

MiScorecard Performance Summary

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|---------------------------------|-----------------------------------|------------------|------------------------|
| Business Unit: | Agriculture and Rural Development | Green | >90% of target |
| Executive/Director Name: | Jamie Clover Adams | Yellow | >= 75% - 90% of target |
| Reporting Period: | Oct 2013 | Red | <75% of target |
| Date Approved: | 11/19/2013 | Scorecard Status | Final |

| | Metric | Status | Progress | Target | Current | Previous | Frequency | Metric Definition |
|------------------------------------|--|--------|---|--------|------------------------------------|----------|-----------|---|
| Efficient Agency Operations | | | | | | | | |
| OSCL-02 | Electronic Means of Contact/Registration | Green | = | 75.0% | 81.6% September 2013 | 81.6% | Monthly | Using the Online Pesticide Exam Scheduling application as an indicator, measures the percent of customer contacting or registering via electronic means. Automating functions allows customers to receive 24/7 self-service support and allows MDARD to reallocate administrative support time to other functions. |
| Safe and Healthy Food | | | | | | | | |
| ESD-05 | Migrant Labor Housing Licensing Inspections | Green |  | 100.0% | 144.0% July - September 2013 | 116.0% | Quarterly | Compares the number of inspections conducted in the previous calendar quarter to the average for the past three years. Percentages above 100 indicate inspectors are on or ahead of schedule. |
| FDD - 02 | Milk Safety Inspection Standards | Green |  | 100.0% | 94.0% July thru September 2013 | 93.0% | Quarterly | Measures the percent of audited milk safety inspections meeting the national enforcement standards. MDARD's goal is to maintain 100% compliance with national milk safety standards. |
| FDD - 03 | Manufactured Food Regulatory Program Standards | Green | = | 100.0% | 100.0% July thru September 2013 | 100.0% | Quarterly | Measures the percent of national Manufactured Food Regulatory Program Standard (MFRPS) elements within the corrective action plan for Standard #5 that have been implemented. MDARD's goal is to achieve 100% completion by March 1, 2013. MFRPS Standard #5 addresses food related illness and outbreak response. |
| FDD - 04 | MDARD Dairy Farm Inspection Coverage | Green | = | 100.0% | 100.0% July thru September 2013 | 100.0% | Quarterly | Measures the percent of licensed Michigan dairy farms that are inspected by MDARD inspectors for milk safety compliance. MDARD's goal is to provide milk safety inspection coverage for 100% of Michigan's dairy farms. |
| FDD - 01 | Rate of Food Establishment Compliance with Michigan Food Law. | Red |  | 90.0% | 54.0% October 2013 | 56.0% | Monthly | Measures the monthly compliance rate of establishments where routine food safety evaluations have been completed. Establishments include food processing plants, warehouses and retail stores. The denominator is the all routine evaluations submitted and the numerator is only those routine evaluations that cite P or PF violations. The resulting percentage is subtracted from 100. |
| FDD - 05 | Rate of Food Establishment Compliance on Follow-up Inspections | Green | = | 95.0% | 98.0% October 2013 | 98.0% | Monthly | Measures the rate of industry compliance by determining the percentage of priority and priority foundation violations corrected upon follow-up inspections conducted by MDARD. Determine the total number of follow up inspections each month, subtract the number of follow up inspections containing uncorrected priority or priority foundation violations, divide by the total number of inspections equals rate of compliance at |

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| | | | | | | | | | follow-up inspection. |
| Animal and Plant Health | | | | | | | | | |
| AID-01 | Bovine TB Status | Yellow | = | 100.0% | 86.7% CY 2013 Q4 | 86.7% | CY Annually | | Measures the percent of Michigan counties designated as Bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs. |
| AID-02 | Livestock Dealer Review | Red |  | 10.0% | 3.5% CY 2013 Q4 | 0.0% | Quarterly | | This measures the percentage of licensed livestock dealer reviews completed in order to review record keeping and sanitation requirements. This measure is intended to promote animal health and food safety through assurance of animal traceability and prevention of disease spread. Target of completing 10% per quarter. |
| Environmental Stewardship | | | | | | | | | |
| ESD-01 | Michigan Agriculture Environmental Assurance Program | Red |  | 100.0% | 73.0% October 2013 | 92.0% | Monthly | | Measures the percent achievement toward a target to complete 2,608 new verifications by September 30, 2014. |
| ESD-02 | Michigan Agriculture Environmental Assurance Program (MAEAP) re-verifications | Red |  | 100.0% | 70.0% October 2013 | 91.0% | Monthly | | Measures the percent achievement toward a target to complete 1,161 reverifications by September 30, 2014. |
| ESD-06 | Pesticide Collection and Disposal | Red |  | 100.0% | 0.0% October 2013 - December | 123.0% | Quarterly | | Measures the percent achievement toward MDARD's goal of collecting and properly disposing of 120,000 pounds of pesticides in FY 2014 (Clean Sweep Program). |
| ESD-03 | Farmland Development Rights Processing Time | Yellow |  | 100.0% | 80.0% October 2013 | 100.0% | Monthly | | Measures the percent of farmland Development Rights applications processed within 60 days of receipt. |
| Consumer Protection | | | | | | | | | |
| LAB-01 | Weighing and Measuring Device Compliance | Green |  | 97.0% | 99.3% FY2013 | 99.1% | FY Annually | | Measures the percent of all wholesale and retail weighing and measuring devices in compliance with the National Institute of Standards and Technology during initial inspection. |
| LAB-02 | Consumer Packaged Goods | Green |  | 90.0% | 129.0% June - September 2013 | 107.0% | Quarterly | | Measures the percent achievement toward a goal of testing 12,000 packages annually to ensure they meet appropriate weight and measure standards. |
| PPPM-12B | Measured Self-Inventory System for Grain (FY 2013-FY 2014) | Red |  | 100.0% | 39.9% July 2013 - September 20 | 27.5% | Quarterly | | Measures the percentage of Michigan-licensed grain elevator companies that have implemented ExamNet's measured self-inventory program in FY 2013 and FY 2014. Implementation will result in increased grain inventory accountability and increased ability for MDARD to inspect facility business records. |
| Rural Development | | | | | | | | | |
| AgD-02 | Regional Food Hub Establishment | | | 100.0% | | 0.0% | FY Annually | | The percent of funded food hubs with complete business plans by September 30, 2013. |
| ESD-04 | Non-industrial Private Forest Harvest | | | 100.0% | 128.0% July 2013 - September 20 | 109.0% | Quarterly | | Measures the percent of achievement toward referring \$4,000,000 of non-industrial forest timber for harvest to the private sector. |
| Efficient Agency Operations | | | | | | | | | |
| MDARD-AO-04 | Professional Development and Growth | Yellow |  | 95.0% | 79.0% | 74.6% | Quarterly | | Measures the percent of performance management plans completed by the supervisor within 28 calendar days of the |

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| | | | | | | | | end of the rating period as required in Civil Service Regulation 2.06. |
| MDARD-AO-10 | Employee Landscape - Champions | Yellow | | 70% | 56% CY 2013 | | CY Annually | The percent of agency employees identified as Champions in the PwC Employee Landscape. |
| OSCL-01 | Timely Issuance of Licenses | Green | = | 100.0% | 100.0% June 2013 - September 20 | 100.0% | Quarterly | Measures the percentage of licenses issued within established administrative or statutory limits. |