

MiScorecard Performance Summary

Business Unit:	Agriculture and Rural Development	Green	>90% of target
Executive/Director Name:	Jamie Clover Adams	Yellow	>= 75% - 90% of target
Reporting Period:	Dec 2013	Red	<75% of target
Date Approved:	1/22/2014	Scorecard Status	Final

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Internal Business Process								
OSCL-02	Electronic Means of Contact/Registration	Green		75.0%	72.6% December 2013	79.1%	Monthly	Using the Online Pesticide Exam Scheduling application as an indicator, measures the percent of customer contacting or registering via electronic means. Automating functions allows customers to receive 24/7 self-service support and allows MDARD to reallocate administrative support time to other functions.
Safe and Healthy Food								
ESD-05	Migrant Labor Housing Licensing Inspections	Green		100.0%	95.0% October - December 2013	0.0%	Quarterly	Compares the number of inspections conducted in the previous calendar quarter to the average for the past three years. Percentages above 100 indicate inspectors are on or ahead of schedule.
Animal and Plant Health								
AID-01	Bovine TB Status	Yellow	=	100.0%	86.7% CY 2013 Q4	86.7%	CY Annually	Measures the percent of Michigan counties designated as Bovine TB free by the USDA. MDARD's goal is to maintain and enhance market access for animal agriculture through surveillance, control, and eradication programs.
Environmental Stewardship								
ESD-01	Michigan Agriculture Environmental Assurance Program	Red	=	100.0%	74.0% November 2013	74.0%	Monthly	Measures the percent achievement toward a target to complete 2,608 new verifications by September 30, 2014.
Consumer Protection								
LAB-01	Weighing and Measuring Device Compliance	Green		97.0%	98.5% FY2013	99.1%	FY Annually	Measures the percent of all wholesale and retail weighing and measuring devices in compliance with the National Institute of Standards and Technology during initial inspection.
Safe and Healthy Food								
FDD - 02	Milk Safety Inspection Standards	Yellow		100.0%	91.3% October through December 2013	94.0%	Quarterly	Measures the percent of audited milk safety inspections meeting the national enforcement standards. MDARD's goal is to maintain 100% compliance with national milk safety standards.
Animal and Plant Health								
AID-02	Livestock Dealer Review	Red		10.0%	7.3% CY 2013 Q4	3.5%	Quarterly	This measures the percentage of licensed livestock dealer reviews completed in order to review record keeping and sanitation requirements. This measure is intended to promote animal health and food safety through assurance of animal

									traceability and prevention of disease spread. Target of completing 10% per quarter.
Environmental Stewardship									
ESD-02	Michigan Agriculture Environmental Assurance Program (MAEAP) re-verifications	Red	=	100.0%	72.0% November 2013	72.0%	Monthly		Measures the percent achievement toward a target to complete 1,161 re-verifications by September 30, 2014.
Consumer Protection									
LAB-02	Consumer Packaged Goods	Red		90.0%	14.9% 1st Quarter FY14	0.0%	Quarterly		Measures the percent achievement toward a goal of testing 12,000 packages annually to ensure they meet appropriate weight and measure standards.
Rural Development									
AgD-02	Regional Food Systems			5.0%	0.0%	0.0%	FY Annually		% increase in average wholesale contract value at Regional Food Hubs.
Safe and Healthy Food									
FDD - 03	Manufactured Food Regulatory Program Standards	Green	=	100.0%	100.0% October through December 2013	100.0%	Quarterly		Measures the percent of national Manufactured Food Regulatory Program Standard (MFRPS) elements within the corrective action plan for Standard #5 that have been implemented. MDARD's goal is to achieve 100% completion by March 1, 2013. MFRPS Standard #5 addresses food related illness and outbreak response.
Environmental Stewardship									
ESD-06	Pesticide Collection and Disposal	Red		100.0%	10.9% October 2013 - December 2013	0.0%	Quarterly		Measures the percent achievement toward MDARD's goal of collecting and properly disposing of 120,000 pounds of pesticides in FY 2014 (Clean Sweep Program).
Consumer Protection									
PPPM-12B	Measured Self-Inventory System for Grain (FY 2013-FY 2014)	Red		100.0%	45.9% October 2012 - December 2013	39.9%	Quarterly		Measures the percentage of Michigan-licensed grain elevator companies that have implemented ExamNet's measured self-inventory program in FY 2013 and FY 2014. Implementation will result in increased grain inventory accountability and increased ability for MDARD to inspect facility business records.
Rural Development									
ESD-04	Non-industrial Private Forest Harvest	Red		100.0%	10.7% October 2013 - December 2013	0.0%	Quarterly		Measures the percent of achievement toward referring \$5,000,000 of non-industrial forest timber for harvest to the private sector.
Safe and Healthy Food									
FDD - 04	MDARD Dairy Farm Inspection Coverage	Green	=	100.0%	100.0% October through December 2013	100.0%	Quarterly		Measures the percent of licensed Michigan dairy farms that are inspected by MDARD inspectors for milk safety compliance. MDARD's goal is to provide milk safety inspection coverage for 100% of Michigan's dairy farms.
Environmental Stewardship									
ESD-03	Farmland Development Rights Processing Time	Red		100.0%	70.0% November	75.0%	Monthly		Measures the percent of farmland Development Rights applications processed within 60 days of receipt.

					2013			
Efficient Agency Operations								
OSCL-01	Timely Issuance of Licenses	Green	=	100.0%	100.0% October 2013 - December 2013	100.0%	Quarterly	Measures the percentage of licenses issued within established administrative or statutory limits.
Safe and Healthy Food								
FDD - 01	Rate of Food Establishment Compliance with Michigan Food Law.	Red	=	90.0%	55.0% December 2013	55.0%	Monthly	Measures the monthly compliance rate of establishments where routine food safety evaluations have been completed. Establishments include food processing plants, warehouses and retail stores. The denominator is the all routine evaluations submitted and the numerator is only those routine evaluations that cite P or PF violations. The resulting percentage is subtracted from 100.
FDD - 05	Rate of Food Establishment Compliance on Follow-up Inspections	Green	=	95.0%	98.0% December 2013	98.0%	Monthly	Measures the rate of industry compliance by determining the percentage of priority and priority foundation violations corrected upon follow-up inspections conducted by MDARD. Determine the total number of follow up inspections each month, subtract the number of follow up inspections containing uncorrected priority or priority foundation violations, divide by the total number of inspections equals rate of compliance at follow-up inspection.
Efficient Agency Operations								
MDARD-AO-04	Professional Development and Growth	Yellow		95.0%	79.0%	74.6%	Quarterly	Measures the percent of performance management plans completed by the supervisor within 28 calendar days of the end of the rating period as required in Civil Service Regulation 2.06.
MDARD-AO-10	Employee Landscape - Champions	Yellow		70%	57% CY 2013	56%	CY Annually	The percent of agency employees identified as Champions in the PwC Employee Landscape.
Internal Business Process								
PPPM-21C	Pesticide Use Investigation Closure (Annual) (FY 2013)	Green		15.0%	29.8% October '12 - Sept '13	0.0%	FY Annually	Measures the percentage increase of FY 2013 pesticide use investigations closed within 90 days of initiation, measured on December 31, 2013, compared to FY 2012. Measured annually.
Rural Development								
AgD-03	Export Assistance	Green		60	55	52	FY Annually	Number of companies participating in Food Export Association programs and services