

# MiScorecard Performance Summary

Business Unit: Education  
 Executive/Director Name: Mike Flanagan  
 Reporting Period: Nov 2014

Green >90% of target  
 Yellow >= 75% - 90% of target  
 Red <75% of target  
 Date Approved: 12/22/2014

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Customer/Constituent</b>								
OGS-C-2	High Quality Early Learning Programs	Green		1300	1841 Nov 2014	1827	Monthly	Number of high quality early learning programs rated three stars or higher serving children prior to their kindergarten entry. Children who enter kindergarten ready to learn will be better able to achieve reading proficiency at the end of third grade and be better prepared to succeed in fourth grade and beyond. (NOTE: Providers are transitioning to a new report system; therefore current numbers are reflective of the transition) The measure is accumulative and reported monthly.
OPPS-C-2	Positive Customer Interaction	Green		30	94 Nov 2014	85	Monthly	Number of positive internal written communication received. Measured monthly.
OPPS-C-3	Call Wait-Time	Green		85%	95% Nov 2014	98%	Monthly	Percent of calls answered in 3 minutes or less. Measured monthly.
OCTE-C-3	Early and Middle College	Green		20	31 Jul 2014	26	FY Annually	Number of approved Early and Middle Colleges. MDE approves and provides technical assistance. An increase number of Early and Middle Colleges provides more opportunities for students and aligns with the Governor's Anys. All students will need postsecondary education to be qualified for high-demand/high-wage jobs. Measured annually in July.
OFS-C-1	Office Technical Assistance	Yellow		77	67 Nov 2014	80	Monthly	Number of formal Office of Field Services-sponsored meetings with one or more LEA to provide guidance. Each LEA needs clear direction on how to create the district and school improvement plans and to identify activities that are both allowable expenses under State and Federal standards. OFS provides direct technical assistance through meetings with LEAs to ensure they submit Applications in substantially approvable form, draw supplementary funds appropriately and minimize findings on monitoring or audits. Measured monthly.
BAA-C-1	MEAP Assessment Results - Student Data File	Red		32	50 Mar 2014	32	FY Annually	Number of business days from the end the MEAP testing to the MEAP student data file being available to schools/districts. Schools must receive timely MEAP results to provide assessment data necessary for improved instruction that leads to increased student achievement. Measured annually in March.
BAA-C-4	MME Assessment Results	Green		45	47 May 2014	45	FY Annually	Number of business days from the end of the MME testing to the MME student data file being available to schools/districts. Schools must receive timely MME results to provide assessment data necessary for improved instruction that leads to increased student achievement. Measured annually in May.
OEII-C-2	Digital/On-Demand Technical Assistance	Green		40	79 Sep 2014	90	Quarterly	Number of virtual meetings/trainings offered by MDE that are delivered digitally or on-demand in place of face-to-face. Measured Quarterly in March, June, September and December.
OEII-C-3	MI Online Resources for Educators	Green		40%	45% Dec 2013	28%	FY Annually	Percent of total resources aligned with the Michigan content expectations. The Michigan Online Resources for Educators includes links to tens of thousands of curriculum-aligned online resources for teachers, students, parents, and others to use anytime and anywhere they have Internet access. These resources can be searched by content expectations, by subject, by grade level, etc. for ease in building effective and robust curricula for K-12 classrooms. Measured annually in December.
OEII-C-5	Technology Readiness	Red		50.00%	14.49% Jul 2014	11.72%	FY Annually	Percent of students with daily access to school-provided, Internet-ready device for use with digital content and online assessments. Measured annually in July.
<b>Financial</b>								
LM-F-1	Michigan eLibrary (MeL) Databases			\$21.80	\$23.53 Sep 2014	\$23.53	FY Annually	Amount of Return on Investment for each dollar spent on MeL Databases. Measured annually in September.
SASF-F-3	State Aid Payments	Green	=	100%	100% Nov 2014	100%	Monthly	AccuraPercent of accurate and timely distribution approximately \$1 billion to 800+ K-12 entities each month, according to current legislation. (NOTE: There is no state aid payment in September). Measured monthly.
BAA-F-2	Performance Based Bonus	Yellow		65%	53% Nov 2014	42%	FY Annually	Percent of open districts earning a performance bonus based on student growth as defined under the State School Aid Act, MCL 388.1622j. Reported annually in November.
SASF-F-4	Deficit Elimination Plans (DEPs)	Green		100%	100% Dec 2014	79%	FY Annually	Percent of DEPs reviewed within 30 days of receipt from districts. Districts must implement and adhere to an approved DEP in order to emerge successfully from a financial deficit situation or will be subject to the State Superintendent withholding state aid or initiating PA 436. Measured annually in December.
OSE-F-1	Application Processing Time	Green		56	56 Jul 2014	34	FY Annually	Number of ISD Federal IDEA Flowthrough Applications responded to following initial submission by July 31 of each year. Measured annually in July.
<b>Internal Business Process</b>								
OPPS-P-1	Processing Out-of-State Applications	Green		85%	95% Nov 2014	98%	Monthly	Percent of out-of-state teachers, administrators, school counselors, and school psychologist applications processed in 2 weeks or less. Measured monthly.

OSE-P-2	Discipline Report Follow-Up	Green	=	100%	100% Dec 2013	100%	FY Annually	Percent of districts contacted that reported discipline for <1% of students with disabilities. Measured annually in December.
OEII-P-3	Charter School Contracts	Green		100%	94% Jul 2014	86%	FY Annually	Percent of charter school contracts reviewed within 30 days of submission and district code is issued. Measured annually in July.
OFS-P-1	LEAs Monitored On-Site	Green		25	53 Nov 2014	103	Quarterly	Number of On-Site monitoring reports sent per quarter. LEAs are subject to on-site monitoring in accordance with an established schedule as modified by a risk analysis. These monitoring visits verify compliance with State and Federal program compliance to use supplementary grant funds to impact student achievement for at-risk students. Measured quarterly in February, May, August, and November.
OSSS-P-10	Federal Funds Approved	Green		100.0%	98.4% Sep 2014	95.7%	Quarterly	Percent of federal grant award that has been approved by the program office during the school year. Measured quarterly in March, June, September, and December.
SRO-P-1	School Redesign Plans Approved	Green	=	100%	100% Jul 2014	100%	FY Annually	Percent of school redesign plans approved or conditionally approved with little or no changes for the current cohort year. Measured annually in July.
<b>Learning and Growth</b>								
OPPS-O-1	Professional Development			90%	100% Dec 2013	0%	FY Annually	New measure 2013. Percent of professional development training that meets the professional development plan to provide exceptional customer service and support individual professional growth. Measured annually in December.
OPPS-O-2	Civil Service Classification			100%	100% Dec 2013	0%	FY Annually	New measure 2013. Percent of employees who have an annual review of service and performance to maximize professional growth and job potential. Measured annually in December.
MDE-O-2	Employee Turnover	Red		7.0%	10.4% Oct 2014	7.5%	FY Annually	Percent of employee turnover (excludes promotions and transfers). This measures the retention of staff. Measured annually in October.
MDE-O-3	Employee Champions	Green		60%	86% Nov 2013	53%	FY Annually	Percent of Employee Engagement Survey respondents reported as "Champions". Measured annually in April.