

MiScorecard Performance Summary

Business Unit: State Police
Executive/Director Name: Col. Kriste Kibbey Etue
Reporting Period: Oct 2012
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Green 90% or greater of target
Yellow >= 75% to 90% of target
Red less than 75% of target
Scorecard Status Final

	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Customer/Constituent								
MSP-C1	Percent of criminal cases cleared			56%	53%	56%	Annually	The percentage/rate of criminal incidents cleared by arrest or exceptional means. Clearance rates are figured by a hierarchy of incidents (most serious crime within incident). (Appropriations, Section 402(3))
MSP-C2	Number of commercial vehicles inspected annually			53000	49940	75358	Annually (FY)	# of commercial vehicles inspected annually. (Appropriations, Section 401(4)).
MSP-C4	Request for MSP services via the Michigan Intelligence Operations Center (MIOC)			50	200	132	Monthly	# of requests for MSP services coming into the MIOC per month.
MSP-C5	Average number of days for processing forensic tests related to criminal investigations			55	48	61	Monthly	# days for processing forensic testing results aiding in criminal investigations (Appropriations, Section 301(2))
MSP-C6	Number of forensic lab reports pending over 30 days			300	7302	6428	Monthly	# of reports in backlog (within last 30 days)
MSP-C7	Number of citizens attending public safety programs provided by the MSP			3000	2500	3316	Annually	Number of citizens attending public safety programs provided by the MSP (Appropriations, Section 302(3))
MSP-C8	Dedicated Patrols in Distressed Cities			23374	23374		FY Annually	Total number of hours on dedicated patrol in distressed cities. (FY11: Flint 8451, Saginaw 7068, Pontiac 7628.5)
Financial								
MSP-F2	Procurement card usage			60%	65.40%	56.67%	Annually (FY)	Increase the percentage of payments made on a procurement card versus via direct voucher
MSP-F3	Number of grants managed by MSP			75	65	68	Annually (FY)	Number of total open federal grants managed by MSP, as a primary recipient in a given year.
Internal Business Process								
MSP-P1	Number of grant programs evaluated for effectiveness, efficiency, and equity of service.			10	44	8	Annually (FY)	Number of grant funded criminal justice programs evaluated for effectiveness, efficiency, and equity of service (site visits).
MSP-P2	Percent of fingerprint submissions received electronically by MSP			97.0	97.5	97.0	Annually (FY)	% of electronic submissions of fingerprint information from local law enforcement agencies (Appropriations, Section 305 (3))
MSP-P3	Percent of MSP worksites inspected each year			100	100	100	FY Annually	100% of worksites inspected each year. (Appropriations, Section 226)
MSP-P4	Mobile (In-Car) Radios Exceeding Lifecycle			57.5	79.0	78.8	Quarterly	Percent of Mobile (In-Car) Radios in use older than their 10 year lifecycle
MSP-P5	Portable Radios Exceeding Lifecycle			43	48	52.6	Quarterly	Percent of Portable Radios in use older than their 8 year lifecycle
MSP-P6	Tobacco Tax Enforcement Hours			8320	8320		FY Annually	Number of hours dedicated to Tobacco Tax Enforcement. (Appropriations, Section 402(5))
Learning and Growth								
MSP-O1	"Mobile Office" capabilities in patrol vehicles			99%	97%	89%	Annually (FY)	Percentage of patrol vehicles equipped to function as a "Mobile Office".
MSP-O2	Distribute training funds to 9-1-1 Centers (PSAPs)			99%	92%	89%	Annually (FY)	Percentage of funds distributed and used by PSAP's
MSP-O3	Percentage of counties with trained child passenger safety technicians.			100%	96%	92%	Annually (FY)	% of counties in Michigan with trained child passenger safety technicians. (Appropriations, Section 504(2))
MSP-O4	MCOLES licensing exam passing rate			98%	99%	99.11%	Annually (FY)	Percent of academy graduates who successfully pass the MCOLES licensing exam. (Appropriations, Section 303(3))
MSP-O5	Public Safety partners trained and educated by the MSP			10000	7683	12338	Annually	Number of law enforcement employees and other public safety partners trained or educated by the MSP. (Appropriations, Section 302(2))
MSP-O6	Percentage of Employee Engagement Survey Respondents reported as Champions			60	55		Twice a Year	Based on survey of Employee Engagement Index questions and the question -I intend to stay with the State of Michigan for at least another 12 months. These individuals strongly identify with organizational objectives, have a high level of loyalty, and high level of willingness to cooperate and motivate colleagues.