Time			90%	65%	0%	Quarterly (FY)	Measures the percent of Farmland Development Rights applications processed within 60 days of receipt.
MDARD-ES-04	Intercounty Drain Maintenance		N/A	25	0		Quarterly (FY)	Measures percent of intercounty drains receiving an annual review. Intercounty drain review should occur on a 4 year cycle.
MDARD-ES-05	Pesticide Collection and Disposal			100%	100%	93%	Annually (FY)	Measures the percent of achievement toward MDARD's goal of collecting and properly disposing 107,000 lbs. of pesticides annually.
MDARD-ES-06	Bulk Agrichemical Facility Inspections		N/A	20	0		Quarterly (FY)	This measures the number of registered of facilities that store bulk fertilizers or bulk fertilizers and pesticides and directs inspection of 10% of that group, resulting in the identification and correction of storage and operational violations and the protection of human health and environment by protecting contamination of surface water and groundwater.
MDARD-	Repeat offenders of pesticide violations			5%	3%	9%	Annually (FY)	Measures the percent of entities receiving subsequent

ES-07								enforcement actions as a result of repeated pesticide violations.
MDARD-ES-08	Pesticide Use Investigation Closure			10%	7%	0%	Annually (FY)	This measure the percent increase in pesticide use investigations closed within 90 days of initiation as compared to FY2011.
Rural Development								
MDARD-RD-01	Export Assistance		=	90%	18%	18%	Annually (FY)	Measures the percent of Michigan food and agriculture companies exporting or showing interest in exporting products that receive assistance from MDARD. This measure is an indicator of MDARD's capacity to help grow food and agriculture exports.
MDARD-RD-02	Food and Agriculture Business Development		N/A	90	0		Quarterly (FY)	This measure indicates the effectiveness of MDARD activity in assisting clients with the resolution of problems that impede their ability to open or expand agribusinesses.
MDARD-RD-03	Regional Food Hub Establishment		N/A	100	0		Quarterly (FY)	The % of funded food hubs with complete business plans by September 30, 2013.
MDARD-RD-05	Non-industrial Private Forest Harvest		N/A	100	0		Quarterly (FY)	Measures the percent of achievement toward referring $4,000,000 of non-industrial forest timber for harvest to the private sector.
Safe and Healthy Food								
MDARD-FS-01	Routine food establishment inspections			75%	46%	44%	Quarterly (FY)	Measures the percent of scheduled routine food inspections completed during the period. MDARD's goal is to complete at least 75% of routine inspections due
MDARD-FS-02	Milk Safety Inspection Standards			100%	94%	87%	Quarterly (FY)	Measures the percent of audited milk safety inspections meeting the national enforcement standards. MDARD's goal is to maintain 100% compliance with national milk safety standards.
MDARD-FS-03	Manufactured Food Regulatory Program Standards			100%	20%	10%	Quarterly (FY)	Measures the percent of national Manufactured Food Regulatory Program Standard (MFRPS) elements where self-assessment and corrective action plans are complete. The percentage is a cumulative measure with a goal of 100% annually.
MDARD-FS-04	Migrant Labor Housing Seasonal Inspections		N/A	100	0		Annually (FY)	Measures the outcome of Migrant Labor Housing inspection and enforcement activity. The measure is an indicator of MDARD's ability to ensure a safe and healthy migrant labor workforce.