

MiScorecard Performance Summary

Business Unit: **Agriculture and Rural Development**
 Executive/Director Name: **Jamie Clover Adams**
 Reporting Period: **Sep 2012**
 Date Approved: **9/18/2012**

Green 90% or greater of target
Yellow >= 75% to 90% of target
Red less than 75% of target
 Scorecard Status: **Final**

	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Animal and Plant Health								
MDARD-AP-01	Bovine TB Status		=	95%	86%	86%	Annually	Measures the percent of Michigan counties designated as Bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
MDARD-AP-03	Medicated Feed Manufacturing Facility Inspections			100%	86%	67%	Quarterly	This measures the percentage of medicated feed manufacturing facilities inspected for the purpose of ensuring that medicated feeds are properly formulated and produced in accordance with feed law and regulations.
MDARD-AP-04	Exotic Forest Pests Learning Feedback		=	100%	0%	0%	Quarterly	Measures the relative knowledge gained by members of the arboriculture industry in the UP, northern LP, and southern LP sectors of the state that attended train-the-trainer workshops or webinars over a two-year period, in regard to the recognition of infestation pathways, early detection and reporting of suspect organisms, and providing this training information to industry employees.
MDARD-AP-05	Nursery Stock Inspections			1100	144	0	Quarterly	Measures the number of inspections of nursery stock growers and dealers who import nursery stock from, or export nursery stock to, other countries and states. These activities increase the risk of exotic, invasive, or otherwise serious pest dissemination. While all growers are inspected annually, dealers who purchase nursery stock from non-Michigan sources have not been inspected on a regular basis, primarily because of funding and staffing limitations. Act 169 is expected to be amended early in 2012, and amendments would provide authority to charge dealers a fee for inspection of their nursery stock and their records of receipt and distribution. Importing and exporting nursery stock dealers would be subject to inspections every other year. In nursery grower or dealer operations where pest risk is relatively small, inspection timing and intensity would be reduced.
MDARD-AP-07	Exotic Pest Surveys		N/A	10%		0%	Quarterly	Measures the percent increase in the number and types of surveys conducted compared to FY 2012, in order to detect exotic pests before widespread establishment and damage occurs.
MDARD-AP-08	Nursery Stock Inspections Based on Operational Practices		N/A	50%		0%	Quarterly	Measures the percent increase of inspections of nursery stock dealers who import nursery stock from, or export nursery stock to, other countries and states compared to FY 2012. These activities increase the risk of exotic, invasive, or otherwise serious pest dissemination.
MDARD-AP-09	Medicated Feed Manufacturing Facility Samples		N/A	10%		0%	Quarterly	Measures the percent increase in the number of medicated feed samples taken compared to FY 2012 for the purposes of ensuring that medicated feeds are properly formulated and produced in accordance with feed law and regulations, and that violations are promptly corrected, resulting in the protection and promotion of animal health and protection of consumers from residues in food.
MDARD-AP-10	Drug and Vitamin Analysis Capacity		N/A	20%		0%	Quarterly	Measures the increase in laboratory capacity to analyze for 20% more animal drugs and vitamins compared to FY 2012, with the capacity gained by expanded capabilities and/or by the use of contracted laboratories with existing capabilities, for the purposes of ensuring that animals feeds are properly formulated and produced in accordance with feed laws and regulations and that violations are promptly corrected, resulting in the protection and promotion of animal health and protection of consumers from residues in food.
MDARD-AP-11	Feed Manufacturing Facility Microbial Feed Samples		N/A	10%		0%	Quarterly	Measures the percent increase in the number of microbial feed samples taken compared to FY 2012 for the purposes of determining if animal feeds microbially contaminated with organisms or at levels that may cause health problems in humans or animals and that violations are promptly corrected, resulting in the protection and promotion of animal health and protection of consumers from residues in food.
Consumer Protection								
MDARD-CP-01	Weighing and Measuring Device Compliance			97%	95%	94%	Annually	Measures the percent of all wholesale and retail weighing and measuring devices in compliance with the National Institute of Standards and Technology during initial inspection.
MDARD-CP-02	Grain Dealer Audits		=	100%	100%	100%	Annually	Measures the percent of licensed grain dealers audited within 18 month period. This measure provides an indicator of producer security as the audits are risk based and includes verification of contractual obligations and inventory.
MDARD-CP-03	Consumer Packaged Goods			90%	57.5%	45%	Quarterly	Measures the percent achievement toward a goal of testing 12,000 packages annually to insure the meet appropriate weight and measure standards.
Efficient Agency Operations								
MDARD-AO-01	Timely Issuance of Licenses		=	100%	100%	100%	Quarterly	Measures the percent of licenses issued within established administrative or statutory limits.
MDARD-AO-02	Leadership Development			70%	60%	50%	Quarterly	Measures the percent of MDARD employee's participating in leadership development activities.
MDARD-AO-03	Emergency Management Capacity			50%	56%	40%	Quarterly	Measures the percent of MDARD employees participating in emergency management training courses, programs, and exercises. The measure is an indicator of MDARD's readiness to respond to emergency situations. MDARD expects to maintain a high level of readiness for response to food/animal health and environmental emergencies.
MDARD-AO-04	Professional Development and Growth			95%	85%	90%	Quarterly	Measures the percent of performance management plans completed on time. Performance management plans set clear targets for professional development and growth. Completing plans on schedule improves performance and employee satisfaction.

MDARD-AO-05	Percent of customers using electronic means of contact / registration			75%	86.4%	77.7%	Monthly	Using the Online Pesticide Exam Scheduling application as an indicator, measures the percent of customer contacting or registering via electronic means. Automating functions allows customers to receive 24/7 self-service support and allows MDARD to reallocate administrative support time to other functions.
MDARD-AO-10	Employee Landscape - Champions		N/A	70%	56%		Annually	The percent of agency employees identified as Champions in the PwC Employee Landscape.
MDARD-AO-06	Export Certification - Training		N/A	10%		0%	Annually	Measures the percent of increased efficiency in PPPM staff time spent on phytosanitary certification of commodities with training frequent exporters and authorizing them to issue their own phytosanitary certificates prior to review and approval by PPPM.
MDARD-AO-07	Export Certification - Procedures		N/A	10%		0%	Annually	Measures the percent of increased efficiency in PPPM staff time spent on phytosanitary certification of commodities with historically low pest incidences by the development of simplified inspection and certification procedures and implementation by exporters under compliance agreement with PPPM.
MDARD-AO-08	Fruit & Vegetable Export Training		N/A	20%		0%	Annually	Measures the percent of increased capacity of PPPM-FVIS staff receiving export training and being authorized to issue phytosanitary certificates on the commodities they inspect.
MDARD-AO-09	Fruit & Vegetable GAP Training		N/A	20%		0%	Annually	Measures the percent of increased capacity of PPPM-FVIS staff receiving USDA-directed GAP training in other states.
Environmental Stewardship								
MDARD-ES-01	Michigan Agriculture Environmental Assurance Program (MAEAP) new verified farm systems			100%	63%	61%	Monthly	Measures the percent of verifications completed toward achieving and annual goal of 350 new verifications during FY2012.
MDARD-ES-02	Michigan Agriculture Environmental Assurance Program (MAEAP) re-verifications			100%	111%	107%	Monthly	Measures the percent of re-verifications completed toward achieving an annual goal of 150 re-verifications in FY2012.
MDARD-ES-03	Farmland Development Rights Processing Time			90%	100%	65%	Quarterly	Measures the percent of Farmland Development Rights applications processed within 60 days of receipt.
MDARD-ES-05	Pesticide Collection and Disposal			100%	100%	93%	Annually	Measures the percent of achievement toward MDARD's goal of collecting and properly disposing 107,000 lbs. of pesticides annually.
MDARD-ES-06	Bulk Agrichemical Facility Inspections			20	27	18	Quarterly	This measures the number of registered facilities that store bulk fertilizers or bulk fertilizers and pesticides and directs inspection of 10% of that group, resulting in the identification and correction of storage and operational violations and the protection of human health and environment by protecting contamination of surface water and groundwater.
MDARD-ES-07	Repeat offenders of pesticide violations			5%	3%	9%	Annually	Measures the percent of entities receiving subsequent enforcement actions as a result of repeated pesticide violations.
MDARD-ES-08	Pesticide Use Investigation Closure			10%	3%	7%	Quarterly	This measure the percent increase in pesticide use investigations closed within 90 days of initiation as compared to FY2011.
Rural Development								
MDARD-RD-01	Export Assistance		=	90%	18%	18%	Annually	Measures the percent of Michigan food and agriculture companies exporting or showing interest in exporting products that receive assistance from MDARD. This measure is an indicator of MDARD's capacity to help grow food and agriculture exports.
MDARD-RD-03	Regional Food Hub Establishment		N/A	100%			Annually	The % of funded food hubs with complete business plans by September 30, 2013.
MDARD-RD-05	Non-industrial Private Forest Harvest		N/A	100%			Quarterly	Measures the percent of achievement toward referring \$4,000,000 of non-industrial forest timber for harvest to the private sector.
Safe and Healthy Food								
MDARD-FS-01	Scheduled Food Establishment Inspections			75%	42%	36%	Monthly	Measures the cumulative percent of scheduled food safety inspections completed during the fiscal year. MDARD's goal is to complete at least 75% of scheduled food establishment inspections which includes processing plants, warehouses, and retail stores.
MDARD-FS-02	Milk Safety Inspection Standards			100%	100%	94%	Quarterly	Measures the percent of audited milk safety inspections meeting the national enforcement standards. MDARD's goal is to maintain 100% compliance with national milk safety standards.
MDARD-FS-03	Manufactured Food Regulatory Program Standards			100%	20%	10%	Quarterly	Measures the percent of national Manufactured Food Regulatory Program Standard (MFRPS) elements where self-assessment and corrective action plans are complete. The percentage is a cumulative measure with a goal of 100% annually.
MDARD-FS-04	Migrant Labor Housing Licensing Inspections			100%	113%	100%	Quarterly	Compares the number of inspections conducted in the previous calendar quarter to the average for the past three years. Percentages above 100 indicate inspectors are on or ahead of schedule.
MDARD-FS-07	Antibiotic use in agriculture		N/A	20%		0%	Quarterly	Measures the percentage of the animal agriculture industry receiving education and outreach on antibiotic use in agriculture.
MDARD-FS-05	Manufactured Food Regulatory Program Standards			100%	90%	20%	Quarterly	Measures the percent of national Manufactured Food Regulatory Program Standard (MFRPS) elements where self-assessment and corrective action plans have been completed. MDARD's goal is to achieve 100% completion.
MDARD-FS-06	MDARD Dairy Farm Inspection Coverage		=	100%	78%	78%	Quarterly	Measures the percent of licensed Michigan dairy farms that are inspected by MDARD inspectors for milk safety compliance. MDARD's goal is to provide milk safety inspection coverage for 100% of Michigan's dairy farms.