

MiScorecard Performance Summary

Business Unit: State Police
Executive/Director Name: Col. Kriste Kibbey Etue
Reporting Period: May 2012
Date Approved: 6/13/2012

Green 90% or greater of target
Yellow >= 75% to 90% of target
Red less than 75% of target
 Scorecard Status: **Final**

	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Customer/Constituent								
MSP-C1	Percent of criminal cases cleared			56%	53%	56%	Annually	The percentage/rate of criminal incidents cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). (Appropriations, Section 402(3))
MSP-C2	Number of commercial vehicles inspected annually			53000	49940	75358	Annually (FY)	# of commercial vehicles inspected annually. (Appropriations, Section 401(4)).
MSP-C4	Request for MSP services via the Michigan Intelligence Operations Center (MIOC)			50	104	87	Monthly	# of requests for MSP services coming into the MIOC per month.
MSP-C5	Average number of days for processing forensic tests related to criminal investigations			55	56	60	Monthly	# days for processing forensic testing results aiding in criminal investigations (Appropriations, Section 301(2))
MSP-C6	Number of forensic lab reports pending over 30 days ¹			300	6250	6506	Monthly	# of reports in backlog (within last 30 days)
MSP-C7	Number of citizens attending public safety programs provided by the MSP Training Division			3000	2500	3316	Annually (FY)	Number of citizens attending public safety programs provided by the MSP Training Division (Appropriations, Section 302(3))
MSP-C8	Dedicated Patrols in Distressed Cities		N/A	23374	23374		Annually	Total number of hours on dedicated patrol in distressed cities. (FY11: Flint 8451, Saginaw 7068, Pontiac 7628.5)
Financial								
MSP-F2	Procurement card usage			60%	65.4%	56.67%	Annually (FY)	Increase the percentage of payments made on a procurement card versus via direct voucher
MSP-F3	Number of grants managed by MSP			75	65	68	Annually (FY)	Number of total open federal grants managed by MSP, as a primary recipient in a given year.
MSP-F4	Percent of training academy expenses self-funded			25%	37%	22%	Annually (FY)	Percentage of operating expense supported by earned revenue
Internal Business Process								
MSP-P1	Number of grant programs evaluated for effectiveness, efficiency, and equity of service.			10	44	8	Annually (FY)	Number of grant funded criminal justice programs evaluated for effectiveness, efficiency, and equity of service (site visits).
MSP-P2	Percent of fingerprint submissions received electronically by MSP			97.0	97.5	97.0	Annually (FY)	% of electronic submissions of fingerprint information from local law enforcement agencies (Appropriations, Section 305(3))
MSP-P3	Percent of MSP worksites inspected each year		=	100	100	100	Annually (FY)	100% of worksites inspected each year. (Appropriations, Section 226)
MSP-P4	Mobile (In-Car) Radios Exceeding Lifecycle			57.5	78.77	82.0	Quarterly	Percent of Mobile (In-Car) Radios in use older than their 10 year lifecycle
MSP-P5	Portable Radios Exceeding Lifecycle			43	52.55	46.4	Quarterly	Percent of Portable Radios in use older than their 8 year lifecycle
MSP-P6	Tobacco Tax Enforcement Hours		=	8320	8320		Annually (FY)	Number of hours dedicated to Tobacco Tax Enforcement. (Appropriations, Section 402(5))
Learning and Growth								
MSP-O1	"Mobile Office" capabilities in patrol vehicles			99%	93%	89%	Annually (FY)	Percentage of patrol vehicles equipped to function as a "Mobile Office".
MSP-O2	Distribute training funds to 9-1-1 Centers (PSAPs)			99%	92%	89%	Annually (FY)	Percentage of funds distributed and used by PSAPs
MSP-O3	Percentage of counties with trained child passenger safety technicians.			100%	96%	92%	Annually (FY)	% of counties in Michigan with trained child passenger safety technicians. (Appropriations, Section 504(2))
MSP-O4	MCOLES licensing exam passing rate			98%	98.8%	99.11%	Annually (FY)	Percent of academy graduates who successfully pass the MCOLES licensing exam. (Appropriations, Section 303(3))
MSP-O5	Public Safety partners trained and educated by the MSP Training Division			10000	7683	12338	Annually (FY)	Number of law enforcement employees and other public safety partners trained or educated by the MSP Training Division. (Appropriations, Section 302(2))

¹The status color for this metric reflects a range of 125% to 110%.