MiScorecard Performance Summary

Department Name: Michigan State Police
Executive/Director: Col. Kriste Kibbey Etue
Period: March 2012

↑ Performance Improving	90% or greater of target
→ Performance Staying the Same	>=75% to <90% of target
↓ Performance Declining	less than 75% of target

Measure #	Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Financial								
F-2	Procurement card usage		↑	60.00%	65.40%	56.67%	Annually	Increase the percentage of payments made on a procurement card versus via direct voucher
F-3	Number of grants managed by MSP		↓	75	65	68	Annually	Number of total open federal grants managed by MSP, as a primary recipient in a given year.
F-4	Percent of training academy expenses self-funded		↑	25%	37%	22%	Annually	Percentage of operating expense supported by earned revenue
Customer/Constituent								
C-1	Percent of criminal cases cleared		↓	56%	53%	56%	Annually	The percentage/rate of criminal incidents cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). (Appropriations, Section 402(3))
C-2	Number of commercial vehicles inspected annually		↓	53,000	49,940	75,358	Annually	# of commercial vehicles inspected annually. (Appropriations, Section 401(4)).
C-4	Request for MSP services via the Michigan Intelligence Operations Center (MIOC)		↓	50	58	95	Monthly	# of requests for MSP services coming into the MIOC per month.
C-5	Average number of days for processing forensic tests related to criminal investigations		↑	55	48	54	Monthly	# days for processing forensic testing results aiding in criminal investigations (Appropriations, Section 301(2))
C-6	Number of forensic lab reports pending over 30 days		↓	300	6,438	5,962	Monthly	# of reports in backlog (within last 30 days)
C-7	Number of citizens attending public safety programs provided by the MSP Training Division		↓	3,000	2,500	3,316	Annually	Number of citizens attending public safety programs provided by the MSP Training Division (Appropriations, Section 302(3))
C-8	Dedicated Patrols in Distressed Cities		↑	23,374	23,374	0	Annually	Total number of hours on dedicated patrol in distressed cities. (FY11: Flint 8451, Saginaw 7068, Pontiac 7628.5)
Internal Business Processes								
P-1	Number of grant programs evaluated for effectiveness, efficiency, and equity of service.		↑	10	44	8	Annually	Number of grant funded criminal justice programs evaluated for effectiveness, efficiency, and equity of service (site visits).
P-2	Percent of fingerprint submissions received electronically by MSP		↑	97.0%	97.5%	97.0%	Annually	% of electronic submissions of fingerprint information from local law enforcement agencies (Appropriations, Section 305(3))
P-3	Percent of MSP worksites inspected each year		→	100%	100%	100%	Annually	100% of worksites inspected each year. (Appropriations, Section 226)
P-4	Mobile (In-Car) Radios Exceeding Lifecycle		↓	57.5%	82.0%	0.0%	Quarterly	Percent of Mobile (In-Car) Radios in use older than their 10 year lifecycle
P-5	Portable Radios Exceeding Lifecycle		↓	43.0%	46.4%	0.0%	Quarterly	Percent of Portable Radios in use older than their 8 year lifecycle
P-6	Tobacco Tax Enforcement Hours		→	8320	8320	8320	Annually	Number of hours dedicated to Tobacco Tax Enforcement. (Appropriations, Section 402(5))
Learning and Growth								
O-1	"Mobile Office" capabilities in patrol vehicles		↑	99%	93%	89%	Annually	Percenage of patrol vehicles equipped to function as a "Mobile Office".
O-2	Distribute training funds to 9-1-1 Centers (PSAPs)		↑	99%	92%	89%	Annually	Percentage of funds distributed and used by PSAP's
O-3	Percentage of counties with trained child passenger safety technicians.		↑	100%	96%	92%	Annually	% of counties in Michigan with trained child passenger safety technicians. (Appropriations, Section 504(2))
O-4	MCOLES licensing exam passing rate		↓	98%	99%	99%	Annually	Percent of academy graduates who successfully pass the MCOLES licensing exam. (Appropriations, Section 303(3))
O-5	Public Safety partners trained and educated by the MSP Training Division		↓	10000	7683	12338	Annually	Number of law enforcement employees and other public safety partners trained or educated by the MSP Training Divsion. (Appropriations, Section 302(2))