

MiScorecard Performance Summary

Business Unit: Education
 Executive/Director Name: Mike Flanagan
 Reporting Period: Apr 2014

Green >90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target

Date Approved: 5/22/2014
 Revised By housemanj1 on 05/22/2014 14:55

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Customer/Constituent								
OCTE-C-3	Early and Middle College	Green		20	26 Jul 2013	20	FY Annually	Number of approved Early and Middle Colleges. MDE approves and provides technical assistance. An increase number of Early and Middle Colleges provides more opportunities for students and aligns with the Governor's Anys. All students will need postsecondary education to be qualified for high-demand/high-wage jobs. Measured annually in July.
BAA-C-1	MEAP Assessment Results - Student Data File	Red		32	50 Mar 2014	32	FY Annually	Number of business days from the end the MEAP testing to the MEAP student data file being available to schools/districts. Schools must receive timely MEAP results to provide assessment data necessary for improved instruction that leads to increased student achievement. Measured annually in March.
BAA-C-4	MME Assessment Results	Green		45	45 May 2013	42	FY Annually	Number of business days from the end of the MME testing to the MME student data file being available to schools/districts. Schools must receive timely MME results to provide assessment data necessary for improved instruction that leads to increased student achievement. Measured annually in May.
OEII-C-2	Digital/On-Demand Technical Assistance	Green		40	116 Mar 2014	194	Quarterly	Number of virtual meetings/trainings offered by MDE that are delivered digitally or on-demand in place of face-to-face. Measured Quarterly in March, June, September and December.
OEII-C-3	MI Online Resources for Educators	Green		40%	45% Dec 2013	28%	FY Annually	Percent of total resources aligned with the Michigan content expectations. The Michigan Online Resources for Educators includes links to tens of thousands of curriculum-aligned online resources for teachers, students, parents, and others to use anytime and anywhere they have Internet access. These resources can be searched by content expectations, by subject, by grade level, etc. for ease in building effective and robust curricula for K-12 classrooms. Measured annually in December.
OEII-C-5	Technology Readiness			50.00%	11.72% Jul 2013	0.00%	FY Annually	Percent of students with daily access to school-provided, Internet-ready device for use with digital content and online assessments. Measured annually in July.
OFS-C-1	Office Technical Assistance	Green		77	95 Apr 2014	105	Monthly	Number of formal Office of Field Services-sponsored meetings with one or more LEA to provide guidance. Each LEA needs

									clear direction on how to create the district and school improvement plans and to identify activities that are both allowable expenses under State and Federal programs, and which comply with State and Federal standards. OFS provides direct technical assistance through meetings with LEAs to ensure they submit Applications in substantially approvable form, draw supplementary funds appropriately and minimize findings on monitoring or audits. Measured monthly.
OGS-C-2	High Quality Early Learning Programs	Green		1300	1417 Apr 2014	1303	Monthly		Number of high quality early learning programs rated three stars or higher serving children prior to their kindergarten entry. Children who enter kindergarten ready to learn will be better able to achieve reading proficiency at the end of third grade and be better prepared to succeed in fourth grade and beyond. (NOTE: Providers are transitioning to a new report system; therefore current numbers are reflective of the transition) The measure is accumulative and reported monthly.
OPPS-C-2	Positive Customer Interaction	Green		30	28 Apr 2014	43	Monthly		Number of positive internal written communication received. Measured monthly.
OPPS-C-3	Call Wait-Time	Green		85%	96% Apr 2014	98%	Monthly		Percent of calls answered in 3 minutes or less. Measured monthly.
Financial									
BAA-F-2	Performance Based Bonus	Yellow		65%	53% Nov 2013	42%	FY Annually		Percent of open districts earning a performance bonus based on student growth as defined under the State School Aid Act, MCL 388.1622j. Reported annually in November.
LM-F-1	Michigan eLibrary (MeL) Databases	Green		\$21.80	\$23.53 Sept 2013	\$21.80	FY Annually		Amount of Return on Investment for each dollar spent on MeL Databases. Measured annually in September.
SASF-F-3	State Aid Payments	Green	=	100%	100% Apr 2014	100%	Monthly		AccuraPercent of accurate and timely distribution approximately \$1 billion to 800+ K-12 entities each month, according to current legislation. (NOTE: There is no state aid payment in September). Measured monthly.
SASF-F-4	Deficit Elimination Plans (DEPs)	Green		100%	100% Dec 2013	79%	FY Annually		Percent of DEPs reviewed within 30 days of receipt from districts. Districts must implement and adhere to an approved DEP in order to emerge successfully from a financial deficit situation or will be subject to the State Superintendent withholding state aid or initiating PA 436. Measured annually in December.
OSE-F-1	Application Processing Time	Red		56	34 Jul 2013	56	FY Annually		Number of ISD Federal IDEA Flowthrough Applications responded to following initial submission by July 31 of each year. Measured annually in July.
Internal Business Process									
OPPS-P-1	Processing Out-of-State Applications	Green		85%	89% Apr 2014	91%	Monthly		Percent of out-of-state teachers, administrators, school counselors, and school psychologist applications processed in 2 weeks or less. Measured monthly.
OSE-P-2	Discipline Report Follow-Up	Green	=	100%	100% Dec 2013	100%	FY Annually		Percent of districts contacted that reported discipline for <1% of students with disabilities. Measured annually in December.
OEII-P-3	Charter School Contracts	Yellow		100%	86% Jul 2013	97%	FY Annually		Percent of charter school contracts reviewed within 30 days of submission and district code is issued. Measured annually in July.
OFS-P-1	LEAs Monitored On-Site	Yellow		25	20 Feb	45	Quarterly		Number of On-Site monitoring reports sent per quarter. LEAs are subject to on-site monitoring in accordance with an

					2014				established schedule as modified by a risk analysis. These monitoring visits verify compliance with State and Federal program compliance to use supplementary grant funds to impact student achievement for at-risk students. Measured quarterly in February, May, August, and November.
OSSS-P-9	Federal Grant Monitoring	Green		25%	43% Jul 2013	51%	FY Annually		Percent of sub-recipients with approved federal awards that have been monitored (on-site or desk review) by either program or fiscal staff during the school year. Measured annually in July.
OSSS-P-10	Federal Funds Approved	Green		100.0%	98.2% Mar 2014	97.1%	Quarterly		Percent of federal grant award that has been approved by the program office during the school year. Measured quarterly in March, June, September, and December.
SRO-P-1	School Redesign Plans Approved	Green	=	100%	100% Jul 2013	100%	FY Annually		Percent of school redesign plans approved or conditionally approved with little or no changes for the current cohort year. Measured annually in July.
Learning and Growth									
OPPS-O-1	Professional Development			90%	100% Dec 2013	0%	FY Annually		New measure 2013. Percent of professional development training that meets the professional development plan to provide exceptional customer service and support individual professional growth. Measured annually in December.
OPPS-O-2	Civil Service Classification			100%	100% Dec 2013	0%	FY Annually		New measure 2013. Percent of employees who have an annual review of service and performance to maximize professional growth and job potential. Measured annually in December.
MDE-O-2	Employee Turnover	Green		7.0%	7.5% Oct 2013	6.9%	FY Annually		Percent of employee turnover (excludes promotions and transfers). This measures the retention of staff. Measured annually in October.
MDE-O-3	Employee Champions	Green		60%	86% Nov 2013	53%	FY Annually		Percent of Employee Engagement Survey respondents reported as "Champions". Measured annually in November.
MDE-O-4	Employee Engagement Action Plans	Yellow		60.0%	50.2% Jul 2013	53.8%	FY Annually		Percent of pulse survey respondents who are confident (strongly agree or agree) that issues raised in the employee engagement survey are being effectively addressed. Measured annually in July.